



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** HUMAN SERVICES AGENCY

**File #:** 16-329

Board Meeting Date: 6/27/2017

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors  
**From:** Iliana Rodriguez, Director, Human Services Agency  
**Subject:** **Measure K:** Agreement with LifeMoves for Homeless Outreach Team Services

**RECOMMENDATION:**

**Measure K:** Adopt a resolution authorizing an agreement with LifeMoves to provide homeless outreach team services for the term of July 1, 2017 through June 30, 2018 in an amount not to exceed \$712,000.

**BACKGROUND:**

The Homeless Outreach Team (HOT) Program provides street-based outreach, engagement, and case management to San Mateo County's unsheltered homeless population throughout the County, with a focus on those who are chronically homeless, in order to address unmet needs and successfully engage and transition the population into housing. The services also include a rapid response outreach component to inquiries from local municipalities, service providers, or community members.

The Human Services Agency (HSA) conducted a Request for Proposals (RFP) on December 28, 2016 for homeless outreach and community health outreach services. LifeMoves was selected as the provider who best met the needs of the County. LifeMoves has experience providing Homeless Outreach Team (HOT) outreach services to unsheltered homeless individuals throughout San Mateo County, with particular focus on individuals who are chronically homeless with significant housing barriers.

**DISCUSSION:**

The agreement with LifeMoves will provide administration of the HOT program, outreach services, and housing-focused case management to unsheltered homeless individuals. HOT case managers will identify and engage highly vulnerable homeless individuals who face barriers in obtaining and maintaining housing, and have the longest histories of homelessness. HOT will provide housing-focused case management and will develop a housing plan, which will include helping the client apply for or access housing vouchers, shared housing, affordable housing, housing with family or friends, senior housing, or other housing resources. HOT will also support clients in accessing emergency or transitional shelter.

The agreement and resolution have been reviewed and approved by County Counsel as to form.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

This agreement contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing assistance to homeless individuals to move them into permanent housing and by connecting them to services to address their health needs. It is anticipated that 225 clients will be referred for a medical screening and 100% of those referred to the Street Medicine Team or other medical provider for a screening will receive a medical needs assessment. It is also anticipated that 200 unduplicated clients will be served through case management and 30% of clients receiving case management will move into permanent housing. For those not moved into permanent housing, the Homeless Outreach Staff will continue to work with the individuals and build rapport, offer services into emergency shelters or transitional housing programs, and connect to other community services such as Street Medicine, BHRS, or other benefits they may be eligible for. Additionally, those who are most difficult to house are discussed at the monthly community multi-disciplinary team meetings with community partners where case conferencing happens around a housing plan for the clients.

**PERFORMANCE MEASURE:**

<b>Measure</b>	<b>FY 2016-17 Actual</b>	<b>FY 2017-18 Projected</b>
Percentage of individuals who receive a Medical Needs Assessment and who are referred to the Street Medicine Team or other medical provider for a screening.	N/A*	100%
Percentage of unduplicated clients served through case management who move into permanent housing.	N/A*	30%

\*These are new measurements for FY 2017-18.

**FISCAL IMPACT:**

The term of this agreement is July 1, 2017 through June 30, 2018. The total obligation of the agreement is \$712,000. This agreement is funded with \$200,748 of the Whole Person Care (WPC) Funding MOU with Health System, \$197,500 through City Contributions to the HOT program, and \$313,752 is Net County Cost, of which \$227,183 is **Measure K** Sales and Use tax. Budgetary appropriation for this agreement is included in the FY 2017-18 Recommended Budget.