

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH NOVIGO SOLUTIONS, INC., TO INCREASE FUNDING BY \$30,000 FOR A NEW TOTAL OBLIGATION AMOUNT NOT TO EXCEED \$245,850 WITH NO CHANGE TO AGREEMENT TERM

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, the Human Services Agency (HSA) conducts quality assurance case reviews to monitor the accuracy of benefit eligibility determinations, ensure benefit programs are implemented according to state and federal regulations, and prevent errors from recurring through the modification of policy and trainings; and

WHEREAS, in 2017, HSA implemented an automated case review system called QUEST to maximize efficiency, maintain the validity of the data and reduce error rates as a result of manual case review; and

WHEREAS, On October 20, 2020, after obtaining Board approval, by Resolution No. 077816, the County entered into an agreement with Novigo Solutions, Inc., for the term of October 1, 2020 to September 30, 2023 and a total obligation amount of \$215,850 to provide technical support, and software maintenance for QUEST; and

WHEREAS, the parties wish to amend the Agreement to increase funding by \$30,000 for a new total obligation amount not to exceed \$245,850 with the same term of October 1, 2020 to September 30, 2023 to make system enhancements necessary to improving reporting capabilities; and

WHEREAS, this Board has been presented with a form of such Amendment to the Agreement has examined it and approved it as to both form and content and desires to enter into same.

NOW THEREFORE, IT IS HEREBY RESOLVED that the President of this Board of Supervisors be and is hereby authorized and directed to execute said Amendment to the Agreement for and on behalf of the County of San Mateo and the Clerk of the Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the Director of the Human Services Agency or designee is authorized to execute Amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the Agreement and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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