



County of San Mateo

Inter-Departmental Correspondence

Department: HUMAN SERVICES AGENCY

File #: 24-148

Board Meeting Date: 2/27/2024

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Claire Cunningham, Director, Human Services Agency

Subject: Amendment to the Agreement with WeHOPE to provide Homeless Outreach Services in Southern San Mateo County

RECOMMENDATION:

Adopt a resolution authorizing an amendment to the agreement with WeHOPE for homeless outreach services to add \$685,512 in funds for a new total obligation amount not to exceed \$1,345,512 and to extend the term through June 30, 2025.

BACKGROUND:

In close collaboration with community partners and other San Mateo County organizations, the Human Services Agency (HSA) coordinates homeless outreach program services to engage and serve homeless individuals (households) living outside (unsheltered) through consistent outreach to provide services, build rapport, and connect individuals to shelters and permanent housing.

On June 28, 2022, by Resolution No. 079010, this Board entered into an agreement with WeHOPE for the term of July 1, 2022 through June 30, 2024 in the amount of \$480,000 to provide street-based outreach and other services with the goal of assisting southern San Mateo County residents who are unsheltered and experiencing homelessness.

On December 13, 2022, by Resolution No. 079385, this Board amended its agreement with WeHOPE to add \$180,000 in funds for two additional staff to provide outreach and engagement services in the Southern region of San Mateo County, for a revised total amount of \$660,000.

DISCUSSION:

The parties now wish to amend the agreement to increase the capacity to provide street-based outreach and case management services to southern San Mateo County's unsheltered homeless population.

\$325,512 in funding will add two additional full-time outreach case managers and will increase this program's capacity to provide street-based outreach, engagement, and case management services

for FY 2023-24 only.

In addition, the parties wish to amend the agreement to extend the contract term through June 30, 2025 for an additional \$360,000. The contract extension will provide funding to continue supporting three full-time outreach case managers to provide street-based outreach and case management services to southern San Mateo County's unsheltered homeless population.

WeHOPE will continue to identify individuals experiencing homelessness, assess their housing and service needs, and facilitate connection to shelter and other supportive services. In addition, WeHOPE will be able to serve more people experiencing homelessness, focusing service in the areas that have the highest number of unsheltered persons in the East Palo Alto, Redwood City, and North Fair Oaks area. The case management services also include a rapid response outreach component for inquiries from local municipalities, service providers, and community members.

The amendment to the agreement and resolution have been reviewed and approved by the County Attorney as to form.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in the aggregate).

PERFORMANCE MEASURE:

Measure	FY 2022-23 Target	FY 2023-24 Target*	FY 2024-25 Target
Number of unduplicated clients who receive outreach and engagement services each fiscal year	166	267	166
Number of unduplicated clients who move into shelter	34	55	34

*2 additional full-time outreach case managers for FY 23-24

FISCAL IMPACT:

The amount of the agreement is increased by \$685,512 for a new total obligation amount not to exceed \$3,345,512. Funding for this agreement is provided through the state Homeless Housing, Assistance and Prevention (HHAP) Grant Program (Round 1) and NCC. Budgetary appropriation for this agreement is included in the FY 2023-24 Adopted Budget and will be included in the FY 2024-25 Recommended Budget. There is no Net County Cost associated with this agreement.