

# Treasurer-Tax Collector

FY 2021-23 Recommended Budget

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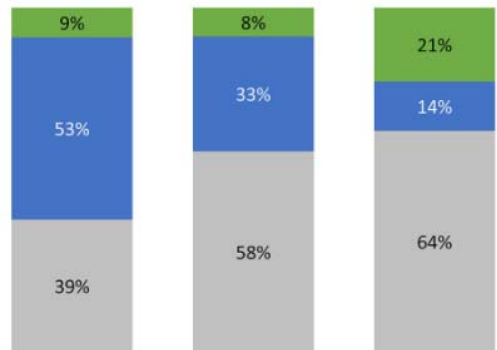
COUNTY OF SAN MATEO



# Mission

***The San Mateo County Treasurer-Tax Collector is dedicated to delivering the highest level of customer service in a courteous, consistent, and professional manner while providing accurate information, collecting revenue effectively, investing responsibly, and safeguarding County taxpayer dollars.***

# FY 2021-23 Budget Changes



- Realign the budget to absorb ongoing Tax System subscription cost annually
- Monitor revenue and verify expenses to minimize the budget gap
- Set aside funding for additional COVID 19 compliance requirements

# FY 2021-2023 Priorities



- Implement a Centralized Cash Management Solution
- Focus on the safety of our staff while providing essential services

# FY 2021-23 Budget Challenges

- Reduce spending on operating budget to ensure available funding for essential services
- Allocate funding for annual tax system maintenance cost as an ongoing capital investment



# FY 2021-23 Budget Overview

	FY 2020-21 Revised	FY 2021-22 Recommended	Amount Change	Percent Change
Total Sources	\$11,587,657	\$10,918,172	(\$669,485)	(6%)
Total Requirements	\$14,605,098	\$13,068,170	(\$1,536,928)	(11%)
Net County Cost	\$3,017,441	\$2,149,998	(\$867,443)	(29%)
Total Positions	34.00	34.00	0	0

# FY 2021-23 Budget Overview

	FY 2021-22 Recommended	FY 2022-23 Preliminary Recommended	Amount Change	Percent Change
Total Sources	\$10,918,172	\$8,393,504	(\$2,524,668)	(23%)
Total Requirements	\$13,068,170	\$10,688,368	(\$2,379,802)	(18%)
Net County Cost	\$2,149,998	\$2,294,864	\$144,866	7%
Total Positions	34.00	34.00	0	0

# Innovation

- Continued Treasurer–Tax Collector operations during COVID-19 pandemic efficiently and effectively
- Provided a bridge between e-government and the digital divide community by providing taxpayers the option to make their tax payment in person
- Transitioning the mobile mailbox option to a permanent drive through tax payment drop box to be installed in Fall 2021 in Redwood City County Center by the Childcare Center





# Performance & Equity



- Property tax collection revenue projected to remain steady as property values continue to increase
- Treasurer Investment Pool earnings continue to be strong despite the low-interest environment
- Treasurer-Tax Collector's Cost per Capita of Operating costs lower than the benchmark (nine Bay Area Counties average) due to an operational efficiency practice
- Remote property tax collection locations will continue to be staffed during peak collection periods to assist taxpayers who require in person assistance

# C.A.R.E. for Employees



- Established a remobilization plan that created a safe work environment
- Exercised telecommute work schedules when necessary
- Reconfigure the workplace with a plexiglass by remodel in the tax collector lobby for the health and safety of our employees
- Convert desktop PCs to laptops in preparation for continuity of operation in the future emergency events

# C.A.R.E. for Customers



- Provided continuous services to both Treasurer and Tax Collector customers without interruption throughout the pandemic
- Implement electronic centralized payment process in 2021

# Questions?

COUNTY OF SAN MATEO

