



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** INFORMATION SERVICES

**File #:** 23-680

Board Meeting Date: 8/1/2023

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors  
**From:** Michael Wentworth, Chief Information Officer, Information Services Department  
**Subject:** Agreement with Smartwave Technologies for ongoing support and maintenance of the County's Public WiFi connectivity system and backhaul services

### **RECOMMENDATION:**

Adopt a resolution authorizing an agreement with Smartwave Technologies for ongoing support and maintenance services of the County's Public WiFi connectivity system for the term of August 1, 2023 to November 30, 2024, with an option to extend to July 31, 2026, in an amount not to exceed \$626,575.

### **BACKGROUND:**

In 2014, San Mateo County launched SMC Public WiFi. The SMC Public WiFi system provides County sponsored internet services to support residents, support local economic development and enable greater access to County on-line services.

On February 2, 2022, the Information Services Department (ISD) released a Request for Proposals, RFP# ISD-20221854 for ongoing support and maintenance of the County's Public WiFi connectivity system. The County received one proposal in response to this RFP.

### **DISCUSSION:**

The Information Services Department requests that your Board approve the recommendation for an agreement with Smartwave Technologies to provide support and maintenance of the SMC Public WiFi Controllers, reporting platform, wireless access points, and backhaul radios as well as provide modification services to the environment. This agreement will allow the County to maintain its commitment to support the availability of the SMC Public WiFi connectivity system to its residents.

The Resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The County Attorney's Office has reviewed and approved the agreement and Resolution as to both form and content.

### **PERFORMANCE MEASURE:**

<b>Measure</b>	<b>FY 2021-22 Actual</b>	<b>FY 2022-23 Actual</b>
Number of Sessions Connecting to SMC Public Wi-Fi	1,570,602 sessions per month	1,575,000 sessions per month

**FISCAL IMPACT:**

The term of this agreement is August 1, 2023 to November 30, 2024, with an option to extend to July 31, 2026, for a total not to exceed amount of \$626,575.

Funding for this Agreement in the amount of \$287,113 until November 30, 2024 will come from American Rescue Plan Act (ARPA) appropriations authorized by the County Board of Supervisors through Resolution# 078876.

Funding for the extension, if exercised by the County, in the amount of \$339,462 will be included in future budget requests.