



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 21-022

Board Meeting Date: 1/5/2021

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise F. Rogers, Chief, San Mateo County Health
Scott Gilman, Director, Behavioral Health and Recovery Services

Subject: **Measure K:** Amendment to the Agreement with HealthRIGHT 360 to Operate a Behavioral Health Crisis Residential Facility

RECOMMENDATION:

Measure K: Adopt a resolution authorizing an amendment to the agreement with HealthRIGHT 360 to operate a Behavioral Health Crisis Residential facility, decreasing the amount by \$33,673 to an amount not to exceed \$2,833,649, with no change to the agreement term.

BACKGROUND:

The Behavioral Health and Recovery Services (BHRS) Serenity House Crisis Residential (SHCR), operated by HealthRIGHT 360 (HR 360) is an alternative to hospitalization and incarceration for adults experiencing an acute psychiatric episode. The stay is short-term, designed to stabilize and return clients to their current living situation if appropriate, or an alternative stable environment. SHCR services may also be utilized for clients who are psychiatrically destabilized as a result of loss of housing, placement, or support system.

On June 30, 2020, the Board approved an agreement with HR 360 to operate a Behavioral Health Crisis Residential facility for the term July 1, 2020 through June 30, 2022, in the amount of \$2,867,322.

DISCUSSION:

HR 360 delivers short term SHCR services for up to 13 adult clients with psychiatric disabilities; assisting clients maintain medication management; engage in natural supports; manage mental health symptoms and substance use surges; strengthen acquisition and use of coping skills; and establish or reestablish vital links to services. Through the latter services, HR 360 keeps clients out of more restrictive levels of care and support clients throughout the ongoing process of recovery. During the COVID-19 pandemic Serenity House continues to admit clients while following Center for

Disease Control health guidelines. COVID-19 questions have been added to their initial screening form; new admissions are isolated from the general milieu until they receive a negative COVID-19 test; staff are required to test monthly; clients and staff are required to wear masks and practice distancing.

It is now necessary to amend the agreement to reduce FY 2020-21 Measure K funded crisis residential services by \$33,673, to an amount not to exceed \$2,833,649. The County Manager has implemented a 3% reduction in Measure K funding to ensure a continuation of services and meet budgetary needs.

The resolution contains the County’s standard provision allowing amendment of the County’s fiscal obligations by a maximum of \$25,000 (in aggregate).

The amendment and resolution have been reviewed and approved by County Counsel as to form.

Successful treatment discharge occurs when clients are successfully engaged in the support services they receive to remain in the community. It is anticipated that at least 90% of SHCR clients will be referred/linked/re-established to services in the community following discharge.

PERFORMANCE MEASURE:

Measure	FY 2020-21 Estimated	FY 2021-22 Projected
Percentage of SHCR clients who will be referred/linked/reestablished to services in the community following discharge	≥ 90% 315 clients	≥ 90% 315 clients

FISCAL IMPACT:

The term of the agreement is July 1, 2020 through June 30, 2022. The amount of the amended agreement is not to exceed \$2,833,649. The amendment decreases the maximum amount by \$33,673. Of this amount, 100% of the decrease or \$33,673 is **Measure K** funding. These funds are included in the BHRS FY 2020-21 Adopted Budget.