



County of San Mateo

Inter-Departmental Correspondence

Department: COUNTY MANAGER

File #: 21-816

Board Meeting Date: 10/19/2021

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Michael P. Callagy, County Manager
Iliana Rodriguez, Deputy County Manager
Subject: Services for Justice-Involved Individuals

RECOMMENDATION:

Adopt a resolution authorizing agreements with:

- A) Enneagram Prison Project for services to justice-involved individuals who are both in- and out-of-custody for the term July 1, 2021 through June 30, 2022, in an amount not to exceed \$351,522; and
- B) JobTrain for services to justice-involved individuals who are both in- and out of-custody for the term July 1, 2021 through June 30, 2022, in an amount not to exceed \$615,000; and
- C) Service League of San Mateo County for services to justice-involved individuals who are both in- and out-of-custody for the term July 1, 2021 through June 30, 2022, in an amount not to exceed \$797,773; and
- D) Project READ for services to justice-involved individuals who are out-of custody, for the term July 1, 2021 through June 30, 2022, in an amount not to exceed \$53,500; and
- E) Peninsula Conflict Resolution Center for services to justice-involved individuals who are in-custody for the term July 1, 2021 through June 30, 2022, in an amount not to exceed \$150,000.

BACKGROUND:

The County Manager's Office and the Sheriff's Office issued a joint Request for Proposal (RFP) for programs and services for the County's justice-involved population. The joint RFP reflects the County's commitment to linking in-custody programs and services to out-of-custody service continuation. Men and women who engage in programs while incarcerated can transition to similar

programs upon reentry and community supervision.

The RFP reflects the main strategies found in the Community Corrections Partnership (CCP) Local Implementation Plan (LIP) adopted by this Board in 2012 and revised in 2020. With the strategies identified for service, the County Manager's Office coordinated and facilitated the Criminal Justice Population LEAN process in 2016-17. The Sheriff's Office, Correctional Health, Probation, and Service Connect (HSA/BHRS) collaborated to develop a service delivery system that provides a continuum of care from arrest through reentry.

Public Safety Realignment funds support the programs and services provided by the Sheriff's Office and the County Manager's Office via the CCP Competitive Grant. By working together on the RFP process, the departments eliminate possible duplication of service and continue coordination of efforts to serve the public.

DISCUSSION:

The Enneagram Prison Project

The Enneagram Prison Project (EPP) will teach inmates the Enneagram system, including all nine personality styles. EPP will teach inmates to identify, observe, and self-regulate their behavioral and emotional patterns, thereby increasing their ability to make conscious, positive changes and choices during their incarceration and upon release.

The County has contracted with EPP for in-custody services since 2015. This is the first year the County will contract with EPP for out-of-custody services.

IN-CUSTODY PERFORMANCE MEASURES

Measure	FY 2020-2021 Actual	FY 2021-2022 Projected
Number of inmates enrolled in the Enneagram Prison Project class (includes multiple enrollments)	251	300
Percent of inmates who "Agree or Strongly Agree" with the statement: "I have an understanding of how my Enneagram type structure contributed to my incarceration"	94%	90%

OUT-OF-CUSTODY PERFORMANCE MEASURES

Measure	FY 2021-2022 Projected
Number of inmates enrolled in the Enneagram Prison Project class (includes multiple enrollments, or the Reconnecting program)	96
Percent of inmates who "Agree or Strongly Agree" with the statement: "I have an understanding of how my Enneagram type structure contributed to my incarceration"	90%

JobTrain

JobTrain will offer vocational programs and teach workforce readiness to inmates in the County's adult correctional facilities. JobTrain will provide Work Readiness, Success Coaching, ServSafe Certification, Culinary Arts and Hospitality, and a Construction Pre-Apprenticeship Program, thereby helping inmates to develop marketable skills and to prepare to enter the workforce upon release. In addition, JobTrain will provide ex-offenders with multiple career pathways in the out-of-custody setting, including partnering with Community Legal Services East Palo Alto, to assist them in obtaining employment and avoid recidivism.

The County has contracted with JobTrain for in- and out-of-custody services since 2015. JobTrain continues to be successful in preparing inmates and ex-offenders for reentry into the community through employment.

In-Custody Performance Measures

Measure	FY 2020-2021 Actual	FY 2021-2022 Projected
Number of inmates enrolled in JobTrain programs *(during Covid-19 protocols)	105*	250
Percent of inmates who "Agree or Strongly Agree" with the statement: "I have learned new skills to assist me in the workforce"	92%	90%

Out-of-Custody Performance Measures:

Measure	FY 2020-21 Actual	FY 2021-22 Projected
Number of previously incarcerated individuals who benefit from services provided by JobTrain	42 enrolled in CTE, 18 enrolled in upgrade classes, 35 received job readiness services	75
Number of individuals enrolled in a full-time vocational training program	42	15*
Percent of clients placed in jobs with an average starting wage of \$18/hour	73%	70%
Percent of clients satisfied with services provided	Data not collected due to all classes being virtual	90%

* Due to COVID-19, the average daily population in the jail has decreased. Therefore, the projected number of individuals enrolled in a vocational training program will be lower in FY 2021-22 since there will be fewer inmates released into the community.

Service League of San Mateo County

Service League of San Mateo County (Service League) has provided direct services to inmates, such as jail programming, jail orientation, counseling, referrals, jury trial clothing, childcare, Spanish language services, and various denominational chaplaincy services to inmates since 1989 and the service League will continue to provide such services. In addition, Service League will provide post-release services, such as travel fare and food support, and Sober Living/Transitional Housing services. The County has contracted with Service League to provide out-of-custody services since 2017. They continue to be an integral part of the County's efforts to reduce recidivism for justice-

involved individuals.

In-Custody Performance Measures:

Measure	FY 2020-21 Actuals	FY 2021-22 Projected
Number of programs delivered to inmates	114	100
Percent of inmates who “Agree or Strongly Agree” with the statement: “I have learned important skills to assist me with reentry”	New measure	90%

Out-of-Custody Performance Measures:

Measure	FY 2020-21 Actuals	FY 2021-22 Projected
Number of individuals who benefit from services provided by Service League Sober Living Services	11	12
Number of individuals receiving coordinated supportive services through Service Connect and Service League	11	12
Percent of clients employed while receiving Sober Living Services	91%	70%
Percent of clients that increase their income while receiving Sober Living Services	91%	70%
Percent of clients served through Sober Living Services who are placed in permanent housing following completion of the 6-month program .	55% (6 total clients. 3 additional clients moved to another of the Contractor’s funding sources and remained in homes)	50%

Project READ

Project READ, a volunteer-based program serving adults, children and families, will provide services to ex-offenders who are out-of-custody and who are referred by the County’s Service Connect program for literacy services.

The County has contracted with Project READ for in- and out-of-custody services since 2017. Through its experience with services provided by Project READ, the County has determined that out-of-custody services through the community reach more individuals and has a greater impact on the justice-involved population. This agreement is for out-of-custody services only. Individuals needing in-custody services will be served through other programs.

Out-of-Custody Performance Measures

Measure	FY 2021-22 Target*
Adult or Family Literacy Pilot Program participants (unduplicated)	15

Pilot learning assessments (pre and post tutoring services)	30
Stand-alone reading assessments	25
Levels of reading growth per participant for every 90 hours of tutoring	1.5

* Contractor will provide a pilot program for out-of-custody services only for the term of this agreement. Prior performance measures were for both in- and out-of-custody services, so they do not directly align in comparison to this agreement.

Peninsula Conflict Resolution Center

The Peninsula Conflict Resolution Center (PCRC) will teach Conflict Transformation and Anger Management to inmates in the County's adult correctional facilities. The program will consist of 10 modules focusing on understanding conflict styles, de-escalating and diffusing anger, effective listening, and other topics, thereby increasing inmates' ability to make conscious, positive changes and choices during their incarceration and upon release. The County has contracted with PCRC for these services since 2017.

In-Custody Performance Measures

Measure	FY 2020-21 Actual	FY 2021-22 Projected
Number of inmates enrolled in the Conflict Transformation series (includes multiple enrollments)	283*	500
Percent of inmates who "Agree or Strongly Agree" with the statement: "I have learned new skills on how to de-escalate conflict"	97%	90%

* The number of inmates in custody declined during COVID-19 and as a result fewer inmates were served in FY 2020-21.

FISCAL IMPACT:

Funding for these five contracts are fully funded through the CCP Competitive grant Program. The total amount for in-custody services is \$1,254,660 and is included in the Sheriff's Office FY 2021-22 Approved Recommended Budget. The total amount for out-of-custody services is \$713,135 and is included in the County Manager's Office FY 2021-22 Approved Recommended Budget. There is no Net County Cost associated with these agreements.