



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 23-377

Board Meeting Date: 5/23/2023

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise F. Rogers, Chief, San Mateo County Health
Jei Africa, Director, Behavioral Health, and Recovery Services

Subject: Amendment to the Agreement with Telecare Corporation for Full Service Partnership Services - Transitions

RECOMMENDATION:

Adopt a resolution authorizing an amendment to the agreement with Telecare Corporation for Full Service Partnership services, increasing the amount by \$5,177,189 to an amount not to exceed \$12,080,108 and extending the term by nine months through March 31, 2024.

BACKGROUND:

The cornerstone of the County's Mental Health Services Act (MHSA) Community Services and Supports plan is the delivery of Full Service Partnership (FSP) services for its highest-risk consumers with serious mental illness. FSP programs allow consumers to remain in the community and decrease their hospitalizations and/or incarcerations by providing case management, medication management, therapy, social activities, and 24/7 response capability to mitigate evolving situations.

In FY 2020-21, a point-in-time analysis showed that Telecare Corporation (Telecare) provided subsidized housing to 83 high-risk consumers who were not eligible for other housing support. Telecare also provided field-based support to an additional 43 clients with permanent supported housing vouchers to remain housed in the community.

In September 2022, this Board approved an agreement with Telecare for FSP services, in the amount of \$6,902,919, for the term of July 1, 2022, through June 30, 2023.

DISCUSSION:

Telecare will continue to provide FSP and housing support services through this amendment. In addition to serving its highest-risk consumers, this number includes non-violent felons who were released from State prison to County supervision under the Criminal Justice Realignment Act of 2011. FSP enrollees will have services available 24 hours a day, seven days a week. Housing support services will be provided to FSP enrollees to assist them in achieving independence, stability,

and overall emotional and physical well-being.

Behavioral Health and Recovery Services (BHRS) request a nine-month extension to allow time to finalize the evaluation of current services and restructure the scope of work in the new Request for Proposals (RFP). BHRS will release an RFP for FSP services in Fall 2023.

The resolution contains the County's standard provisions allowing amendments to the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The amendment and resolution have been reviewed and approved by the County Attorney as to form.

BHRS provides a range of services to promote wellness and recovery and to support consumers remaining in the lowest possible level of care. Providing FSP services for adults and older adults is one established level of care. It is anticipated that 80% of the clients who receive FSP services will be maintained at a current or lower level of care.

PERFORMANCE MEASURE:

Measure	FY 2022-23 Estimated	FY 2023-24 Projected
Percentage of FSP clients who receive FSP services that are maintained at a current or lower level of care	80% 187 of 233 clients	80% 178 of 223 clients

FISCAL IMPACT:

The term of the amended agreement is July 1, 2022, through March 31, 2024. The amount of the amended agreement is not to exceed \$12,080,108 for the 33-month term, and \$5,177,189 is included in the BHRS 2023-24 Recommended Budget. Of this amount, the MHSA will fund \$3,094,285; Federal Financial Participation will fund \$1,314,976; Medicare will fund \$43,051; Realignment will fund \$184,735, and AB 109 will fund \$406,372. The Net County Cost is \$133,770.