



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 24-016

Board Meeting Date: 1/9/2024

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise F. Rogers, Chief, San Mateo County Health
Jei Africa, Director, Behavioral Health, and Recovery Services

Subject: **Measure K:** Agreement with StarVista for Law Enforcement Co-responding Behavioral Health Crisis Services - City of Pacifica

RECOMMENDATION:

Measure K: Adopt a resolution authorizing an agreement with StarVista for law enforcement co-responding behavioral health crisis services for the City of Pacifica, for the term of December 1, 2023, through June 30, 2026, in an amount not to exceed \$634,810.

BACKGROUND:

For over 20 years, Behavioral Health and Recovery Services (BHRS) has contracted with StarVista for mental health services, a mobile crisis response team for youth, Girls' Juvenile Court services, child abuse treatment services, the Early Childhood Community Team, substance use disorder treatment services, and the Community Wellness Crisis Response Team (CWCRT) for community members experiencing mental health crisis.

On January 12, 2020, this Board approved Resolution No. 077937 to enter into the Pilot Program of CWCRT. Memorandum of Understanding (MOU) with a partnership between four City Police Departments (Daly City, South San Francisco, San Mateo, and Redwood City) and the County to embed one mental health clinician in each of those cities' police departments to provide a co-response to crisis calls involving mental health issues. The County expanded its contract with StarVista and its crisis intervention services to include the provision of mental health clinicians for the CWCRTs. Under the Pilot Program, StarVista clinicians assisted in the first response by providing early intervention, crisis de-escalation, 5150 evaluation, involuntary holds, referrals to therapeutic hospitalizations, and guidance to support services for individuals in mental health crises.

DISCUSSION:

Under this agreement, the County will fund one full-time mental health clinician to provide the first response mental health crisis services described above. The City of Pacifica Police Department will contribute 50% of the personnel costs. The County will fund 50% of the personnel costs of the mental

health clinician and administration and operations costs.

The County of San Mateo benefits from the implementation of this agreement by increasing its ability to respond to community members in mental health crisis directly, providing Medi-Cal reimbursable services to County clients, improving response time for those in need of mental health services and resources; and creating a broader and more effective continuum of care that results in a decrease in justice system contacts.

The services provided by StarVista through this agreement are an expansion of the current CWCRT program, for which StarVista is a key provider. As such, StarVista is fully immersed and integrated into the CWCRT model, providing a unique and critical service to the County. For these reasons, this Board is being asked to waive the County's Request for Proposals process so that BHRS can contract with StarVista for these services.

The resolution contains the County's standard provision allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

This agreement and resolution have been reviewed and approved by the County Attorney as to form.

This agreement is late due to extended negotiations with the City of Pacifica.

It is anticipated that the CWCRT clinician will respond in-person to provide crisis assessment and crisis evaluation for 100% of calls for which a mental health issue is suspected and to which the clinician is dispatched. It is also anticipated that 80% of Medi-Cal clients will be provided with at least one follow-up post-crisis assessment.

PERFORMANCE MEASURE:

Measure	FY 2023-24 Estimated	FY 2024-25 Projected
Percentage of calls responded to in-person by CWCRT clinician to provide crisis assessment and evaluation	100%	100%
Percentage of Medi-Cal clients that are provided with at least one follow-up post crisis assessment	80%	80%

FISCAL IMPACT:

The term of the agreement is December 1, 2023, through June 30, 2026. The amount of the agreement is not to exceed \$634,810 for the 31-month term, and \$143,344 is included in the BHRS FY 2023-24 Adopted Budget. Of the FY 2023-24 amount, \$99,160 will be funded by **Measure K**, and the City of Pacifica will fund \$44,184.