



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 22-764

Board Meeting Date: 10/4/2022

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise F. Rogers, Chief, San Mateo County Health
Lisa Mancini, Interim Director, Behavioral Health, and Recovery Services

Subject: Agreement with Telecare Corporation for Full-Service Partnership Services

RECOMMENDATION:

Adopt a resolution authorizing an agreement with Telecare Corporation for Full-Service Partnership services, to provide housing for five seriously mentally ill individuals for the term of July 1, 2022, through June 30, 2023, in an amount not to exceed \$1,635,480.

BACKGROUND:

Through the Mental Health Services Act Community Services and Supports plan, the delivery of Full-Service Partnership (FSP) services is provided for our highest risk consumers with serious mental illness. The FSP programs allow consumers to remain living in the community and decrease their hospitalizations and/or incarcerations by providing case management, medication management, therapy, social activities, and 24/7 response capability.

In March 2020, Behavioral Health, and Recovery Services (BHRS) received an emergency request from County Health COVID-19 Department of Operations Center requesting immediate housing for five seriously mentally ill individuals residing at San Mateo Medical Center (SMMC). This request was issued to allow SMMC to provide surge capacity for five COVID-19 patients. BHRS reached out to Telecare Corporation (Telecare), who agreed to house the clients.

DISCUSSION:

Telecare shall continue to provide housing for the five patients described above, as these clients are not able to be placed in other housing options. The clients are evaluated on a bi-weekly basis, to determine whether or not they are able to be placed elsewhere. If the current clients are at some point able to be moved to a lower-level facility, the vacated beds will be available to other County Health clients who similarly have no other housing options.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by the County Attorney as to form. This agreement is late due to prolonged contract negotiations with Telecare and is on the Continuing Reso.

BHRS provides a range of services to promote wellness and recovery and to support consumers remaining in the lowest possible level of care. The provision of FSP services for adults and older adults is one established level of care. It is anticipated that 59% of FSP enrollees will experience a reduction in the number of days hospitalized.

PERFORMANCE MEASURE:

Measure	FY 2021-22 Actual	FY 2022-23 Estimated
Percentage of FSP enrollees that experience a reduction in the number of days hospitalized	60% 3 out of 5 clients	60% 3 out of 5 clients

FISCAL IMPACT:

The term of the agreement is July 1, 2022 through June 30, 2023. The amount of the agreement is not to exceed \$1,635,480, for the one-year term, and is included in the BHRS 2022-23 Adopted Budget. Of this amount, the 1991 Realignment will fund 90% or \$1,471,932. The Net County Cost is \$163,548.