



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** HEALTH

**File #:** 19-946

Board Meeting Date: 10/8/2019

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Louise F. Rogers, Chief, San Mateo County Health  
Scott Gilman, Director, Behavioral Health and Recovery Services

**Subject:** Agreement with Telecare Corporation for Full Service Partnership Services

**RECOMMENDATION:**

Adopt a resolution authorizing an agreement with Telecare Corporation for Full Service Partnership Services, for the term July 1, 2019 through June 30, 2021, in an amount not to exceed \$11,662,328.

**BACKGROUND:**

The cornerstone of the County's Mental Health Services Act Community Services and Supports plan is the delivery of Full Service Partnership (FSP) services for our highest risk consumers with serious mental illness. FSP programs are designed to allow consumers to remain living in the community and decrease their hospitalizations and/or incarcerations by providing case management, medication management, therapy, social activities, and 24/7 response capability to mitigate an evolving situation.

**DISCUSSION:**

Telecare will provide FSP and housing support services for a maximum of 207 enrollees annually. In addition to serving our highest risk consumers, this number also includes non-violent felons who were released from the State prison to County supervision under the Criminal Justice Realignment Act. FSP enrollees will have services available 24 hours a day, seven days a week. Housing support services will be provided to FSP enrollees in order to assist them in achieving independence, stability, and overall emotional and physical well-being.

Behavioral Health and Recovery Services (BHRS) is requesting that your Board waive the Request for Proposals (RFP) process, allowing BHRS time to finalize the evaluation of current services and restructure the scope of work in the RFP to this and two other BHRS FSP contracts. In 2020, BHRS will release a RFP for FSP services to start on July 1, 2021.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. This agreement is late due to contractor's delay in returning the signed agreement and is on the Continuing Resolution.

The agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing mental health services to adults and older adults. BHRS provides a range of services to promote wellness and recovery and to support consumers remaining in the lowest possible level of care. The provision of FSP services for adults and older adults is one established level of care. It is anticipated that 59% of FSP enrollees will experience a reduction in the number of days hospitalized.

**PERFORMANCE MEASURE:**

<b>Measure</b>	<b>FY 2018-19 Actual</b>	<b>FY 2019-20 Projected</b>
Percentage FSP enrollees with reductions in number of days hospitalized	59%	59%

**FISCAL IMPACT:**

The term of the agreement is July 1, 2019 through June 30, 2021. The amount of the agreement is not to exceed \$11,662,328, for the two-year term. Of that amount, \$5,831,165 is included in the BHRS 2019-20 Adopted Budget. Mental Health Services Act will fund \$3,500,009; Federal Financial Participation will fund \$1,318,613; Medicare will fund \$57,402; AB 109 will fund: \$364,789; and 1991 Realignment will fund: \$411,993. The Net County Cost is \$178,359. Similar arrangements will be in place for FY 2020-21.