



County of San Mateo

Inter-Departmental Correspondence

Department: HUMAN SERVICES AGENCY

File #: 19-660

Board Meeting Date: 6/25/2019

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Nicole Pollack, Director, Human Services Agency
Subject: **Measure K:** Amendment to the Agreement with Samaritan House

RECOMMENDATION:

Measure K: Adopt a resolution authorizing an amendment to the agreement with Samaritan House for Coordinated Entry System Services, extending the term through June 30, 2020 and increasing the total amount by \$895,969, to an amount not to exceed \$3,095,969.

BACKGROUND:

On August 5, 2016, the Human Services Agency (HSA) released a Request for Proposals (RFP) for Coordinated Entry System (CES): Shelter Division and Coordinated Assessment for the San Mateo County Homeless System. Samaritan House was selected as the vendor offering services that best met the County's needs in implementing the system.

On January 25, 2017 a start-up agreement of \$100,000 initially funded shelter diversion and staffing positions for the creation of the CES program.

On March 14, 2017, your Board, by Resolution No. 075076, approved an amendment to the Agreement that increased the total agreement amount to \$2,200,000 to cover the cost for the implementation of the full scope of services.

Developing and implementing CES is part of San Mateo County's Strategic Plan to End Homelessness 2016-2020, which was published in July 2016 (the Plan). The Plan creates a unified system, invests in best practices, and reorients the current homeless system towards a housing crisis response. The Plan sets the path to develop a systematic approach targeted at helping people maintain their housing, returning unsheltered homeless people to housing as quickly as possible, and prioritizing existing system capacity for those who face the highest barriers and longest history of homelessness.

In the past three years, Samaritan House has begun the process of implementing a system of change and provided services to coordinate a housing crisis resolution system as identified in the

Plan.

DISCUSSION:

The amendment to the agreement with Samaritan House will extend the term through June 30, 2020 and increase the total amount by \$895,969 for a total amount not to exceed \$3,095,969. This amendment to the agreement with Samaritan House for CES services will continue services for homeless families and individuals. Services will include providing oversight of initial screening of homeless households to help identify households that are found to be homeless or imminently at risk of homelessness, as well as, applying a standard assessment tool to all households to determine need for shelter diversion resources or placing into emergency shelter.

The amendment and resolution have been reviewed and approved by County Counsel as to form.

The resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 in aggregate.

This amended agreement contributes to the Shared Vision 2025 outcome of Prosperous Community by providing CES services for families and individuals in San Mateo County who are homeless or at imminent risk of homelessness, which will lead them to self-sufficiency. It is expected that under this amendment, CES will serve 600 families and 1,100 individuals. On the day of homeless assistance request, 25% of all households will be diverted from homelessness and 20% will be diverted within 30 days of initial request.

PERFORMANCE MEASURES:

Measure	FY 2016-17 (only 6 months)	FY 2017-18 Actuals	FY 2018-19 Mid-year Actuals	FY 2019-20 Projected
Percentage of households who are successfully diverted from shelter/homelessness on the day they requested homeless assistance (the program helps them identify an alternate housing situation, rather than enter a homeless shelter)	Family 29% Individual NA	Family 30% Individual 12%	Family 20% Individual 11%	Family 25% Individual 15%
Percentage of households served who do not enter shelter within 30 days of when they first requested homeless assistance (households are able to maintain alternate housing situation and have not needed to enter shelter)	Family 0% Individual NA	Family 27% Individual 10%	Family 18% Individual 7%	Family 20% Individual 12%

FISCAL IMPACT:

The term of this amended agreement is January 1, 2017 through June 30, 2020. The amount adds \$895,969 in **Measure K** sales and use tax revenue for a new total amount not to exceed \$3,095,969. Budgetary appropriation of this obligation is included in the FY 2018-19 and the FY 2019-20

Recommended Budgets.