



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** HUMAN SERVICES AGENCY

**File #:** 16-330

Board Meeting Date: 6/27/2017

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors  
**From:** Iliana Rodriguez, Director, Human Services Agency  
**Subject:** **Measure K:** Agreement with WeHOPE Shelter

**RECOMMENDATION:**

**Measure K:** Adopt a resolution authorizing an agreement with WeHOPE to provide homeless shelter services for the term of July 1, 2017 through June 30, 2020 in an amount not to exceed \$1,732,060.

**BACKGROUND:**

San Mateo County has set a goal to reach a functional zero level of homelessness by 2020. The County has already begun implementing components of a strategic plan toward this goal. San Mateo County's homeless system includes homeless shelters, both emergency and transitional, as key short-term interventions designed to act as a safe place for homeless individuals or families to stay while working on a plan to return to housing. Homeless shelters provide an entry point into stabilization services and move individuals and families into permanent housing as quickly as possible.

In February 2017, the San Mateo County Human Services Agency (HSA) issued a Request for Proposal (RFP) to seek services for homeless shelter services including both emergency shelter and transitional housing programs. WeHOPE was chosen as one of the providers because of its experience, qualifications and approach to shelter operations.

Project WeHOPE is a non-profit organization in East Palo Alto serving homeless adult individuals with its emergency shelter. The emergency shelter opened in 2009 as a "warming shelter" during the winter months, and has since expanded to provide year-round shelter for homeless individuals.

**DISCUSSION:**

This agreement with WeHOPE for the operation of its homeless shelter will provide emergency shelter for homeless individuals including a healthy, safe shelter facility and housing-focused case management services for all clients. Clients served include adults who are experiencing homelessness and who may face a variety of barriers to maintain housing including little to no income, evictions, criminal convictions, substance use issues, mental and physical health challenges.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form.

This agreement contributes to the Share Vision 2025 outcome of a Prosperous Community by creating a livable and sustainable community, linking housing and community services to vulnerable San Mateo County residents in a comprehensive and responsive program.

Of the 50 emergency shelter beds available for shelter through these services, it is anticipated that 15% of the individuals in those beds will exit into permanent housing and the average length of stay will be 34 days for FY 2017-18.

**PERFORMANCE MEASURE:**

Measure	FY 2016-17 Projected	FY 2017-18 Projected
Average length of stay for participants in the shelter program	34 days	32 days
Percentage of all individuals in the shelter program who exit, exit to a permanent housing situation	15%	23%

**FISCAL IMPACT:**

The term of this agreement is July 1, 2017 through June 30, 2020, a period of three years. This agreement obligation is \$1,732,060. This agreement is 100% Net County Cost. Of the total amount, \$1,704,697 is funded by **Measure K**. Budgetary appropriation for this obligation is included in the FY 2017-18 through FY 2019-20 Recommended Budgets.