



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 21-695

Board Meeting Date: 9/14/2021

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise F. Rogers, Chief, San Mateo County Health
Scott Gilman, Director, Behavioral Health and Recovery Services

Subject: Agreement with Telecare Corporation for Full-Service Partnership Services

RECOMMENDATION:

Adopt a resolution authorizing an agreement with Telecare Corporation for Full-Service Partnership services, to provide housing for five seriously mentally ill individuals, for the term March 16, 2021 through June 30, 2022, in an amount not to exceed \$1,635,480.

BACKGROUND:

Through the Mental Health Services Act (MHSA) Community Services and Supports plan, the delivery of Full-Service Partnership (FSP) services are provided for our highest risk consumers with serious mental illness. The FSP programs allow consumers to remain living in the community and decrease their hospitalizations and/or incarcerations by providing case management, medication management, therapy, social activities, and 24/7 response capability.

On March 15, 2020, Behavioral Health and Recovery Services (BHRS) received an emergency request from County's Health COVID-19 Department of Operations Center requesting immediate housing for five seriously mentally ill individuals currently residing at San Mateo Medical Center (SMMC). This request was issued to allow SMMC to provide surge capacity for five COVID-19 patients. BHRS reached out to Telecare Corporation, who agreed to house the clients immediately.

DISCUSSION:

In response to the COVID-19 request for housing placement, Telecare shall continue to provide housing for five mentally ill patients to address the potential outbreak that may occur in the in-patient psychiatric unit and to make room for an anticipated COVID-19 surge situation that could impact wards 2 A/B and 3 A/B.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. This agreement is late due to a delay in the Contractor returning the signed agreement.

BHRS provides a range of services to promote wellness and recovery and to support consumers remaining in the lowest possible level of care. The provision of FSP services for adults and older adults is one established level of care. It is anticipated that 59% of FSP enrollees will experience a reduction in the number of days hospitalized.

PERFORMANCE MEASURE:

Measure	FY 2020-21 Estimated	FY 2021-22 Projected
Percentage of FSP enrollees that experience a reduction in the number of days hospitalized	59%	59%

FISCAL IMPACT:

The term of the agreement is March 16, 2021 through June 30, 2022. The amount of the agreement is not to exceed \$1,531,530. For FY 2020-21, the not to exceed amount is \$370,755 and is included in the BHRS FY 2020-21 Adopted Budget. For FY 2021-22, \$1,138,253 will be funded by Realignment and \$126,472 is Net County Cost.