



County of San Mateo

Inter-Departmental Correspondence

Department: PUBLIC SAFETY
COMMUNICATIONS
File #: 23-748

Board Meeting Date: 9/12/2023

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Natasha Claire-Espino, Director
Subject: Amendment to Agreement with Peraton, Inc.

RECOMMENDATION:

Adopt a resolution authorizing the President of the Board to execute an amendment to the Agreement with Peraton, Inc. (formerly known as Northrup Grumman Systems Corporation) for maintenance and support services for the Message Switch software, extending the term through June 30, 2024, and increasing the fee by \$57,659 for a total new not to exceed amount of \$452,800.

BACKGROUND:

The County's Message Switch System (MSS) provides access to local, state, and federal databases, including warrants, missing and/or wanted persons, and stolen vehicles, to law enforcement agencies in San Mateo County including the Sheriff's Office.

The hardware and software for the MSS was originally purchased from Peraton (formerly known as Northrup Grumman Systems Corporation) in 1992 and went into service in 1993, with upgrades in 2006 and a refresh in 2015. Maintenance of the MSS system is updated annually by amendment to the May 15, 2017 Agreement. The MSS has been well-maintained and continues to provide reliable service. The system is fully redundant, ensuring high availability of this critical public safety system.

DISCUSSION:

The MSS is a mission critical system. Failure or a prolonged outage of the MSS would compromise the delivery of public safety services such as Police, Fire, and Medical first response.

Peraton is very familiar with the County's MSS platform, from both an application and a hardware perspective. Due to the mission critical nature of our business and the need for continuity of service, it is in the County's best interest to continue to partner with Peraton, Inc. to maintain this software system.

The County Attorney's Office has reviewed and approved the Resolution and Amendment as to legal form.

PERFORMANCE MEASURE:

Measure	FY 2022-23 Actual	FY2023-24 Projected
Number of unplanned outages for the Message Switch	0	0

FISCAL IMPACT:

The cost for this service will be shared among the clients for the Message Switch and has been included in the FY 2023-24 Recommended Budget. There is no net County cost.