

Agreement No. \_\_\_\_\_

**AGREEMENT BETWEEN THE COUNTY OF SAN MATEO AND SERVICE LEAGUE OF SAN MATEO COUNTY**

This Agreement is entered into this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_, by and between the County of San Mateo, a political subdivision of the state of California, hereinafter called "County," and Service League of San Mateo County, hereinafter called "Contractor."

\* \* \*

Whereas, pursuant to Section 31000 of the California Government Code, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof; and

Whereas, it is necessary and desirable that Contractor be retained for the purpose of services to justice-involved individuals in- and out-of-custody.

**Now, therefore, it is agreed by the parties to this Agreement as follows:**

1.

**2. Exhibits and Attachments**

The following exhibits and attachments are attached to this Agreement and incorporated into this Agreement by this reference:

Exhibit A—Services

Exhibit B—Payments and Rates

Attachment H—HIPAA Business Associate Requirements

Attachment I—§ 504 Compliance

**3. Services to be performed by Contractor**

In consideration of the payments set forth in this Agreement and in Exhibit B, Contractor shall perform services for County in accordance with the terms, conditions, and specifications set forth in this Agreement and in Exhibit A.

**4. Payments**

In consideration of the services provided by Contractor in accordance with all terms, conditions, and specifications set forth in this Agreement and in Exhibit A, County shall make payment to Contractor based on the rates and in the manner specified in Exhibit B. County reserves the right to withhold payment if County determines that the quantity or quality of the work performed is unacceptable. In no event shall County's total fiscal obligation under this Agreement exceed SEVEN HUNDRED NINETY-SEVEN THOUSAND SEVEN HUNDRED SEVENTY-THREE

DOLLARS (\$797,773). In the event that the County makes any advance payments, Contractor agrees to refund any amounts in excess of the amount owed by the County at the time of contract termination or expiration. Contractor is not entitled to payment for work not performed as required by this agreement.

## **5. Term**

Subject to compliance with all terms and conditions, the term of this Agreement shall be from July 1, 2021 through June 30, 2022.

## **6. Termination**

This Agreement may be terminated by Contractor or by the County Manager or designee at any time without a requirement of good cause upon thirty (30) days' advance written notice to the other party. Subject to availability of funding, Contractor shall be entitled to receive payment for work/services provided prior to termination of the Agreement. Such payment shall be that prorated portion of the full payment determined by comparing the work/services actually completed to the work/services required by the Agreement.

County may terminate this Agreement or a portion of the services referenced in the Attachments and Exhibits based upon the unavailability of Federal, State, or County funds by providing written notice to Contractor as soon as is reasonably possible after County learns of said unavailability of outside funding.

County may terminate this Agreement for cause. In order to terminate for cause, County must first give Contractor notice of the alleged breach. Contractor shall have five business days after receipt of such notice to respond and a total of ten calendar days after receipt of such notice to cure the alleged breach. If Contractor fails to cure the breach within this period, County may immediately terminate this Agreement without further action. The option available in this paragraph is separate from the ability to terminate without cause with appropriate notice described above. In the event that County provides notice of an alleged breach pursuant to this section, County may, in extreme circumstances, immediately suspend performance of services and payment under this Agreement pending the resolution of the process described in this paragraph. County has sole discretion to determine what constitutes an extreme circumstance for purposes of this paragraph, and County shall use reasonable judgment in making that determination.

## **7. Contract Materials**

At the end of this Agreement, or in the event of termination, all finished or unfinished documents, data, studies, maps, photographs, reports, and other written materials (collectively referred to as "contract materials") prepared by Contractor under this Agreement shall become the property of County and shall be promptly delivered to County. Upon termination, Contractor may make and retain a copy of such contract materials if permitted by law.

## **8. Relationship of Parties**

Contractor agrees and understands that the work/services performed under this Agreement are performed as an independent contractor and not as an employee of County and that neither Contractor nor its employees acquire any of the rights, privileges, powers, or advantages of County employees.

**9. Hold Harmless**

**a. General Hold Harmless**

Contractor shall indemnify and save harmless County and its officers, agents, employees, and servants from all claims, suits, or actions of every name, kind, and description resulting from this Agreement, the performance of any work or services required of Contractor under this Agreement, or payments made pursuant to this Agreement brought for, or on account of, any of the following:

(A) injuries to or death of any person, including Contractor or its employees/officers/agents;

(B) damage to any property of any kind whatsoever and to whomsoever belonging;

(C) any sanctions, penalties, or claims of damages resulting from Contractor's failure to comply, if applicable, with the requirements set forth in the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and all Federal regulations promulgated thereunder, as amended; or

(D) any other loss or cost, including but not limited to that caused by the concurrent active or passive negligence of County and/or its officers, agents, employees, or servants. However, Contractor's duty to indemnify and save harmless under this Section shall not apply to injuries or damage for which County has been found in a court of competent jurisdiction to be solely liable by reason of its own negligence or willful misconduct.

The duty of Contractor to indemnify and save harmless as set forth by this Section shall include the duty to defend as set forth in Section 2778 of the California Civil Code.

**10. Assignability and Subcontracting**

Contractor shall not assign this Agreement or any portion of it to a third party or subcontract with a third party to provide services required by Contractor under this Agreement without the prior written consent of County. Any such assignment or subcontract without County's prior written consent shall give County the right to automatically and immediately terminate this Agreement without penalty or advance notice.

**11. Insurance**

**a. General Requirements**

Contractor shall not commence work or be required to commence work under this Agreement unless and until all insurance required under this Section has been obtained and such insurance has been approved by County's Risk Management, and Contractor shall use diligence to obtain such insurance and to obtain such approval. Contractor shall furnish County with certificates of insurance evidencing the required coverage, and there shall be a specific contractual liability endorsement extending Contractor's coverage to include the contractual liability assumed by Contractor pursuant to this Agreement. These certificates shall specify or be endorsed to provide that thirty (30) days' notice must be given, in writing, to County of any pending change in the limits of liability or of any cancellation or modification of the policy.

**b. Workers' Compensation and Employer's Liability Insurance**

Contractor shall have in effect during the entire term of this Agreement workers' compensation and employer's liability insurance providing full statutory coverage. In signing this Agreement, Contractor certifies, as required by Section 1861 of the California Labor Code, that (a) it is aware of the provisions of Section 3700 of the California Labor Code, which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of the Labor Code, and (b) it will comply with such provisions before commencing the performance of work under this Agreement.

**c. Liability Insurance**

Contractor shall take out and maintain during the term of this Agreement such bodily injury liability and property damage liability insurance as shall protect Contractor and all of its employees/officers/agents while performing work covered by this Agreement from any and all claims for damages for bodily injury, including accidental death, as well as any and all claims for property damage which may arise from Contractor's operations under this Agreement, whether such operations be by Contractor, any subcontractor, anyone directly or indirectly employed by either of them, or an agent of either of them. Such insurance shall be combined single limit bodily injury and property damage for each occurrence and shall not be less than the amounts specified below:

(a) Comprehensive General Liability...	\$1,000,000
(b) Motor Vehicle Liability Insurance...	\$1,000,000
(c) Professional Liability.....	\$1,000,000

County and its officers, agents, employees, and servants shall be named as additional insured on any such policies of insurance, which shall also contain a provision that (a) the insurance afforded thereby to County and its officers, agents, employees, and servants shall be primary insurance to the full limits of liability of the policy and (b) if the County or its officers, agents, employees, and servants have other insurance against the loss covered by such a policy, such other insurance shall be excess insurance only.

In the event of the breach of any provision of this Section, or in the event any notice is received which indicates any required insurance coverage will be diminished or canceled, County, at its option, may, notwithstanding any other provision of this Agreement to the contrary, immediately declare a material breach of this Agreement and suspend all further work and payment pursuant to this Agreement.

## **12. Compliance With Laws**

All services to be performed by Contractor pursuant to this Agreement shall be performed in accordance with all applicable Federal, State, County, and municipal laws, ordinances, and regulations, including but not limited to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Federal Regulations promulgated thereunder, as amended (if applicable), the Business Associate requirements set forth in Attachment H (if attached), the Americans with Disabilities Act of 1990, as amended, and Section 504 of the Rehabilitation Act of 1973, which prohibits discrimination on the basis of disability in programs and activities receiving any Federal or County financial assistance. Such services shall also be performed in accordance with all applicable ordinances and regulations, including but not limited to appropriate licensure, certification regulations, provisions pertaining to confidentiality of records, and applicable quality assurance regulations. In the event of a conflict between the terms of this Agreement and any applicable State, Federal, County, or municipal law or regulation, the requirements of the applicable law or regulation will take precedence over the requirements set forth in this Agreement.

Further, Contractor certifies that it and all of its subcontractors will adhere to all applicable provisions of Chapter 4.107 of the San Mateo County Ordinance Code, which regulates the use of disposable food service ware. Accordingly, Contractor shall not use any non-recyclable plastic disposable food service ware when providing prepared food on property owned or leased by the County and instead shall use biodegradable, compostable, reusable, or recyclable plastic food service ware on property owned or leased by the County.

Contractor will timely and accurately complete, sign, and submit all necessary documentation of compliance.

## **13. Non-Discrimination and Other Requirements**

### **a. General Non-discrimination**

No person shall be denied any services provided pursuant to this Agreement (except as limited by the scope of services) on the grounds of race, color, national origin, ancestry, age, disability (physical or mental), sex, sexual orientation, gender identity, marital or domestic partner status, religion, political beliefs or affiliation, familial or parental status (including pregnancy), medical condition (cancer-related), military service, or genetic information.

### **b. Equal Employment Opportunity**

Contractor shall ensure equal employment opportunity based on objective standards of recruitment, classification, selection, promotion, compensation, performance evaluation, and management relations for all employees under this Agreement. Contractor's equal employment policies shall be made available to County upon request.

**c. Section 504 of the Rehabilitation Act of 1973**

Contractor shall comply with Section 504 of the Rehabilitation Act of 1973, as amended, which provides that no otherwise qualified individual with a disability shall, solely by reason of a disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination in the performance of any services this Agreement. This Section applies only to contractors who are providing services to members of the public under this Agreement.

**d. Compliance with County's Equal Benefits Ordinance**

Contractor shall comply with all laws relating to the provision of benefits to its employees and their spouses or domestic partners, including, but not limited to, such laws prohibiting discrimination in the provision of such benefits on the basis that the spouse or domestic partner of the Contractor's employee is of the same or opposite sex as the employee.

**e. Discrimination Against Individuals with Disabilities**

The nondiscrimination requirements of 41 C.F.R. 60-741.5(a) are incorporated into this Agreement as if fully set forth here, and Contractor and any subcontractor shall abide by the requirements of 41 C.F.R. 60-741.5(a). This regulation prohibits discrimination against qualified individuals on the basis of disability and requires affirmative action by covered prime contractors and subcontractors to employ and advance in employment qualified individuals with disabilities.

**f. History of Discrimination**

Contractor certifies that no finding of discrimination has been issued in the past 365 days against Contractor by the Equal Employment Opportunity Commission, the California Department of Fair Employment and Housing, or any other investigative entity. If any finding(s) of discrimination have been issued against Contractor within the past 365 days by the Equal Employment Opportunity Commission, the California Department of Fair Employment and Housing, or other investigative entity, Contractor shall provide County with a written explanation of the outcome(s) or remedy for the discrimination prior to execution of this Agreement. Failure to comply with this Section shall constitute a material breach of this Agreement and subjects the Agreement to immediate termination at the sole option of the County.

**g. Reporting; Violation of Non-discrimination Provisions**

Contractor shall report to the County Manager the filing in any court or with any administrative agency of any complaint or allegation of discrimination on any of the bases prohibited by this Section of the Agreement or the Section titled "Compliance with Laws". Such duty shall include reporting of the filing of any and all charges with the Equal Employment Opportunity Commission, the California Department of Fair Employment and Housing, or any other entity

charged with the investigation or adjudication of allegations covered by this subsection within 30 days of such filing, provided that within such 30 days such entity has not notified Contractor that such charges are dismissed or otherwise unfounded. Such notification shall include a general description of the circumstances involved and a general description of the kind of discrimination alleged (for example, gender-, sexual orientation-, religion-, or race-based discrimination).

Violation of the non-discrimination provisions of this Agreement shall be considered a breach of this Agreement and subject the Contractor to penalties, to be determined by the County Manager, including but not limited to the following:

- i. termination of this Agreement;
- ii. disqualification of the Contractor from being considered for or being awarded a County contract for a period of up to 3 years;
- iii. liquidated damages of \$2,500 per violation; and/or
- iv. imposition of other appropriate contractual and civil remedies and sanctions, as determined by the County Manager.

To effectuate the provisions of this Section, the County Manager shall have the authority to offset all or any portion of the amount described in this Section against amounts due to Contractor under this Agreement or any other agreement between Contractor and County.

#### **h. Compliance with Living Wage Ordinance**

As required by Chapter 2.88 of the San Mateo County Ordinance Code, Contractor certifies all contractor(s) and subcontractor(s) obligated under this contract shall fully comply with the provisions of the County of San Mateo Living Wage Ordinance, including, but not limited to, paying all Covered Employees the current Living Wage and providing notice to all Covered Employees and Subcontractors as required under the Ordinance.

#### **14. Compliance with County Employee Jury Service Ordinance**

Contractor shall comply with Chapter 2.85 of the County's Ordinance Code, which states that Contractor shall have and adhere to a written policy providing that its employees, to the extent they are full-time employees and live in San Mateo County, shall receive from the Contractor, on an annual basis, no fewer than five days of regular pay for jury service in San Mateo County, with jury pay being provided only for each day of actual jury service. The policy may provide that such employees deposit any fees received for such jury service with Contractor or that the Contractor may deduct from an employee's regular pay the fees received for jury service in San Mateo County. By signing this Agreement, Contractor certifies that it has and adheres to a policy consistent with Chapter 2.85. For purposes of this Section, if Contractor has no employees in San Mateo County, it is sufficient for Contractor to provide the following written statement to County: "For purposes of San Mateo County's jury service ordinance, Contractor certifies that it has no full-time employees who live in San Mateo County. To the extent that it hires any such employees during the term of its Agreement with San Mateo County, Contractor shall adopt a policy that complies with Chapter 2.85 of the County's Ordinance Code." The requirements of Chapter 2.85 do not apply unless this Agreement's total value listed in the

Section titled "Payments", exceeds two-hundred thousand dollars (\$200,000); Contractor acknowledges that Chapter 2.85's requirements will apply if this Agreement is amended such that its total value exceeds that threshold amount.

**15. Retention of Records; Right to Monitor and Audit**

(a) Contractor shall maintain all required records relating to services provided under this Agreement for three (3) years after County makes final payment and all other pending matters are closed, and Contractor shall be subject to the examination and/or audit by County, a Federal grantor agency, and the State of California.

(b) Contractor shall comply with all program and fiscal reporting requirements set forth by applicable Federal, State, and local agencies and as required by County.

(c) Contractor agrees upon reasonable notice to provide to County, to any Federal or State department having monitoring or review authority, to County's authorized representative, and/or to any of their respective audit agencies access to and the right to examine all records and documents necessary to determine compliance with relevant Federal, State, and local statutes, rules, and regulations, to determine compliance with this Agreement, and to evaluate the quality, appropriateness, and timeliness of services performed.

**16. Merger Clause; Amendments**

This Agreement, including the Exhibits and Attachments attached to this Agreement and incorporated by reference, constitutes the sole Agreement of the parties to this Agreement and correctly states the rights, duties, and obligations of each party as of this document's date. In the event that any term, condition, provision, requirement, or specification set forth in the body of this Agreement conflicts with or is inconsistent with any term, condition, provision, requirement, or specification in any Exhibit and/or Attachment to this Agreement, the provisions of the body of the Agreement shall prevail. Any prior agreement, promises, negotiations, or representations between the parties not expressly stated in this document are not binding. All subsequent modifications or amendments shall be in writing and signed by the parties.

**17. Controlling Law; Venue**

The validity of this Agreement and of its terms, the rights and duties of the parties under this Agreement, the interpretation of this Agreement, the performance of this Agreement, and any other dispute of any nature arising out of this Agreement shall be governed by the laws of the State of California without regard to its choice of law or conflict of law rules. Any dispute arising out of this Agreement shall be venued either in the San Mateo County Superior Court or in the United States District Court for the Northern District of California.

**18. Notices**

Any notice, request, demand, or other communication required or permitted under this Agreement shall be deemed to be properly given when both: (1) transmitted via facsimile to the telephone number listed below or transmitted via email to the email address listed below; and



(2) sent to the physical address listed below by either being deposited in the United States mail, postage prepaid, or deposited for overnight delivery, charges prepaid, with an established overnight courier that provides a tracking number showing confirmation of receipt.

In the case of County, to:

Name/Title: Connie Juarez-Diroll, Legislative Officer  
Address: 400 County Center, 1<sup>st</sup> Floor, Redwood City, CA 94063  
Telephone: (650) 599-1341  
Email: cjuarez-diroll@smcgov.org

In the case of Contractor, to:

Name/Title: Karen Francone, Executive Director  
Address: 727 Middlefield Road, Redwood City, CA 94063  
Telephone: (650) 364-4664 (ext. 118)  
Email: kfrancone@serviceleague.org

#### **19. Electronic Signature**

Both County and Contractor wish to permit this Agreement and future documents relating to this Agreement to be digitally signed in accordance with California law and County's Electronic Signature Administrative Memo. Any party to this Agreement may revoke such agreement to permit electronic signatures at any time in relation to all future documents by providing notice pursuant to this Agreement.

\* \* \*

In witness of and in agreement with this Agreement's terms, the parties, by their duly authorized representatives, affix their respective signatures:

For Contractor: SERVICE LEAGUE OF SAN MATEO COUNTY

Karen M. Francone  
Contractor Signature

9-2-2021  
Date

Karen M. Francone  
Contractor Name (please print)

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COUNTY OF SAN MATEO

By:

President, Board of Supervisors, San Mateo County

Date:

ATTEST:

By:

Clerk of Said Board

## **Exhibit A**

In consideration of the payments set forth in Exhibit B, Contractor shall provide the following services:

### **IN-CUSTODY SERVICES**

#### **1. CORRECTIONAL / INMATE SERVICES**

Contractor shall provide the following inmate services at the County's correctional facilities (Maguire Correctional Facility [MCF] and the Maple Street Correctional Center [MSCC]), seven days per week throughout the entire Term of the Agreement.

##### **A. Direct Services:**

- 1) Provide weekly orientation for new inmates regarding Service League of San Mateo County (Service League) assistance and jail procedures.
- 2) Coordinate communication with family members of inmates in times of crisis or to coordinate jury clothing services.
- 3) Communicate pertinent information from family members to inmates, regarding emergency and crisis situations.
- 4) Liaison with the San Mateo County District Attorney's Family Support Division regarding child support issues.
- 5) Distribute of Penal Code Section 1381-related forms, Sheriff's Work Program requests, County parole applications, etc.
- 6) Inform medical and custody staff of individual situations, as appropriate.
- 7) Inform medical and mental health staff, as requested by inmates who are highly stressed, suicidal, or physically ill.
- 8) Verify court appearances and release dates.
- 9) Arrange for the release of inmate property to family members.
- 10) Provide Spanish language services for non-English speaking inmates.
- 11) Coordinate the voter registration and voting process, as needed.
- 12) Develop and maintain a supportive network with departments, agencies, substance abuse treatment programs and other organizations to service inmate requests.
- 13) Train, guide and support volunteers involved in the Inmate Message Request Program.
- 14) Coordinate for bus / train tickets for indigent inmates upon release (coordinated through S.O. Program Services Bureau).
- 15) Purchase of holiday decorations, cards and postage for use by inmates. [Contractor shall assume full responsibility for assuring safety of holiday decorations via fireproofing.]
- 16) Distribution of cards to inmates and mailing them. Inmates shall also be provided greeting cards and postage appropriate for other occasions. Cards shall be purchased by Contractor or obtained through donation and stamps to be purchased by Contractor.

**B. Service Volunteers:**

- 1) Recruit volunteers, coordinate jail clearances, and provide orientation and supervision of volunteers who provide services to inmates. Such services will include but are not limited to:
  - (a) Alcoholics Anonymous (AA) and Narcotics Anonymous (NA)
  - (b) Religious and chaplaincy services
  - (c) Substance abuse counselors and intake personnel for after-release programs, including Service League Counselors who provide Intake for entry into our residential and transitional housing, and Hope Inside and Domestic Violence Groups at MSCC
  - (d) A.I.D.S. education
  - (e) Mediation services and training workshops
  - (f) Ethnic-specific counseling and referral for Asian/Pacific Island population, Hispanics, and others

**C. Programs / Program Facilitators:**

- 1) Provide facilitators to provide the following classes:
  - (a) The Hope Inside for Women program and the Hope Inside for Men program, focusing on substance abuse, trauma, and Post Traumatic Stress Disorder (PTSD) recovery
  - (b) Domestic Violence and Anger Management classes for inmates
  - (c) Assist in the facilitation of the "Mothers and Their Children" Program
- 2) The Service League will work with Program Services Bureau and other Corrections Division Management to provide course content via the Program Services Studios as needed due to facility operations.

**D. Library Services:**

- 1) Contractor shall provide library services and related library materials to inmates at MCF and MSCC. Services will be carried out with close coordination and direction from the Sheriff or his designee at each facility as well as supervision and guidance from Service League's Corrections Manager. Specific services include:
- 2) Two full-time individuals [40 hours/week each] to provide direct library services for inmates.
  - (a) The Service League Corrections Manager will coordinate with MCF Administration Classification Offices to ensure that the library needs of the facilities are fully accommodated.
- 3) Year-round library supervision and assistance to inmates.
  - (a) Regulating time and use of resources among inmates.
  - (b) Ensuring that inmates, especially pro pers, are provided with timely access to library materials, legal research and photocopying of legal materials.
- 4) Process inmate requests for reading materials while screening-out

pornography, fraud and other material relating to illegal activities.

- 5) Maintain book carts and deliver appropriate material to inmates.
- 6) Provide written responses to inmate grievances regarding recreational and library services.
- 7) Purchase reading material, which is determined by inmate requests, level of literacy, reading language and general interest.
- 8) Purchase special interest materials, i.e., resumes, employment preparation, anger management, parenting, etc. as well as periodical subscriptions and foreign language publications.
- 9) Provide special needs reading material such as remedial reading materials for illiterate English and non-English speakers, children's books for inmates with contact visitation privileges, dictionaries and appropriate learning materials for participants in the HiSET Program (formerly GED), "Life-Change" literature to participants in the CHOICES Program and inmates participating in the Sheriff's Office ASPIRE Model - *Access to Services to Inspire Reentry and Empowerment*.
- 10) Library hours may be extended into the evening, at County's request, to accommodate inmates who have returned from court and need library access.
- 11) Sheriff's Office staff retains the right to review and reject books, videos and other materials in the libraries for appropriateness.
- 12) Employees of Contractor shall adhere to all applicable policies and procedures of the MCF and MSCC, and the San Mateo County Sheriff's Office.

E. Jury clothing services:

- 1) Provide appropriate clothing for inmates appearing before juries.
- 2) Contractor shall measure inmates for size and fit.
- 3) If a trial runs for several weeks, several changes of clothing will be provided, as well as laundry of shirts, etc.

## 2. CHAPLAINCY

- A. Various denominational chaplaincy services which shall include, but not be limited to, meeting with inmates during times of personal crisis, providing religious services for inmates, conducting pre-marital interviews and marriage services, and coordinating visits/services from representatives of various organizations.
- B. Spiritual Retreats for male and female inmates held several times each year, subject to any applicable public health orders.

## 3. FAMILY VISITATION / FAMILY WAITING AREA

- A. Family waiting areas: staffing and operation of family waiting areas at MCF and MSCC to assist individuals visiting inmates.

- B. Family waiting areas are operated during the most needed times, which include Tuesday, Wednesday and Thursday evenings until 10 p.m. and Saturday and Sunday afternoons 12 p.m. to 4 p.m.

In-Custody Performance Measures

Measure	FY 2020-21 Actuals	FY 2021-22 Projected
Number of classes provided to inmates	114	100
Percent of inmates who "Agree or Strongly Agree" with the statement: "I have learned important skills to assist me with reentry"	N/A (New Measure)	90%

**OUT-OF-CUSTODY SERVICES**

**1. INMATE RELEASE SERVICES**

Contractor shall provide inmate release services, as follows, at its office located in Redwood City within walking distance of the jail, and from the SLSMC desk located in the Maguire Correctional Facility (MCF) lobby five days a week from 8am to 5pm.

- A. Assist families with kiosk services located in the lobby of MCF or online to set up an account and pre-register for visiting and create an Access Corrections account to enable a secure way to send money to inmates.
- B. Provide language translation services for family members and inmates when they have questions or concerns, for the Sheriff's Office staff working in the lobby.
- C. Answer questions and provide information to family and friends regarding such things as the inmate commissary system.
- D. Assist with referrals from the Sheriff's Office and Forensic Mental Health upon release. Collaborative partners for Release Services include the following:
  - a. Greyhound - transportation
  - b. SamTrans – transportation
  - c. Clipper Cards – transportation
  - d. San Carlos Inn – motel vouchers for inmates
  - e. Nami – Mental Health – referrals for families and inmates
  - f. Pathways – mental health services
  - g. Maple Street Shelter – referral services
  - h. We-Hope Shelter – referral services

- i. Spring Street Shelter – referral services
- j. Second Harvest Food Bank – food pantry donations

## **2. SOBER LIVING/TRANSITIONAL HOUSING SERVICES**

- A. In coordination with the San Mateo County Sheriff's Office, Probation Department, and Service Connect, who will provide referrals, Contractor will provide transitional housing and supportive services to individuals who are completing a probationary period under the direct supervision of the San Mateo County Probation Department (either are a AB 109 supervisee and/or Unified Reentry) and/or other community-based organizations, including those actively receiving mental health and/or substance abuse services.
- B. Supportive Transitional Extension Program (STEP)
  - i. Reserve a total of six (6) beds at all times in the Contractor's five (5) transitional Hope House homes
  - ii. Provide housing to at least twelve (12) individuals per transitional Hope House homes
  - iii. Provide coordinated case management and supportive services to at least twelve (12) individuals through Service League and the County's Service Connect program
  - iv. 70% of clients will be employed while receiving services from Service League
  - v. 70% of clients will increase their income while receiving services from Service League
  - vi. 50% of clients served will be placed in permanent housing following completion of the 6-month program

### **Out-of-Custody Performance Measures**

Measure	FY 2020-21 Actual	FY 2021-22 Target
Number of individuals who benefit from services provided by Service League	11	12
Number of individuals receiving coordinated supportive services through Service Connect and Service League	11	12
Percent of clients employed while receiving Sober Living Services	91%	70%
Percent of clients that increase their income while receiving Sober Living Services	91%	70%
Percent of clients served through Sober Living who are placed in permanent housing following completion of the 6-month program	55% (a total of 6 clients. 3 additional clients moved to another one of Contractor's funding sources and remained in homes).	50%

**Exhibit B**

In consideration of the services provided by Contractor described in Exhibit A and subject to the terms of the Agreement, County shall pay Contractor based on the following fee schedule and terms:

<b>FY 21-22 SERVICE LEAGUE IN-CUSTODY SERVICES</b>	<b>FTE</b>	<b>TOTAL</b>
<b>DIRECT SERVICES</b>		
CORRECTIONAL / INMATE SERVICES	4.68	
Direct Salaries and Wages		\$ 299,004.00
Direct Employee Fringe Benefits		\$ 36,295.00
<b>SUBTOTAL</b>		<b>\$ 335,299.00</b>
CHAPLAINCY (1 FTE)	1.00	
Direct Salaries and Wages		\$ 80,080.00
Direct Employee Fringe Benefits		\$ 12,012.00
<b>SUBTOTAL</b>		<b>\$ 92,092.00</b>
FAMILY VISITATION WAITING AREA (1.5 FTE)	1.50	
Direct Salaries and Wages		\$ 49,920.00
Direct Employee Fringe Benefits		\$ 7,488.00
<b>SUBTOTAL</b>		<b>\$ 57,408.00</b>
<b>TOTAL PERSONNEL EXPENSES</b>		<b>\$ 484,799.00</b>
<b>EXPENSES</b>		
PROGRAM ACTIVITIES		
Library Books / Materials		\$ 11,130.00
Jury Clothing Expenses		\$ 1,133.00
Holiday Program Expenses		\$ 3,778.00
Miscellaneous Program Expenses		\$ 250.00
<b>OTHER EXPENSES</b>		



Personnel Recruitment		\$ 750.00
Postage & Mailing		\$ 600.00
<b>SUBTOTAL</b>		<b>\$ 17,641.00</b>
Financial Assistance Reimbursement		\$ 3,000.00
Indirect Cost Allocation	0.50	\$ 56,170.00
<b>TOTAL</b>	<b>7.68</b>	<b>\$ 561,610.00</b>

Charges for in-custody services will be paid by the Sheriff's Office.

<b>FY 21-22 SERVICE LEAGUE OUT-OF-CUSTODY SERVICES</b>	<b>FTE</b>	<b>TOTAL</b>
<b>RELEASE/REENTRY SERVICES</b>	1.17	
Direct Salaries and Wages		\$ 98,728.00
Direct Employee Fringe Benefits		\$ 23,871.00
<b>SUBTOTAL</b>		<b>\$ 122,599.00</b>
<b>EXPENSES</b>		
Personnel Recruitment		\$ 250.00
Postage and Mailing		\$ 150.00
Jury Clothes		\$ 1,500.00
Program Activities-Other		\$ 50.00
<b>SUBTOTAL</b>		<b>\$ 1,950.00</b>
Financial Assistance Reimb.		\$ 2,500.00
Indirect Cost Allocations		\$ 14,114.00
<b>TOTAL COST FOR RELEASE/REENTRY SERVICES</b>	<b>1.17</b>	<b>\$ 141,163.00</b>

<b>SOBER LIVING SERVICES</b>		
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Direct Salaries and Wages	0.50	\$ 50,000.00
Direct Employee Fringe Benefits		\$ 5,000.00
<b>SUBTOTAL</b>		<b>\$ 55,000.00</b>
<b>EXPENSES</b>		
Telephone/Internet Expenses		\$ 10,000.00
Utilities Expenses		\$ 24,000.00
Property Taxes		\$ 6,000.00
<b>SUBTOTAL</b>		<b>\$ 40,000.00</b>
<b>TOTAL COST FOR SOBER LIVING SERVICES</b>	<b>0.50</b>	<b>\$ 95,000.00</b>
<b>GRAND TOTAL OUT-OF-CUSTODY SERVICES</b>	<b>1.67</b>	<b>\$ 236,163.00</b>

Out-of-custody services will be paid by the County Manager's Office.

In no event shall the County's total fiscal obligation exceed \$797,773 for the term of the agreement.