

County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH File #: 21-912

Board Meeting Date: 11/16/2021

Special Notice / Hearing: None Vote Required: Majority

| То: | Honorable Board of Supervisors |
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| From: | Louise F. Rogers, Chief, San Mateo County Health Scott Gilman, Director, Behavioral Health and Recovery Services |
| Subject: | Measure K: Agreement with One East Palo Alto for Multi-Cultural Wellness Center Services, Outreach and Engagement Services, Mental Health First Aid, Crisis Response, Parent Project, and Vaccine Outreach |

RECOMMENDATION:

Measure K: Adopt a resolution authorizing an agreement with One East Palo Alto for multi-cultural wellness center services, outreach and engagement services, mental health first aid, crisis response, and Parent Project for the term of July 1, 2021 through June 30, 2022, and vaccine outreach for the term of July 1, 2021 through June 30, 2022, and vaccine outreach for the term of July 1, 2021, in an amount not to exceed \$580,284.

BACKGROUND:

One East Palo Alto (OEPA) has provided multi-cultural center services and outreach and engagement services for consumers receiving mental health services in East Palo Alto since October 2008. The services are provided by community outreach workers who access and connect community members with appropriate behavioral health services in East Palo Alto.

On April 18, 2018, Behavioral Health and Recovery Services (BHRS) released a Request for Proposals for Multi-Cultural Wellness Center services in East Palo Alto. On July 6, 2018, OEPA was selected to provide these services.

DISCUSSION:

Through this agreement, OEPA will provide six distinct services: 1) multi-cultural wellness center services that welcome adult behavioral health consumers; 2) outreach, engagement, and linkage services through the East Palo Alto Partnership for Mental Health Outreach; 3) training for community partners about how to identify and help people with mental health issues; 4) a culturally competent crisis response to the Ravenswood City School District; 5) two Parent Project courses teaching parents/caregivers parenting skills focusing on how to improve their relationship with their children funded by Measure K; and 6) activities related to the East Palo Alto Homeless Drop-In Center funded by the Mental Health Services Act (MHSA).

The resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. The agreement is on the Continuing Resolution due to prolonged contract negotiations.

Behavioral Health and Recovery Services (BHRS) provides a range of services to support consumers in their efforts towards wellness and recovery. The provision of multi-cultural center services to assist consumers with connecting to services that address their needs and support their wellness is one established form of support. It is anticipated that over 90% of unduplicated clients will be referred by the multi-cultural center for mental health services.

PERFORMANCE MEASURE:

| Measure | FY 2020-21 Actual | FY 2021-22 Estimated |
|--|-------------------------|-------------------------|
| Percentage of unduplicated clients who are referred by the multi-cultural center for mental health services | >90% 158 of 175 clients | >90% 158 of 175 clients |

FISCAL IMPACT:

The term of the agreement is July 1, 2021 through June 30, 2022. The amount of the agreement is not to exceed \$580,284. Of this amount, the MHSA will fund \$426,122, and **Measure K** will fund \$149,162. The Net County Cost is \$5,000. Funds for these services have been included in the BHRS FY 2021-22 Adopted Budget