



County of San Mateo

Inter-Departmental Correspondence

Department: PUBLIC SAFETY
COMMUNICATIONS
File #: 23-882

Board Meeting Date: 10/17/2023

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Natasha Claire-Espino, Director
Subject: Agreement between the City of Half Moon Bay and the County of San Mateo for the provision of Communications Dispatch Services

RECOMMENDATION:

Adopt a resolution authorizing the President of the Board of Supervisors to execute an agreement between the County of San Mateo and the City of Half Moon Bay for public safety communications services commencing July 1, 2022, and expiring June 30, 2025, for an amount not to exceed \$1,838,571.

BACKGROUND:

Public Safety Communications (PSC) has provided law enforcement communications under contract to the City of Half Moon Bay (the City) since 1990. The previous Agreement expired as of June 30, 2022, and PSC has continued to provide effective and efficient communications for the City since that time.

Since the last Agreement, the County has fully upgraded its 9-1-1 center with a new Computer-Aided Dispatch (CAD) system as well as its new home in the Regional Operations Center building.

DISCUSSION:

Under this Agreement, PSC will provide communications and dispatch services and supervisory personnel to oversee shift operations, 24 hours a day, seven days a week and serve as the 9-1-1 Public Safety Answering Point (PSAP). PSC will maintain the Geographical Information System (GIS) mapping files for the City's response areas and ensure that the CAD system accurately reflects the operations of the Half Moon Bay Bureau activities, and more, as outlined in the Agreement.

The City adopted this Agreement pending this Board's approval at its September 19, 2023 Council meeting.

The County Attorney has reviewed and approved this Agreement as to form.

PERFORMANCE MEASURE:

	FY 2021-22	FY 2022-23
Percent of 9-1-1 calls received, answered within 10 seconds	87%	89%
Half Moon Bay incidents dispatched	10,879	10,473

FISCAL IMPACT:

Revenue from this Agreement will be included in the FY 2023-24 and FY 2024-25 Budgets for Public Safety Communications. Annual fees are based on a recently developed cost allocation plan that allows the County to recoup more of its actual cost of providing the service.