



County of San Mateo

Inter-Departmental Correspondence

Department: HUMAN SERVICES AGENCY

File #: 19-1154

Board Meeting Date: 12/3/2019

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Iliana Rodriguez, Interim Director, Human Services Agency
Subject: Agreement with Pacifica Resource Center for Homeless Outreach Services

RECOMMENDATION:

Adopt a resolution authorizing:

- A) An agreement with Pacifica Resource Center to provide homeless outreach services in Pacifica, Half Moon Bay and certain unincorporated coast side areas in San Mateo County for the term of December 3, 2019 through June 30, 2021 in an amount not to exceed \$269,170; and
- B) The Director of Human Services Agency or designee to execute amendments to said Agreement which modify the County's maximum fiscal obligation by no more than \$100,000 (in aggregate) during the same term for the purpose of expending Homeless Emergency Aid Program (HEAP) funds by June 30, 2021 as mandated by Health and Safety Code Sections 50214 and 50215.

BACKGROUND:

In close collaboration with many County and community partners, the Human Services Agency (HSA) coordinates homeless services throughout the County of San Mateo. HSA also serves as the lead agency in the County for the Homeless Continuum of Care (CoC) and is the administrative entity for Homeless Emergency Aid Program (HEAP), which is a one-time block grant program funded by the State of California.

HSA was awarded a HEAP grant in the amount of \$4,933,138.71 by the State of California's Business, Consumer Services and Housing Agency (BCSH) to address the emergency needs of homeless individuals and individuals at imminent risk of homelessness by providing services such as rapid re-housing, rental assistance or subsidies, capital improvement to shelter facilities, and services for youth experiencing homelessness.

On June 19, 2019, guided by the priorities of the County's strategic plan on homelessness and with

opportunities to fund new or enhanced services with the awarded HEAP funding, HSA released a Request for Proposals (RFP) for homeless services, including outreach services. Pacifica Resource Center was selected as the provider for these services as the agency that would best meet the needs of this population in Pacifica, Half Moon Bay, and unincorporated coastside areas in San Mateo County.

DISCUSSION:

Pacifica Resource Center will provide homeless outreach services to people experiencing unsheltered homelessness, with the purpose of assisting them with connecting to housing and community resources. Services include outreach, engagement, and housing-focused case management services. Outreach staff will utilize engagement skills to build relationships with clients and will work with each client to help them access services with the goal of moving into permanent housing. Outreach staff assist clients with connecting to services such as shelter (via the Coordinated Entry System), mental health services, alcohol and other drugs (AOD) services, affordable housing lists, shared housing options, transportation services, and health services.

The resolution has been reviewed and approved by County Counsel as to form.

This program is projected to provide outreach and engagement services to 40 individuals in FY 2019-20 and 100 individuals in FY 2020-21 and to provide case management to 20 individuals in FY 2019-20 and 30 individuals in FY 2020-21.

PERFORMANCE MEASURE:

Measure	FY19-20 Target	FY20-21 Target
Number of unduplicated clients who move into shelter (emergency shelter or transitional housing)	5	15
Number of unduplicated clients who move into permanent housing	5	15

FISCAL IMPACT:

The term of this Agreement is from December 3, 2019 through June 30, 2021. This Agreement is funded using 100% of the Homeless Emergency Aid Program (HEAP) State of California grant. Budgetary appropriation for this Agreement is included in the FY 2019-20 Adopted Budget and FY 2020-21 Recommended Budget.