



County of San Mateo

Inter-Departmental Correspondence

Department: SHERIFF

File #: 16-859

Board Meeting Date: 12/12/2017

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Carlos G. Bolanos, Sheriff
Subject: Amendment to the Agreement with CORA

RECOMMENDATION:

Adopt a resolution authorizing an amendment to the agreement with CORA to provide Emergency Response Program (ERP) services to victims of domestic violence, increasing the amount by \$81,169 to an amount not to exceed \$267,240, from July 1, 2017 through December 31, 2017.

BACKGROUND:

The Emergency Response Program is the only program to collaborate with all law enforcement agencies in the County, providing 24-hour telephone counseling support during or immediately following a 911 domestic violence disturbance call. When responding to the scene of a 911 domestic violence call, law enforcement personnel encourage victims to speak to a specially trained CORA counselor who will provide information about the volatile nature of domestic violence. Counselors also impart information about CORA's individual and group counseling, shelter, and legal services.

The San Mateo County Domestic Violence Protocol for law enforcement, adopted in 2004, provides for notification to the Emergency Response Program when handling an incident involving any type of domestic violence. A counselor will be notified whether or not it is determined the incident is criminal in nature and whether or not an arrest is made.

DISCUSSION:

In October 2016, the Board entered into an agreement (Resolution No. 074851) with CORA for Emergency Response Program services, in an amount not to exceed \$157,610 and a term commencing July 1, 2016 through June 30, 2017.

In January 2017, the parties amended the agreement by increasing the not-to-exceed amount by \$28,461 and extending the term two months to August 31, 2017 in order to implement in-depth training on the updated Domestic Violence Protocol in order to improve the coordinated community response (CCR) for domestic violence and sexual assault victims in the County.

In June 2017, the parties made a second amendment to the agreement extending the term from

August 31, 2017 to December 31, 2017. Amendment three increases the amount of the agreement by \$81,169, for a revised not-to-exceed total of \$267,240. This increase will ensure continuation of important services and offset the cost of ERP services provided for the period of July 1, 2017 to December 31, 2017.

PERFORMANCE MEASURE:

Measures	FY 2016-17 Actual	FY 2017-18 Projected
Number of domestic violence victims receiving Emergency Response Program (ERP) services	3,986	3,900
Percentage of domestic violence victims demonstrating a decrease in post-traumatic stress disorder (PTSD) symptoms after receiving support services from CORA	83%	80%
Percentage of law enforcement agencies indicating they were "Satisfied" or "Extremely Satisfied" with CORA's quality of support to victims and response to law enforcement inquiries	84%*	90%

FISCAL IMPACT:

Amendment three increases the amount of the contract by \$81,169, allowing the Sheriff's Office to maintain the same level of service provided in FY 2016-17. The services provided to the County by CORA are funded by the County, and these services are included in the Sheriff's Office FY 2017-18 Adopted Budget.