



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** HUMAN SERVICES AGENCY

**File #:** 20-447

Board Meeting Date: 6/30/2020

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors  
**From:** Ken Cole, Director, Human Services Agency  
**Subject:** **Measure K:** Agreement with LifeMoves for Homeless Shelter Services: Overflow Shelter and Inclement Weather Services

### **RECOMMENDATION:**

**Measure K:** Adopt a resolution authorizing an agreement with LifeMoves to provide overflow shelter program services for the term of July 1, 2020 to June 30, 2023 and for a total obligation amount not to exceed \$3,505,650.

### **BACKGROUND:**

The Human Services Agency (HSA) and community partners provide a spectrum of services to support people experiencing homelessness and help them move back into permanent housing. Shelters are one key component of the community's homeless crisis response system. Overflow shelter and inclement weather services provide additional shelter capacity for specific populations.

Overflow shelter services, which were formerly known as Motel Voucher Program services, provide short term shelter for eligible families in need of shelter, until they locate housing or until a space in a family shelter becomes available. For families who are unable to identify a housing option while in the overflow shelter services, they will be transitioned into a family shelter once a space becomes available, and while in the family shelter, the family will receive case management and other supports from the shelter program to help them move back into permanent housing as quickly as possible. Inclement weather services provide additional shelter capacity on nights with significant winter weather.

HSA released a Request for Proposals in January of 2020 to identify a provider for overflow shelter and inclement weather services. Through the RFP process, LifeMoves was selected because of its experience, qualifications and program approach that best meets the needs of the County.

### **DISCUSSION:**

HSA requests the County enter into this agreement with LifeMoves to provide overflow emergency shelter for families by providing shelter and housing-focused case management to enrolled families.

LifeMoves will also provide inclement weather services for eligible clients on winter nights when HSA activates the inclement weather program by coordinating access for unsheltered clients into the available shelter beds and by providing additional shelter capacity if all adult shelter beds are full.

The agreement has been reviewed and approved by County Counsel as to form.

The resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 in aggregate.

This program is expected to serve 306 unduplicated individuals each fiscal year. It is anticipated that 88% of families will exit the Overflow Shelter for Families Program into a shelter, where the families will continue to be provided case management to work on their plan to return to housing, and the LifeMoves will maintain a minimum of nine (9) hotels/motels participating in the program in order to maintain competitive rates and availability.

**PERFORMANCE MEASURE:**

<b>Measure</b>	<b>FY 2020-21 Target</b>	<b>FY 2021-22 Target</b>	<b>FY 2022-23 Target</b>
Percentage of families that will exit the OSP For Families Program into shelter	88%	88%	88%
Minimum number of hotels/motels participating in the program in order to maintain competitive rates and availability	9	9	9

**FISCAL IMPACT:**

The term of this agreement is July 1, 2020 to June 30, 2023 for a total obligation amount not to exceed \$3,505,650. Of the total agreement amount, \$3,505,650 is Net County Cost, of which \$2,149,704 is funded through **Measure K** sales and use tax. Budgetary appropriation for this funding was included in the FY 2020-21 Preliminary Recommended Budget and will be included in the FY 2021-23 Recommended Budget.