

**AMENDMENT NO. 9 TO AGREEMENT  
BETWEEN THE COUNTY OF SAN MATEO AND  
VOX NETWORK SOLUTIONS**

THIS AMENDMENT TO THE AGREEMENT, entered into this \_\_\_ day of \_\_\_\_\_, 20\_\_ \_\_, by and between the COUNTY OF SAN MATEO, hereinafter called "County," and Vox Network Solutions, hereinafter called "Contractor";

W I T N E S S E T H:

WHEREAS, pursuant to Government Code, Section 31000, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof;

WHEREAS, on June 30, 2017, the parties entered into an Agreement for the purpose of converting the existing Nortel Telephony platform (Blue) to the Avaya Telephony platform (Red) for an amount not to exceed \$2,088,334.61; and

WHEREAS, on September 5, 2017, the parties amended the Agreement to increase the amount by \$20,475.00 for an amount not exceed \$2,108,809.61 in order to receive training on the Avaya Telephony platform (Red); and

WHEREAS, on April 4, 2018, the parties amended the Agreement to increase the amount by \$130,366 for an amount not to exceed \$2,239,175.61 to include installation, configuration, training, and testing services; and

WHEREAS, on June 4, 2018, the parties amended the Agreement to increase the amount by \$11,750.00 for an amount not to exceed \$2,250,925.61 to add a customized user and agent training video; and

WHEREAS, on February 13, 2019, the parties amended the Agreement to increase the amount by \$27,965.00 for an amount not to exceed \$2,278,890.61 to add training services and extending the term through June 30, 2019; and

WHEREAS, on May 29, 2019, the parties amended the Agreement to increase the amount by \$4,560.00 for an amount not to exceed \$2,283,450.61 to add professional services for E911 services; and

WHEREAS, on June 25, 2019, the parties amended the Agreement to extend the term through June 30, 2020; and

WHEREAS, on August 19, 2019, the parties amended the Agreement to increase the amount by \$7,330.00 for an amount not to exceed \$2,290,780.61 to add programming, project management, and installation services to provide IP stations in the Regional Operations Center with temporary telephone numbers for the County's soft opening of the facility; and

WHEREAS, on March 30, 2021, the parties amended the Agreement to add additional professional services to upgrade Avaya R7 to Avaya R8, redistribute funds within the Exhibit B, and extend the end date to June 30, 2021; and

WHEREAS, the parties wish to amend the Agreement to extend the term through December 31, 2021 to allow for the completion of the final deliverables.

**NOW, THEREFORE, IT IS HEREBY AGREED BY THE PARTIES HERETO AS FOLLOWS:**

1. Section 4. Term of the agreement is amended to read as follows:

Subject to compliance with all terms and conditions, the term of this Agreement shall be from June 30, 2017, through December 31, 2021

2. **All other terms and conditions of the agreement dated June 30, 2017, as previously amended, between the County and Contractor shall remain in full force and effect.**

**THIS CONTRACT IS NOT VALID UNTIL SIGNED BY ALL PARTIES. NO WORK WILL COMMENCE UNTIL THIS DOCUMENT HAS BEEN SIGNED BY THE COUNTY PURCHASING AGENT OR AUTHORIZED DESIGNEE.**

**For Contractor:**

DocuSigned by:  
  
2639ED77B26741C...  
Contractor Signature

6/23/2021

Date

Ross Rehart

Contractor Name (please print)

VP of Operations

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**For County:**

\_\_\_\_\_  
Purchasing Agent Signature  
(Department Head or  
**Authorized** Designee)  
County of San Mateo

\_\_\_\_\_  
Date

\_\_\_\_\_  
Purchasing Agent Name (please print)  
(Department Head or **Authorized** Designee)  
County of San Mateo

\_\_\_\_\_  
Purchasing Agent or **Authorized** Designee  
Job Title (please print)