Assessor **Clerk-Recorder** **Elections**

Office of Mark Church
Assessor-County Clerk-Recorder
& Chief Elections Officer

FY 2021-23 Recommended Budget

June 23, 2021

ACRE Mission Statement

“People First”

To ensure equitable service and treatment of San Mateo County property owners by accurate and fair valuation of land, improvements, and businesses.

To create an accurate public record of recorded transactions relating to people and property within San Mateo County.

To register San Mateo County citizens to vote and efficiently conduct transparent elections.

To preserve and protect our historical cultural records.

FY 2020-21 ACRE Awards

Esri Special Achievement in GIS (SAG) Award

U.S. Election Assistance Commission Awards
Most Creative or Original "I Voted" Stickers

National Association of Counties (NACo) Awards
GIS Assessor Parcel Web Portal

National Association of Counties (NACo) Awards
Assessor's Building Plans Submission Portal

Live Help Now Challenge Award
Best in Customer Service

STARS Green Award
Assessor's Building Plans Submission Portal

FY 2021-22 Budget Overview

	FY 2020-21 Revised	FY 2021-22 Recommended	Amount Change	Percent Change
Total Sources	$17,813,704	$18,969,192	$1,155,488	6.5%
Total Requirements	$34,117,343	$36,124,524	$2,007,181	5.9%
Net County Cost	$16,303,639	$17,155,332	$851,693	5.2%
Total Positions	155	156	1	0.7%

FY 2022-23 Budget Overview

	FY 2021-22 Recommended	FY 2022-23 Preliminary Recommended	Amount Change	Percent Change
Total Sources	$18,969,192	$20,939,193	$1,970,001	10.4%
Total Requirements	$36,124,524	$38,530,198	$2,405,671	6.7%
Net County Cost	$17,155,332	$17,591,005	$435,673	2.5%
Total Positions	156	156	0	0%

FY 2021-23 Budget Overview

Significant Budget Changes

Gubernatorial Recall Election

Gubernatorial Primary & General Elections

Statewide and Local Redistricting

Voter Education and Outreach

Significant Budget Changes

Election and Voter Education and Outreach Costs

Gubernatorial Elections (3)	Election Cost	Voter Education & Outreach	Total
Recall Election FY 2021-22	$2,690,759	$200,000	$2,890,759
Gubernatorial Primary Election FY 2021-22	$5,960,572	$500,000	$6,460,572
Gubernatorial General Election FY 2022-23	$8,080,649		$8,080,649
TOTAL	$16,731,981	$700,000	$17,431,980

FY 2021-23 Budget Overview

Significant Budget Changes

Statutory ADA Improvement

Elections Tower Road

$1M (CIP)

Preservation of Historical Maps and Documents Phase I

Fire/Waterproof Filing System

$1.2M Modernization Trust Fund

Preservation of Historical Maps and Documents Phase II

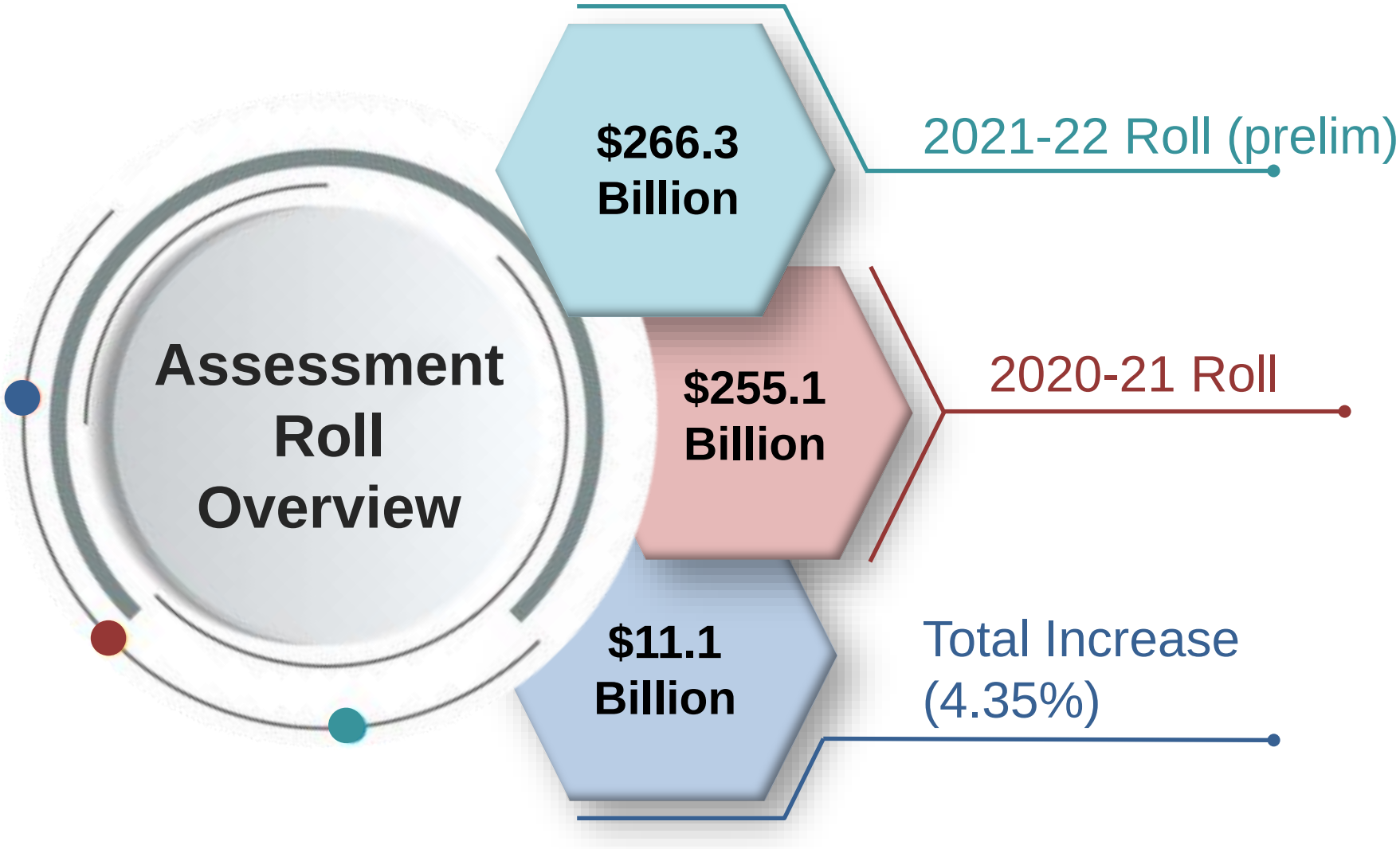
Chemical Treatment of Documents (Lifespan of 300 - 500 years)

$1.8M Modernization Trust Fund

FY 2021-23 ACRE Budget Priorities

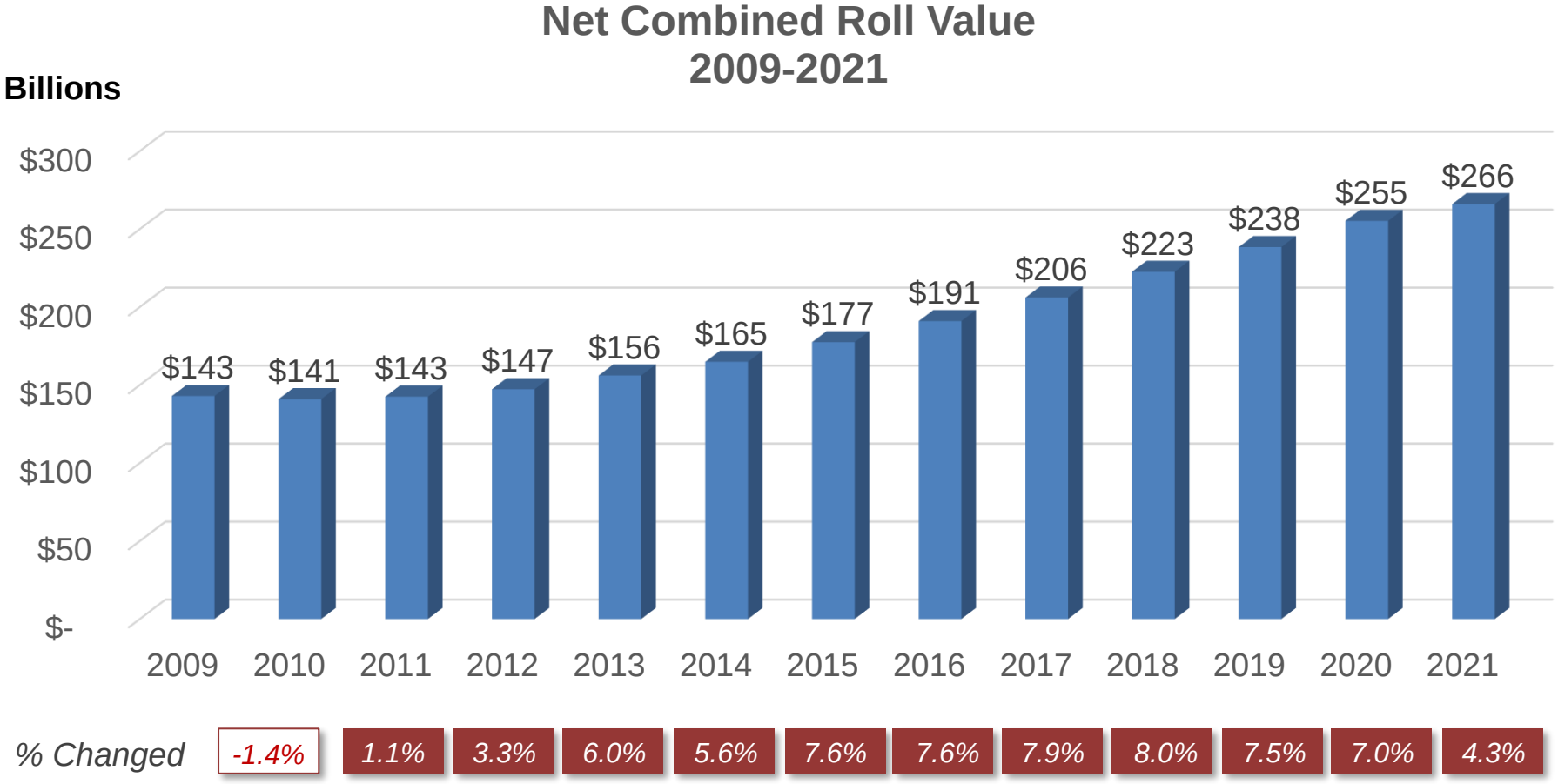
- Assessment Roll Management, Appeals and Litigation
- Elections - Gubernatorial Recall, Primary & General Elections
- Elections - Statewide and Local Redistricting
- Elections - Statutory ADA Improvement
- Technology

FY 2021-23 ACRE Budget Priorities



FY 2021-23 ACRE Budget Priorities

Assessment Roll Growth

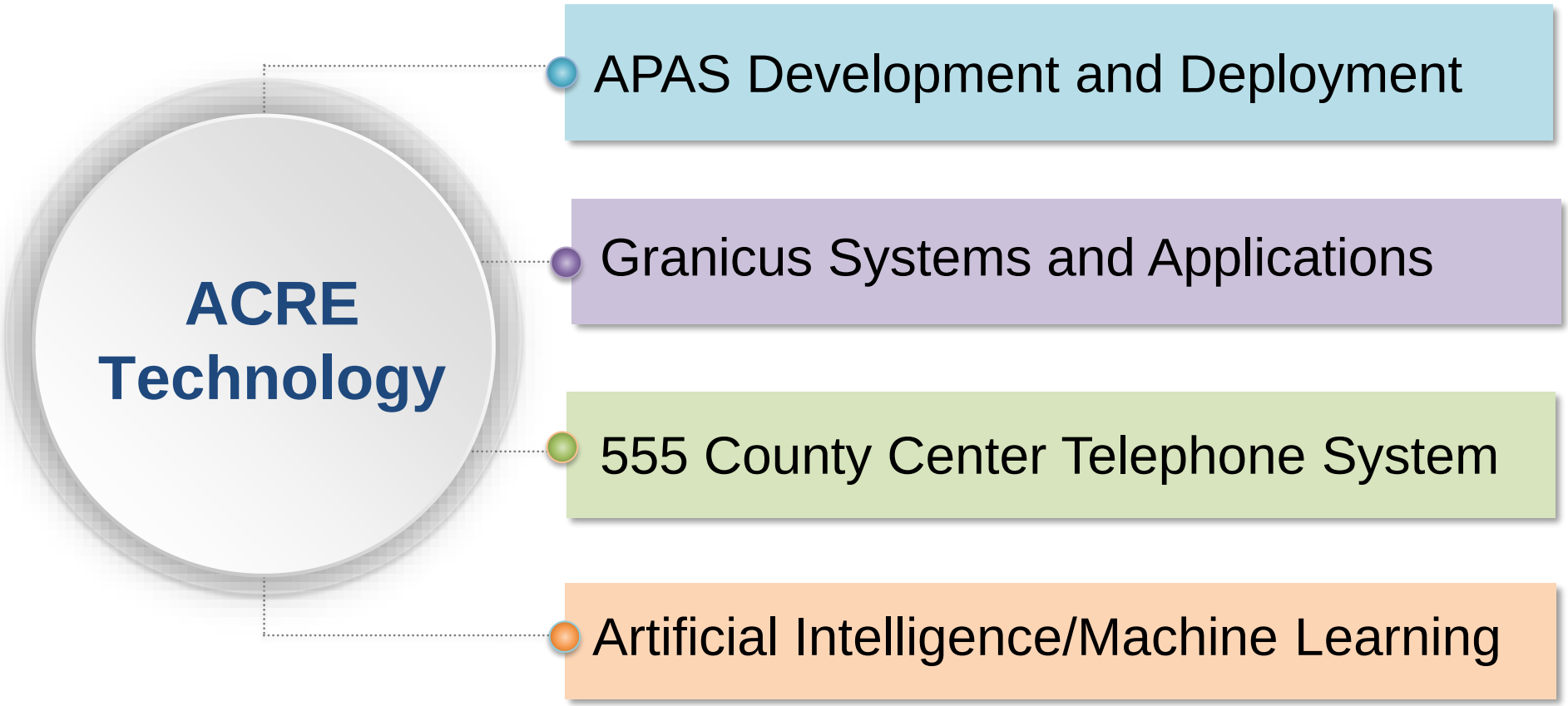


Assessment Appeals and Litigation

Appeals Before AAB

Appeals by Genentech, Inc. Open and Pending Appeals (2006 to 2020 filings)					
	Number of Appeals	Roll Value	Owner's Opinion of Value	Value At Risk	% At Risk
Total	604	$41,065,472,763	$16,790,671,650	$24,274,801,113	68.17%
Appeals by All Others					
Total	895	$27,689,428,258	$16,354,871,494	$11,334,556,764	31.83%
Grand Total	1,499	$68,754,901,021	$33,145,543,144	$35,609,357,877	51.79%

FY 2021-23 ACRE Budget Priorities



FY 2021-23 ACRE Budget Priorities

APAS Development and Deployment

APAS Projects are all on schedule and on budget.

Timeframe – 3-3.5 years

Target Completion Date – June 30, 2022

Project is 65% complete with 98% of Infrastructure and 90% of Business and Technical Framework completed.

Salesforce Platform and Amazon Web Service (AWS) Cloud Environment Migration completed.

COVID-19 Impact – Vendor contract extended to June 30, 2022.

APAS Data Cleansing and Conversion Project in progress.

FY 2021-23 ACRE Budget Priorities

Granicus Systems Upgrade

VitalDocs: Vital Documents system & repository. Includes public kiosk to search for and request copies of birth/marriage/death certificates.

RecorderWorks Portal: Used by staff, SMC departments and the public to search and view recorded documents.

eGovernment Lookup Portal: Used by SMC departments (authorized users) to search and view vital records.

Extract: Auto-indexing of recorded documents.

LandDocs: Recorded Documents system & repository.

CornerStone: Cashiering System for recording fiscal transactions.

Summit: eRecording of Documents

ClerkDocs: FBN, marriage licenses and other para-professional filings.

FY 2021-23 ACRE Budget Priorities

555 County Center Telephone System

Voice Over Internet Protocol (VoIP) System Features

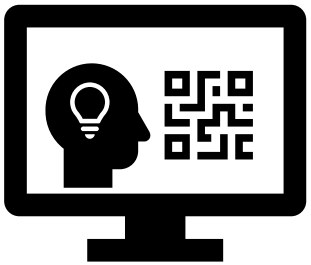
- Caller ID
- Caller Forwarding
- Voicemail to Email
- Multi-line Support for Managers
- Conference Call Support

- Language Routing
- Division Routing
- Management Reporting
- Digital Reports
- Improved Customer Handling

FY 2021-23 ACRE Budget Priorities

Artificial Intelligence/Machine Learning

Pilot Project Scope



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- Detailed evaluation of Assessor Commercial Data and Commercial Property Appraisal Methodologies.
- Propose a solution to build a unified, standardized view of Commercial Property Data for Commercial Property Assessments.
- Prepare an Executive Project Report summarizing the findings.

FY 2021-23 ACRE Budget Challenges

- California Proposition 19
- Commercial Development Activities
- Gubernatorial Recall Election
- State and Local Redistricting
- Cybersecurity

FY 2021-23 ACRE Budget Challenges

California Proposition 19

The Home Protection for Seniors, Severely Disabled, Families and Victims of Wildfire or Natural Disasters Act

What it does

- Modifies exclusions allowed for intergenerational transfers
- Provides more flexibility for Seniors & Disabled owner to transfer their assessed value to replacement homes

Workload Impacts

- Requires an appraisal of every intergenerational transfer
- Tracking the change in use of property provided an exclusion due to an intergenerational transfer
- Tracking of base year transfers in & out of the county by Seniors & Disabled owners

FY 2021-23 ACRE Budget Challenges

California Proposition 19

The Home Protection for Seniors, Severely Disabled, Families and Victims of Wildfire or Natural Disasters Act

Parent-Child & Grandparent-Grandchild Exclusion	Effective Date	2/16/2021
Base Year Value Transfer – Persons At Least Age 55/Disabled	Effective Date	4/1/2021
Increased revenue per year	Approximately $14M	
Number additional of Appraisal Services positions needed	7	
Cost for 7 additional Appraisal Services positions per year	$0.92M	

FY 2021-23 ACRE Budget Challenges

New Construction - Proposed, Entitled and Current Development

Status of Development	Square Feet
Proposed - Under Review	25,400,186
Entitled	10,629,884
Total square feet projected to be completed in next 10 years – by **1/1/2032**	**36,036,070**
Under Construction as of 01/01/21 (Lien Date)	
0% - 19% complete	7,930,337
20% - 39% complete	3,736,765
40% - 59% complete	550,000
60% - 79% complete	1,593,700
80% - 99% complete	1,966,132
Total square feet expected to be completed in 3 years – by **1/1/2024**	**15,776,934**
TOTAL	**51,807,004**

FY 2021-23 ACRE Budget Challenges

ACRE Innovations

GIS Assessor Parcel Web Portal
NACo Achievement and Esri SAG Awards

Assessor's Building Permits Plan Portal
NACo Achievement and STARS Awards

Most Creative and Original
"I Voted" Stickers
US EAC Clearinghouse Award

Online Website LiveChat
LiveHelpNow Challenge Award

Online Marriage Licenses and
Wedding Ceremonies

ACRE Innovations

GIS Assessor Parcel Web Portal

2021 NACo Achievement Award Winner

- Transforms business operations
- Cutting-edge Technology
- Esri LGIM Platform
- Foundation of Countywide GIS
- Assessor Parcel (225K parcels/6K maps), Tax Rate Area (TRA) and Election precinct layers
- Web portal available to public, cities and jurisdictions in 2020-21

Performance and Equity

Provide Voter Education and Outreach Program to Low Income and Language Minority Residents.

Multilingual Election Materials for Ethnically-diverse Residents.

Accessibility for Voters with Disabilities.

Sequoia Union High School Work-Ability Training Program for developmentally disabled children.

Removal of Racially Restrictive Covenants from Deeds.

ACRE Staff Equity Education and Training.

C.A.R.E. for Employees

Current

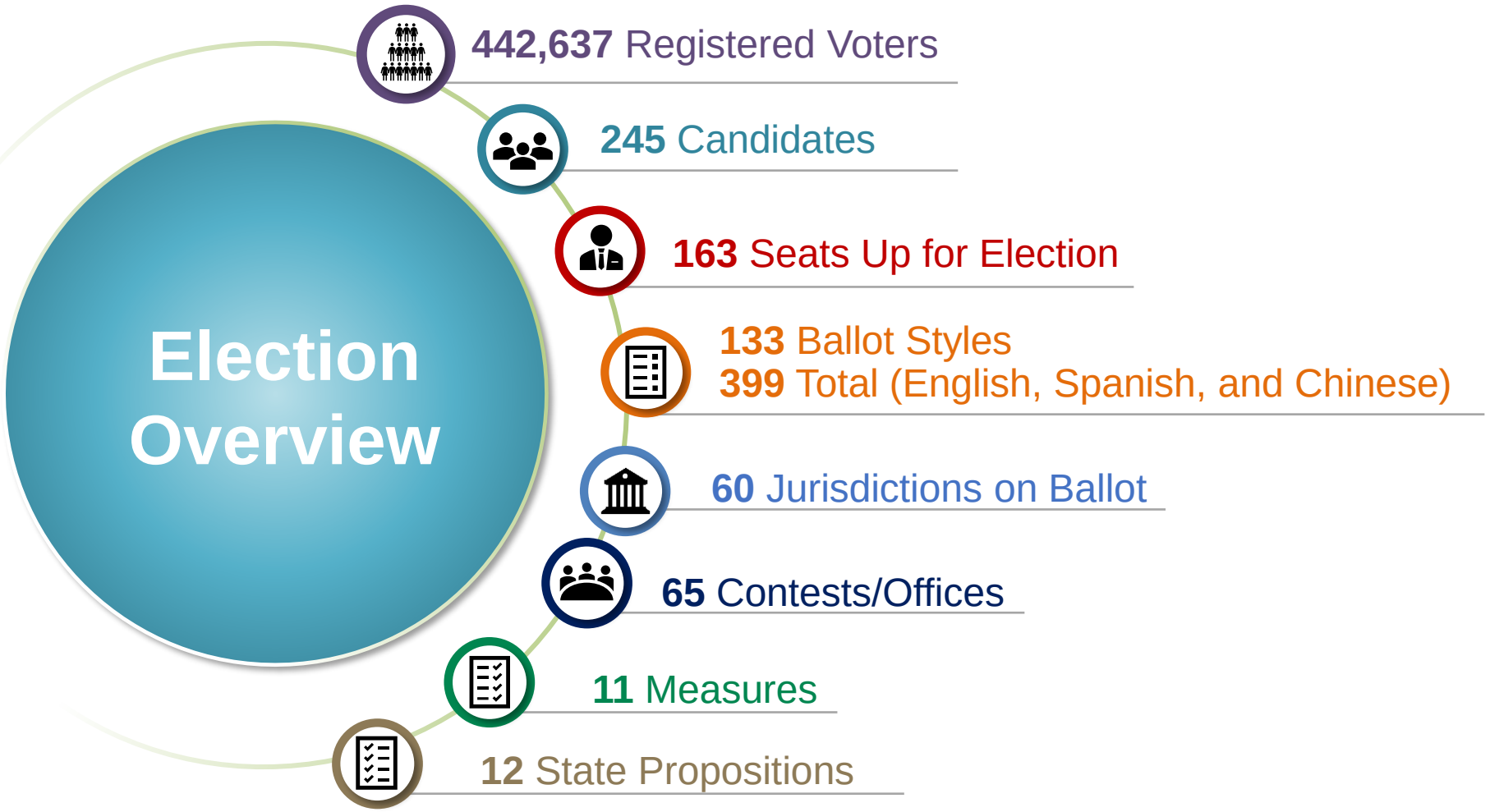
- Annual Year-end Employee Recognition Events Event (Exceptional Employee and Team Public Service Awards)
- Annual Assessor Roll Close Celebration
- ACRE Grapevine Newsletter.

Planning

ACRE's Strategic Plan is our roadmap for the future, using new technologies and establishing innovative public service programs.

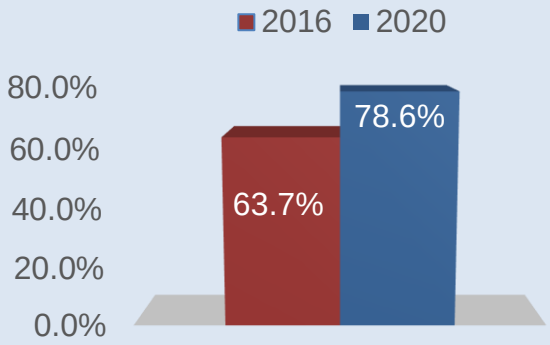
C.A.R.E. for Customers

November 2020 Presidential General Election

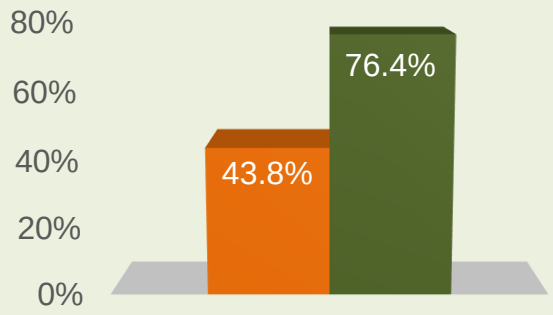


C.A.R.E. for Customers

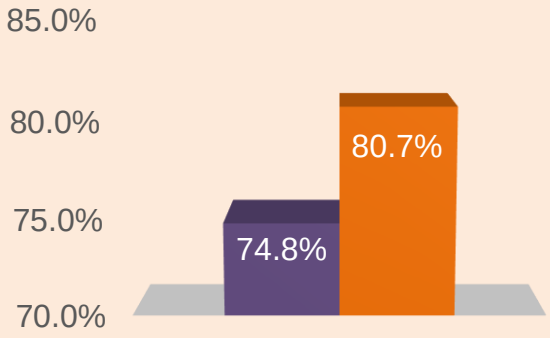
Overall Voter Turnout: 85.9%



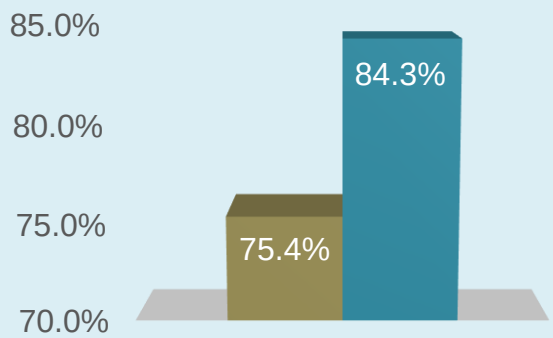
Turnout among registered voters aged 18-24 rose from 63.7% in 2016 to **78.6%** in 2020.



Turnout of eligible voters 18-24 rose from 43.8% to **76.4%**.



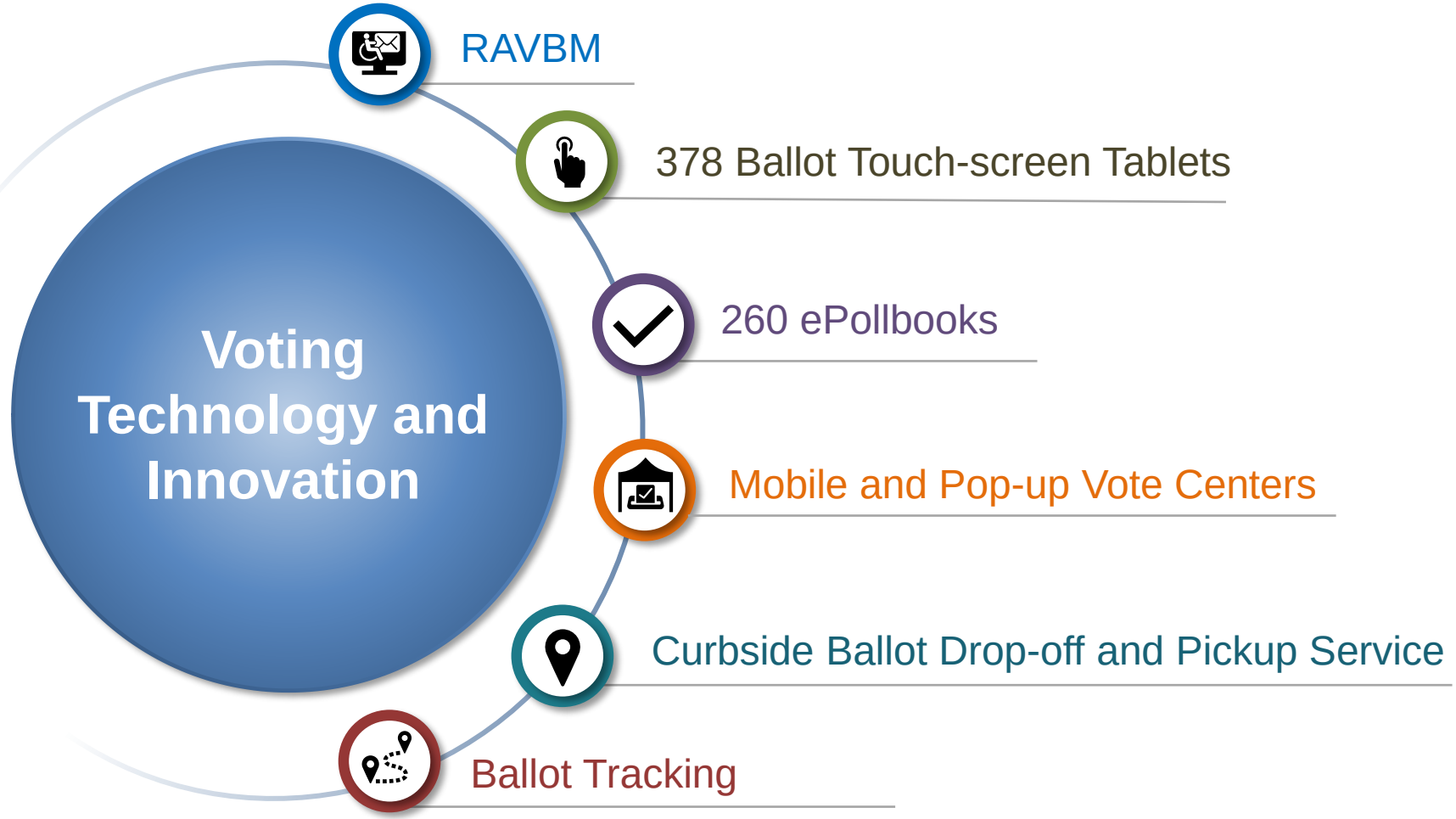
Turnout of registered Latino voters rose from 74.8% to **80.7%**



Turnout of registered Asian-American voters rose from 75.4% to **84.3%**

C.A.R.E. for Customers

Voting Technology and Innovation



C.A.R.E. for Customers

Current

Other Technologies
Improving Public Experience

- ACRE's Interactive Website with Responsive Design.
- Clerk-Recorder System Upgrades and New Software Applications.
- Qmatic Online Appointment System and Customer Satisfaction Surveys.

Planning

- Development of New Assessors System – APAS.
- Development of New GIS Applications and Tools.
- Artificial Intelligence and Machine Learning Platforms.

Esri Special Achievement in GIS (SAG) Award

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Thank You!