



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 20-331

Board Meeting Date: 5/19/2020

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise F. Rogers, Chief, San Mateo County Health
Scott Gilman, Director, Behavioral Health and Recovery Services

Subject: Agreement with Telecare Corporation for Full-Service Partnership Services

RECOMMENDATION:

Adopt a resolution authorizing an agreement with Telecare Corporation for Full Service Partnership services, to provide immediate housing for five seriously mentally ill individuals currently residing at San Mateo Medical Center for the term March 16, 2020 through March 15, 2021, in an amount not to exceed \$1,304,725.

BACKGROUND:

Through the Mental Health Services Act (MHSA) Community Services and Supports plan, the delivery of Full Service Partnership (FSP) services are provided for our highest risk consumers with serious mental illness. The FSP programs allow consumers to remain living in the community and decrease their hospitalizations and/or incarcerations by providing case management, medication management, therapy, social activities, and 24/7 response capability.

On March 15, 2020, Behavioral Health and Recovery Services ("BHRS") received an emergency request from County's Health COVID-19 Department of Operations Center requesting immediate housing for five seriously mentally ill individuals currently residing at San Mateo Medical Center ("SMMC"). This request was issued to allow SMMC to provide surge capacity for five COVID-19 patients. Using a competitive procurement process would prevent SMMC and BHRS from taking the immediate action required to rehouse the five seriously mentally ill individuals and enhance surge capacity. BHRS reached out to Telecare Corporation, who agreed to house the clients immediately.

DISCUSSION:

In response to the COVID-19 emergency request for housing placement, Telecare shall provide housing for five mentally ill patients from SMMC to address the potential outbreak that may occur in the in-patient psychiatric unit and to make room for an anticipated COVID-19 surge situation that could impact wards 2 A/B and 3 A/B.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. This agreement is late due to delays in receiving the necessary FEMA documents to finalize this agreement.

BHRS provides a range of services to promote wellness and recovery and to support consumers remaining in the lowest possible level of care. The provision of FSP services for adults and older adults is one established level of care. It is anticipated that 59% of FSP enrollees will experience a reduction in the number of days hospitalized.

PERFORMANCE MEASURE:

Measure	FY 2019-20 Estimated	FY 2020-21 Projected
Percentage of FSP enrollees that experience a reduction in the number of days hospitalized.	59%	59%

FISCAL IMPACT:

The term of the agreement is March 16, 2020 through March 15, 2021. The amount of the agreement is not to exceed \$1,304,725. Potential FEMA or CARES reimbursement for this expense are being explored and a September Budget change will be submitted to increase the FY 2020-21 Recommended Budget.