



County of San Mateo

Inter-Departmental Correspondence

Department: CONTROLLER

File #: 20-219

Board Meeting Date: 4/21/2020

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Juan Raigoza, Controller

Subject: Amendment to Agreement with Superior, LLC (f/k/a Sungard Public Sector, LLC)

RECOMMENDATION:

Adopt a resolution authorizing a fourth amendment to the agreement with Superior, LLC (formerly SunGard Public Sector, LLC) for the purpose of providing system upgrade services and adding an additional fifty-five (55) user licenses for ONESolution Financial and Administration Solution services and increasing the amount of the Agreement by \$60,060 for a revised amount not to exceed \$1,143,419.82.

BACKGROUND:

On July 1, 2016, this Board approved an Agreement (#18000-17-R074577) with SunGard Public Sector, LLC (SunGard) for the provision of Application Service Provider (ASP) services for ONESolution Financial and Administration Solution (ONESolution) services. ONESolution is the County's financial accounting software. This software is utilized by Countywide departments for daily financial and accounting processes. The initial term of the Agreement was from July 1, 2016 through June 30, 2019, with an option exercisable at the County's sole discretion to extend the term through June 30, 2021.

On August 23, 2016, the County and SunGard executed a First Amendment to the Agreement to increase the total amount payable under the Agreement by \$11,293.87.

On June 25, 2019, the County exercised its option and extended the term of the Agreement for two additional years through June 30, 2021 and amended the Agreement a second time to include up to twenty-four (24) total hours of on demand development services from Superior (which had previously acquired Sungard in April 2017) for a total amount not to exceed \$5,120 for the remainder of the term.

On October 4, 2019, the Agreement was amended a third time to include the provision of services to migrate the County's current ONESolution Financial and Administration Solution (ONESolution Finance v16.2) to Contractor's Finance Enterprise solution version 19.1 and increase the Agreement

amount by \$24,835 (“Third Amendment”).

ONESolution is a critical application system for the County’s business operations and requires continued application service provider and maintenance services. As ONESolution is proprietary software, service upgrades are available only from Superior.

DISCUSSION:

The Controller has been satisfied with the services provided by Superior over the past four years. Therefore, the Controller is requesting the Board’s approval to authorize a further amendment to the Agreement to upgrade services to Finance Enterprise solution version 20.1 in an amount not to exceed \$29,700. This upgrade would be in lieu of the migration to the Finance Enterprise solution version 19.1 (and associated cost) previously contemplated in the October 2019 Third Amendment to the Agreement.

In addition, over the past three years, the need for ONESolution user licenses has exceeded the licenses available to County departments under the current Agreement. In order to meet the increasing demand, the Controller would like to add an additional fifty-five (55) users’ licenses for an amount not to exceed \$30,360. These additional licenses will provide more County employees with access to the ONESolution system that is a critical application for employees to perform their daily functions.

The total increase in cost to the County under the proposed fourth amendment to the Agreement for these service upgrades and added license fees will not exceed \$60,060, such that the total amount due under the Agreement will not exceed \$1,143,419.82.

County Counsel has reviewed and approved the Resolution as to form.

PERFORMANCE MEASURE:

Measure	FY 2018-19 Actual	FY 2019-20 Projected
Maintain availability of ONESolution	99.9%	99.6%

FISCAL IMPACT:

The term of this Agreement shall be through June 30, 2021 for an amount not to exceed \$1,143,419.82. Funding for this contract will come from OFAS Shared Pool.