



County of San Mateo

Inter-Departmental Correspondence

Department: HEALTH

File #: 16-840

Board Meeting Date: 12/12/2017

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Louise Rogers, Chief, Health System
David Young, Director, Behavioral Health and Recovery Services
Subject: Agreement with Telecare Corporation for Full Service Partnership Services

RECOMMENDATION:

Adopt a resolution authorizing an agreement with Telecare Corporation for Full Service Partnership services for the term July 1, 2017 through June 30, 2019, in an amount not to exceed \$11,172,544.

BACKGROUND:

The cornerstone of the County's Mental Health Services Act Community Services and Supports plan is the delivery of Full Service Partnership (FSP) services for our highest risk consumers with serious mental illness. FSP programs are designed to allow consumers to remain living in the community and decrease their hospitalizations and/or incarcerations by providing case management, medication management, therapy, social activities, and 24/7 response capability to mitigate an evolving situation.

In January 2014, Behavioral Health and Recovery Services (BHRS) conducted a Request For Proposal process to select providers of both ongoing (comprehensive) and integrated FSP services, for a 3-year term, with the option to renew for an additional 2 years. Telecare Corporation (Telecare) submitted a proposal and was selected to provide these services, to begin on July 1, 2014.

DISCUSSION:

Telecare will provide FSP and Housing Support services for up to a maximum of 207 enrollees annually. In addition to serving our highest risk consumers, this number also includes non-violent felons who were released from the State prison to County supervision under the Criminal Justice Realignment Act. FSP enrollees will have services available 24 hours per day, seven days per week. Housing support services will be provided to FSP enrollees in order to assist them in achieving independence, stability, and overall emotional and physical wellness.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. This agreement is late due to contractor's delay in returning the signed agreement and is on the Continuing Resolution.

The agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing mental health services to adults and older adults. BHRS provides a range of services to promote wellness and recovery and to support consumers remaining in the lowest possible level of care. The provision of FSP services for adults and older adults is one established level of care. It is anticipated that annual hospitalization days for clients who receive FSP services will be reduced by 59%.

PERFORMANCE MEASURE:

Measure	FY 2016-17 Actual	FY 2017-18 Projected
Annual reduction in total days of hospitalization for FSP enrollees.	N/A*	59% 197 clients

*BHRS contracts with American Institutes for Research (AIR) to evaluate effectiveness of FSPs. AIR's results for FY 2016-17 will not be available until January 2018

FISCAL IMPACT:

The term of the agreement is July 1, 2017 through June 30, 2019. The amount of the agreement is not to exceed \$11,172,544. For FY 2017-18, the amount not to exceed is \$5,586,272 and is funded as follows: Mental Health Services Act will fund \$3,500,009; Federal Financial Participation will fund \$1,318,613; Medicare will fund \$57,402; AB 109 will fund: \$364,789; and 1991 Realignment will fund: \$167,100. The Net County Cost is \$178,359. The payment provisions and levels of service in this contract are essentially the same as the prior contract. Funds for these services have been included in the BHRS FY 2017-18 Adopted Budget. Similar arrangements will be put in place for FY 2018-19.