



# County of San Mateo

## Inter-Departmental Correspondence

**Department:** HEALTH

**File #:** 16-535

Board Meeting Date: 9/12/2017

**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Louise Rogers, Chief, Health System  
Stephen Kaplan, Director, Behavioral Health and Recovery Services

**Subject:** **Measure K:** Agreement with One East Palo Alto for Multi-Cultural Center Services, Outreach and Engagement Services, and Crisis Response

### **RECOMMENDATION:**

**Measure K:** Adopt a resolution authorizing an agreement with One East Palo Alto for multi-cultural center services, outreach and engagement services, and crisis response for the term July 1, 2017 through June 30, 2018, in an amount not to exceed \$478,161.

### **BACKGROUND:**

One East Palo Alto (OEPA) has provided multi-cultural center services and outreach and engagement services for consumers receiving mental health services in East Palo Alto since October 2008. The services are provided by community outreach workers who access and connect community members to appropriate behavioral health services in East Palo Alto.

### **DISCUSSION:**

Through this agreement, OEPA will continue to provide four distinct services that include the following: 1) multi-cultural center services that are welcoming to adult behavioral health consumers and their families, and serving target populations that reflect the multi-racial, multi-cultural, and multi-generational diversity in the community; 2) outreach, engagement, and linkage services through the East Palo Alto Partnership for Mental Health Outreach; 3) training community partners to identify and help people with mental health issues by using the Mental Health First Aid Program; and 4) providing a culturally competent crisis response to the Ravenswood City School District through an Ambassador Team that provides on-campus support such as consultation and counseling to students and school staff.

In 2016, Behavioral Health and Recovery Services (BHRS) hired a consultant to evaluate the Mental Health Services Act Prevention and Early Intervention (MHSA-PEI) program to determine: 1) the programs' impact on consumer/clients; 2) whether the intended outcomes are being met; and 3) how to strengthen future MHSA-PEI programs. In January 2017, a written report was submitted to BHRS

with findings and recommendations. Due to this submission, BHRS is requesting a one-year waiver of the Request for Proposals (RFP) process for outreach and engagement services; BHRS intends to release an RFP for these services in FY 2017-18 with services to start on July 1, 2018.

The resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. The Drug Medi-Cal contract amendments have placed a significant workload demand on the BHRS contracts unit, causing several other BHRS contracts to be delayed. The agreement is on the Continuing Resolution.

Approval of this agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing multi-cultural center services for consumers of mental health services. BHRS provides a range of services to support consumers in their efforts towards wellness and recovery. The provision of multi-cultural center services to assist consumers with connecting to services that address their needs and support wellness is one established form of support. It is anticipated that no fewer than 90 unduplicated clients will be referred by the multi-cultural center for mental health services.

**PERFORMANCE MEASURE:**

Measure	FY 2016-17 Actual	FY 2017-18 Projected
Number of unduplicated clients referred for mental health services	90 clients	90 clients

**FISCAL IMPACT:**

The term of the agreement is July 1, 2017 through June 30, 2018. The amount of the agreement is not to exceed \$478,161. Of that amount, the Mental Health Services Act will fund \$275,904, Federal Financial Participation for Medi-Cal Administrative Activities will fund \$49,787, and **Measure K** will fund \$116,390. The Net County Cost is \$36,080. Funds for these services are included in the BHRS FY 2017-18 Approved Recommended Budget. The payment provisions and levels of service remain essentially the same as those of the prior agreement.