



County of San Mateo

Inter-Departmental Correspondence

Department: COUNTY MANAGER

File #: 18-956

Board Meeting Date: 10/23/2018

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Deborah Bazan, Director of the Project Development Unit
Subject: Agreement with Goserco, Inc. for Public Safety Communications Recording Servers

RECOMMENDATION:

Measure K: Adopt a resolution authorizing the Project Development Unit (PDU) Director or his/her designee to execute an agreement with Goserco, Inc. for the purchase and installation of Public Safety Communications recording servers for the Regional Operations Center (ROC) in an amount not to exceed \$224,822.

BACKGROUND:

On October 20, 2015, your Board approved a Design/Build Agreement with McCarthy Building Company for the construction of the Regional Operations Center. Demolition of the existing buildings on the former motor pool site began in early 2016 and concluded in the late summer of 2017. Deep Soil Mixing (DSM) as part of the seismic stability of the ROC was completed in January 2018 and a topping out ceremony was held May 9, 2018.

DISCUSSION:

In addition to offices, conference rooms, work areas, staff dining rooms, and briefing rooms, the Regional Operations Center will house the County's 9-1-1 Dispatch Center. The County's dispatcher center is the primary answering point for 9-1-1 calls within the unincorporated areas of San Mateo County, and the cities of Daly City, Half Moon Bay, Millbrae, Portola Valley, San Carlos, East Palo Alto, and Woodside. The dispatch center also provides dispatch services for emergency medical services, fire, and law enforcement. To better serve the citizens of San Mateo County, the dispatch center is being equipped with appropriate advanced dispatch technology.

One of the responsibilities of the dispatch center is to record all activity occurring on the telephones and radios. Goserco, Inc. provides a modern system that requires 3 servers to accommodate the channel capacity and software to assist with quality control evaluations.

Goserco, Inc. was selected to provide and install the servers and associated technology using California Multiple Award Schedules (CMAS) contract #CMAS GS-35F-0415V.

This purchase agreement has been reviewed and approved by the Procurement Division.

County Counsel has reviewed and approved the Resolution as to form.

Executing this agreement contributes to the Shared Vision 2025 outcome of Collaborative Community by reducing the amount it would cost for new construction.

FISCAL IMPACT:

Funding for this purchase is provided in the Regional Operations Center \$64,500,000 project budget funded by **Measure K**.