



County of San Mateo

Inter-Departmental Correspondence

Department: SHERIFF

File #: 16-860

Board Meeting Date: 12/12/2017

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Carlos G. Bolanos, Sheriff

Subject: Agreement with Cora for Emergency Response Program Services

RECOMMENDATION:

Adopt a resolution authorizing an agreement with CORA to provide Emergency Response Program (ERP) services to victims of domestic violence, for the term of January 1, 2018 through June 30, 2019, in an amount not to exceed \$243,507.

BACKGROUND:

The Emergency Response Program is the only program to collaborate with all law enforcement agencies in the County, providing 24-hour telephone counseling support during or immediately following a 911 domestic violence disturbance call. When responding to the scene of a 911 domestic violence call, law enforcement personnel encourage victims to speak to a specially trained CORA counselor who will provide information about the volatile nature of domestic violence. Counselors also impart information about CORA's individual and group counseling, shelter, and legal services.

The San Mateo County Domestic Violence Protocol for law enforcement, adopted in 2004, provides for notification to the Emergency Response Program when handling an incident involving any type of domestic violence. A counselor will be notified whether or not it is determined the incident is criminal in nature and whether or not an arrest is made.

DISCUSSION:

CORA is the only agency in the County that provides comprehensive services to victims and survivors of domestic violence. Law enforcement agencies, the Human Services Agency, and other County partners depend on CORA's over 30 years of expertise for a complete range of prevention, education, and intervention services. Since CORA provides the most comprehensive response to the problem of domestic violence in the County, it is the County's best interest to waive the Request for Proposal process and enter into an agreement for an 18-month term expiring June 30, 2019. The contract amount includes a 3% increase which was granted to all Countywide community-based organizations for FY 2017-18.

The Resolution and agreement have been reviewed and approved as to form by County Counsel.

This agreement contributes to the Shared Vision 2025 outcome of a Safe Community by raising awareness about the dynamics of domestic violence and providing services to the community at large and to traditionally underserved populations, whereby domestic violence survivors work to establish lives for themselves and their children free from fear and abuse.

PERFORMANCE MEASURE:

Measures	FY 2016-17 Actual	FY 2017-18 Projected
Number of domestic violence victims receiving Emergency Response Program (ERP) services	3,986	3,900
Percentage of domestic violence victims demonstrating a decrease in post-traumatic stress disorder (PTSD) symptoms after receiving support services from CORA	83%	80%
Percentage of law enforcement agencies indicating they were “Satisfied” or “Extremely Satisfied” with CORA’s quality of support to victims and response to law enforcement inquiries	84%*	90%

*The other 16% were “neither satisfied nor dissatisfied” with CORA’s quality of support to victims and response to inquiries.

FISCAL IMPACT:

The term of the agreement is January 1, 2018 through June 30, 2019, for a total of \$243,507.00. The services provided to the County by CORA are funded by the County, and these services are included in the Sheriff’s Office FY 2017-18 Adopted Budget, and FY 2018-19 Recommended Budget.