



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** HEALTH

**File #:** 19-865

Board Meeting Date: 9/17/2019

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Louise F. Rogers, Chief, San Mateo County Health  
Scott Gilman, Director, Behavioral Health and Recovery Services

**Subject:** **Measure K:** Agreement with One East Palo Alto for Multi-Cultural Wellness Center Services, Outreach and Engagement Services, Mental Health First Aid, and Crisis Response

### **RECOMMENDATION:**

**Measure K:** Adopt a resolution authorizing an agreement with One East Palo Alto for multi-cultural wellness center services, outreach and engagement services, mental health first aid, and crisis response for the term of July 1, 2019 through June 30, 2020, in an amount not to exceed \$514,317.

### **BACKGROUND:**

One East Palo Alto (OEPA) has provided multi-cultural center services and outreach and engagement services for consumers receiving mental health services in East Palo Alto since October 2008. The services are provided by community outreach workers who access and connect community members with appropriate behavioral health services in East Palo Alto.

### **DISCUSSION:**

Through this agreement, OEPA will provide four distinct services: 1) multi-cultural wellness center services that welcome adult behavioral health consumers and their families, as well as serve target populations that reflect the multi-racial, multi-cultural, and multi-generational diversity in the community; 2) outreach, engagement, and linkage services through the East Palo Alto Partnership for Mental Health Outreach; 3) training for community partners about how to identify and help people with mental health issues through the Mental Health First Aid Program; and 4) a culturally competent crisis response to the Ravenswood City School District through an Ambassador Team that provides on-campus support, including consultation and counseling to students and school staff.

The resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. The

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agreement is delayed due to prolonged contract negotiations and is on the Continuing Resolution.

Approval of this agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing multi-cultural center services for consumers of mental health services. BHRS provides a range of services to support consumers in their efforts towards wellness and recovery. The provision of multi-cultural center services to assist consumers with connecting to services addressing their needs and supporting wellness is one established form of support. It is anticipated that no fewer than 158 unduplicated clients will be referred by the multi-cultural center for mental health services.

**PERFORMANCE MEASURE:**

<b>Measure</b>	<b>FY 2018-19 Actual</b>	<b>FY 2019-20 Projected</b>
Number of unduplicated clients referred for mental health services	85% 150 of 175 clients	90% 158 of 175 clients

**FISCAL IMPACT:**

The term of the agreement is July 1, 2019 through June 30, 2020. The amount of the agreement is not to exceed \$514,317. Of that amount, the Mental Health Services Act will fund \$390,523, and **Measure K** will fund \$119,882. The Net County Cost is \$3,912. Funds for these services are included in the BHRS FY 2019-20 Approved Recommended Budget. The payment provisions and levels of service remain essentially the same as those of the prior agreement.