



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 21-025

Board Meeting Date: 1/5/2021

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise F. Rogers, Chief, San Mateo County Health
Lizelle Lirio de Luna, Director, Family Health Services

Subject: Amendment to the Agreement with Health Plan of San Mateo to Implement the California Children's Services Whole Child Model Program

RECOMMENDATION:

Adopt a resolution authorizing an amendment to the agreement with the Health Plan of San Mateo to provide funding to the Family Health Services division for the California Children's Services Whole Child Model Program, extending the term through December 31, 2021 and increasing the amount by \$2,750,562 to an amount not to exceed \$10,000,562.

BACKGROUND:

For over 25 years, Family Health Services (FHS) has operated the California Children's Services (CCS) Program for Health Plan of San Mateo (HPSM) beneficiaries. Over this time period, FHS has developed expertise in arranging for and managing health service delivery to children with complex health care needs. In July 2011, HPSM and FHS submitted a Request for Proposals to the California Department of Health Care Services (DHCS) for the CCS Demonstration Project (Project), to jointly provide health care services to eligible CCS enrollees. The intent of the Project was to create an integrated, family-centered, care-delivery and coordination system that eliminates fragmentation of specialty, primary and ancillary services. Care coordination is driven by the health, social and psychological needs of the child, as well as any other services necessary to address child and family well-being. In April 2013, HPSM and FHS entered into a Memorandum of Understanding (MOU) outlining the two organization's roles and responsibilities; as part of this agreement, HPSM delegated to FHS the management of all authorizations and care coordination functions for CCS-eligible HPSM members. In November 2015, your Board approved an agreement formalizing this relationship.

Based on DHCS' learnings from various demonstration projects across California, Senate Bill 586 (2016) authorized DHCS to establish the Whole Child Model Program (WCM) for CCS program members in Medi-Cal managed care. HPSM is the contractor with DHCS and receives payment for

WCM services.

On March 12, 2019, your Board approved an agreement with HPSM to provide funding in support of the WCM, for the term January 1, 2019 through December 31, 2021, in an amount not to exceed \$7,250,000.

DISCUSSION:

The purpose of the amendment now being brought before your Board is to outline HPSM's and FHS' roles and responsibilities, as required under DHCS' WCM regulations, and to define the County reimbursement for WCM implementation. As stated in the agreement, the goal of the program is to address the needs of the "whole child" by performing the following actions: reduce fragmentation of care between HPSM and CCS, improve overall care coordination for children with complex medical needs, remove barriers to healthcare access, and improve health outcomes.

The agreement and resolution have been reviewed and approved by County Counsel as to form. The contract has been presented late due to prolonged discussion and review of the agreement between HPSM and FHS.

The Board is being asked to authorize the Health Chief or his/her designee to execute subsequent amendments which do not to exceed an aggregate of \$25,000.

It is anticipated that FHS will serve an average monthly caseload of 1,500 clients, with 95% of authorizations for service be processed within 5 business days.

PERFORMANCE MEASURE:

Measure	FY 2019-20 Actual	FY 20-21 Projected
Average monthly caseload	1,500 clients	1,500 clients
Percent of authorizations processed within 5 business days # of Processed/Total # of Authorizations	95% 2,185/2,300 authorizations	95% 2,185/2,300 authorizations

FISCAL IMPACT:

The term of the agreement is January 1, 2019 through December 31, 2021. The amount of the agreement is not to exceed \$10,000,562 for the twenty-four months term. Funds in the amount of \$2,456,186 are included in the FHS Adopted FY 2020-21 Budget. Similar arrangements will be made for future years. Because the County is receiving funds in this agreement, there is No Net County Cost incurred.