



Child Support Services

FY 2021-23 Recommended Budget

Kim Cagno, Director

June 22, 2021

Our Mission

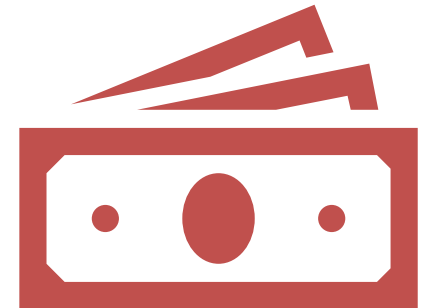
To enhance the lives of children and families by helping parents meet the financial, medical and emotional needs of their children by establishing and enforcing child support orders.



FY 2021-23 Budget Overview

Significant Budget Changes

- SB80 2019 - Enacted New Funding Methodology for California Child Support Program based on Caseload to Full Time Equivalent
- Statewide Caseload Ratio set at 187:1
- 2020 budget allocation reduction of \$1.5 million (14%)



FY 2021-23 Budget Overview

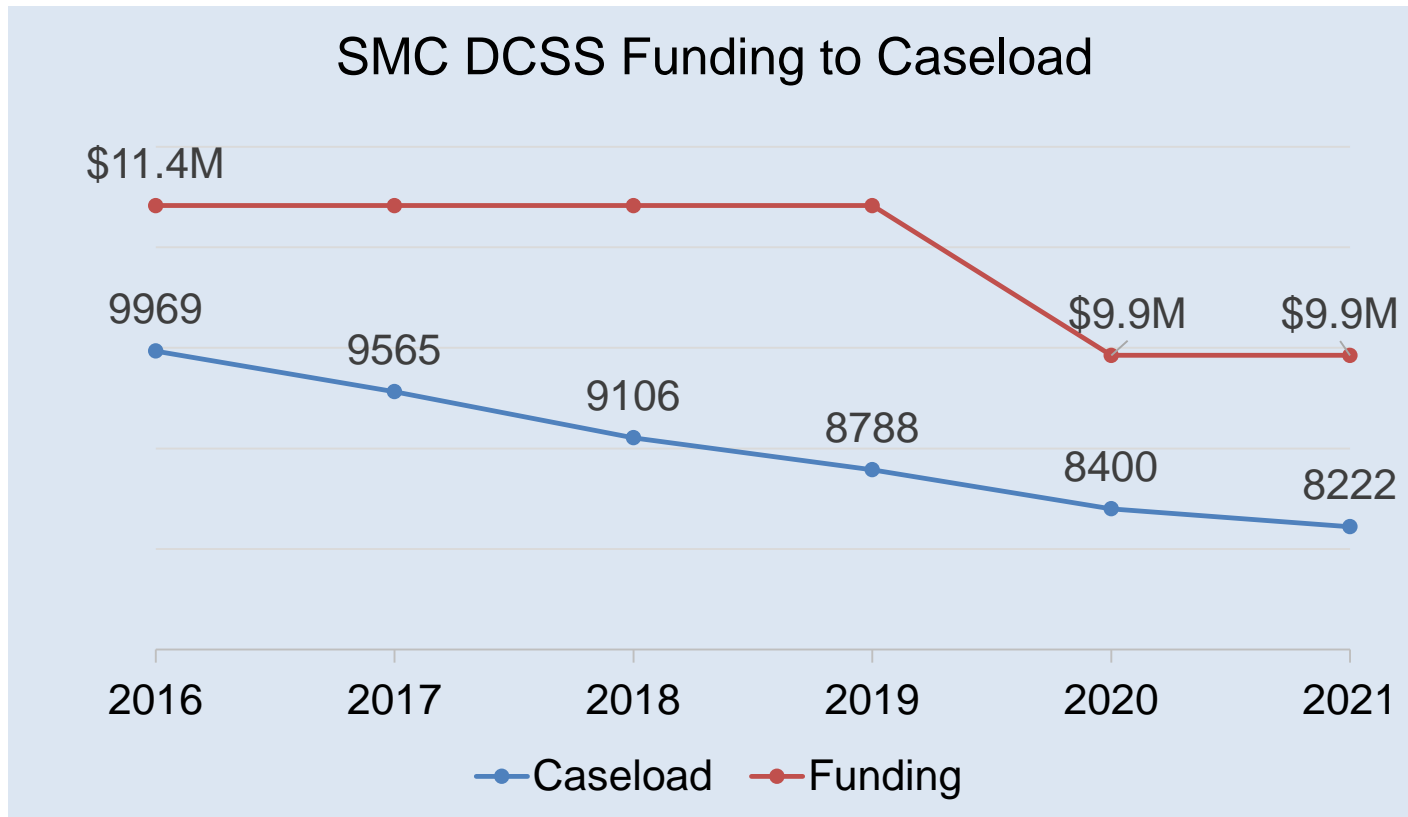
Priorities

- Conduct gap analysis and organizational restructure
- Provide critical services to the public
- Seek equitable funding for the child support program
- Maximize collections to families



FY 2021-23 Budget Overview

Challenges



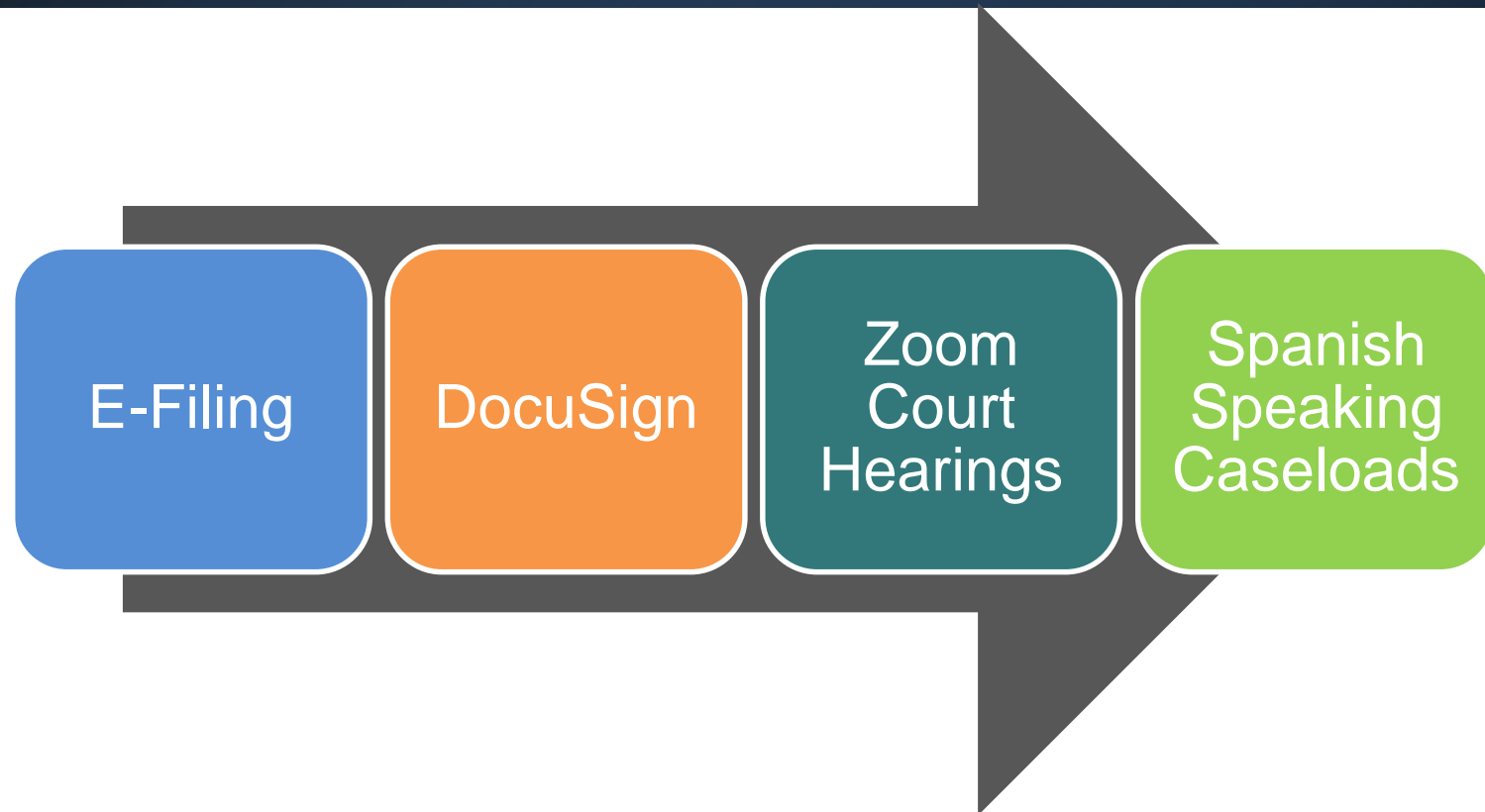
FY 2021-23 Budget Overview

	FY 2020-21 Revised	FY 2021-22 Recommended	Amount Change	Percent Change
Total Sources	\$11,402,008	\$10,421,451	(\$980,557)	(8%)
Total Requirements	\$11,402,008	\$10,421,451	(\$980,557)	(8%)
Net County Cost	0	0	0	0
Total Positions	67	69	2	2%

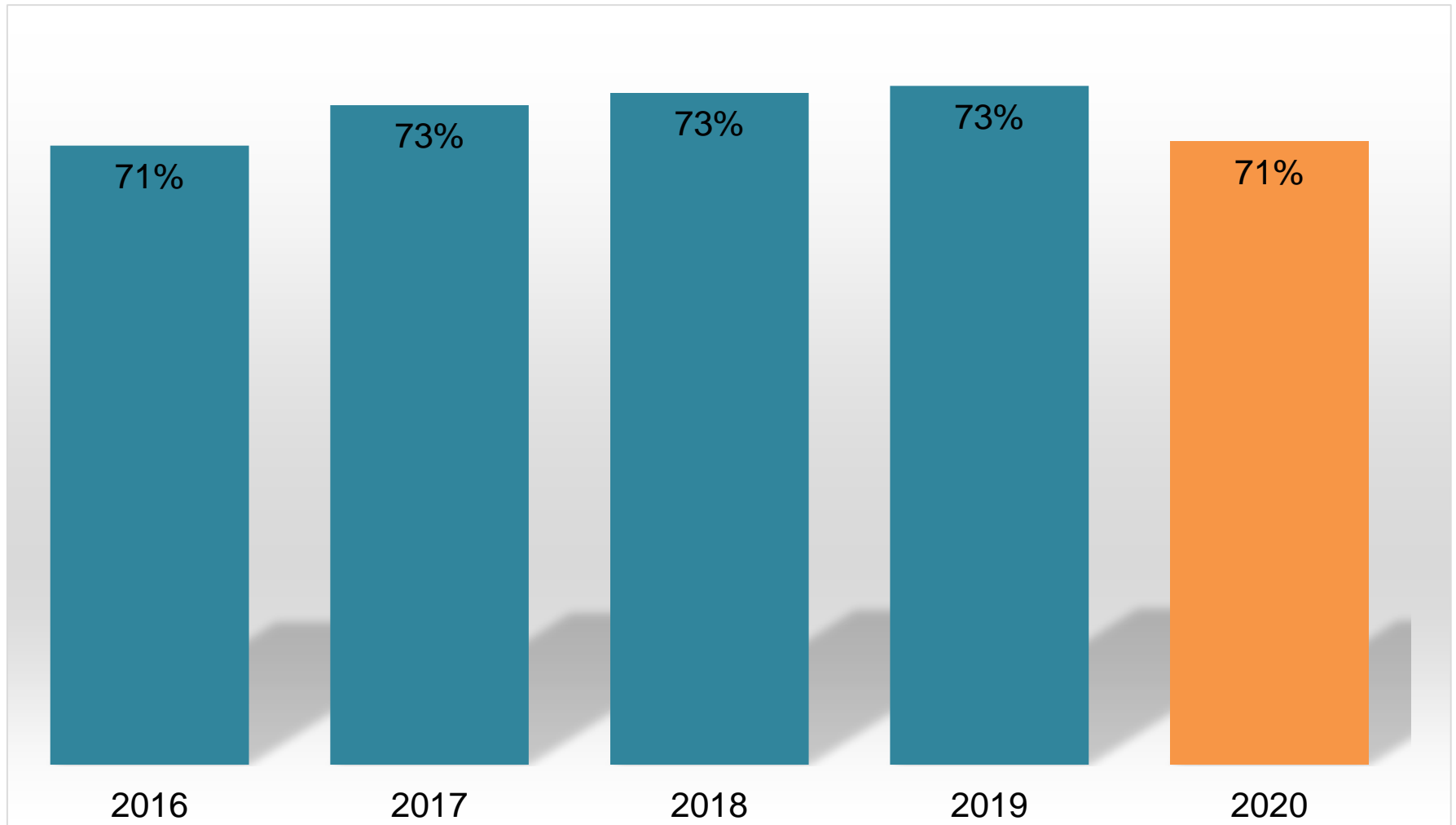
FY 2021-23 Budget Overview

	FY 2021-22 Recommended	FY 2022-23 Preliminary Recommended	Amount Change	Percent Change
Total Sources	\$10,421,451	\$10,477,814	\$56,363	<1%
Total Requirements	\$10,421,451	\$10,477,814	\$56,363	<1%
Net County Cost	0	0	0	0
Total Positions	69	69	0	0

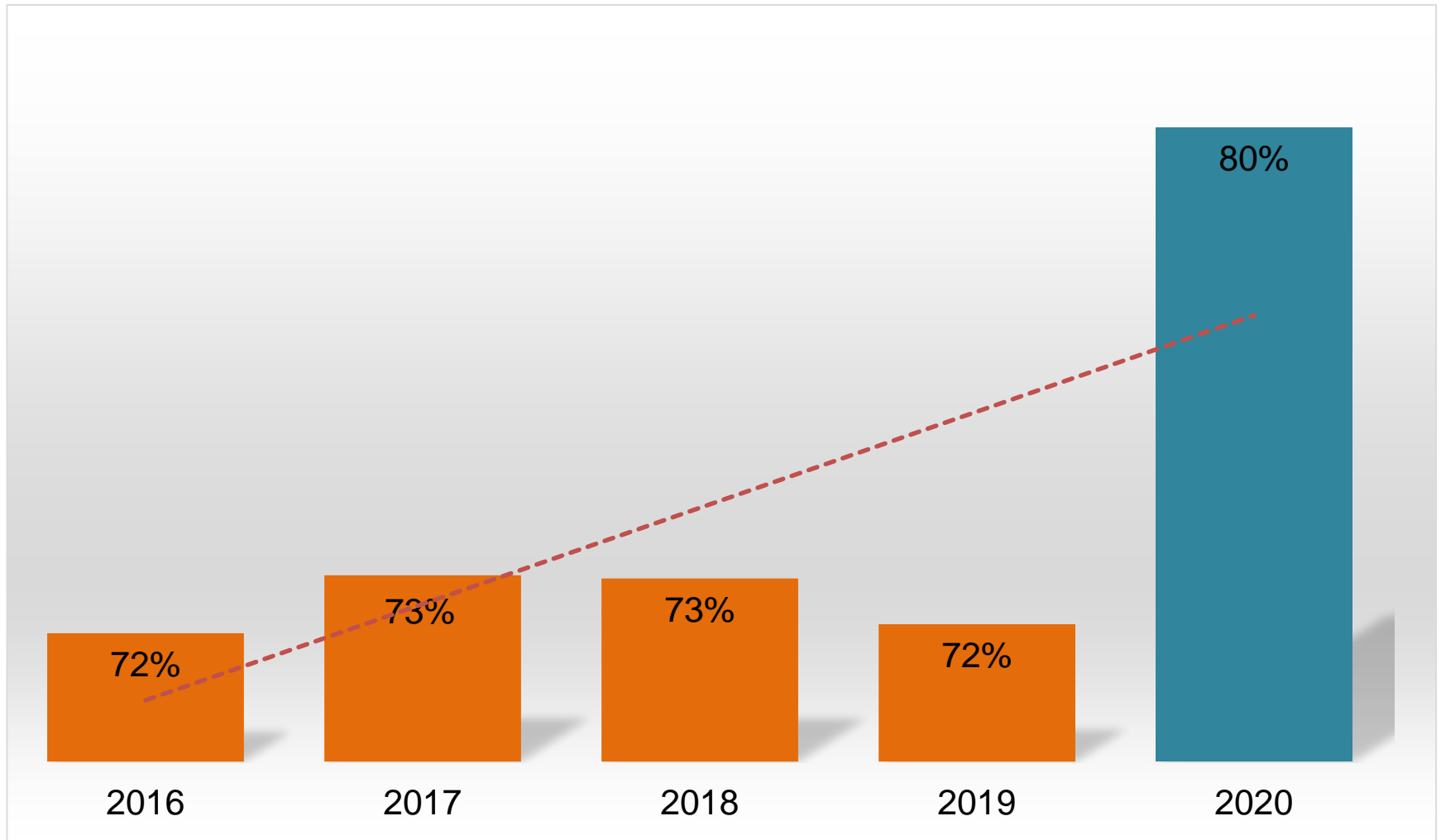
Innovation



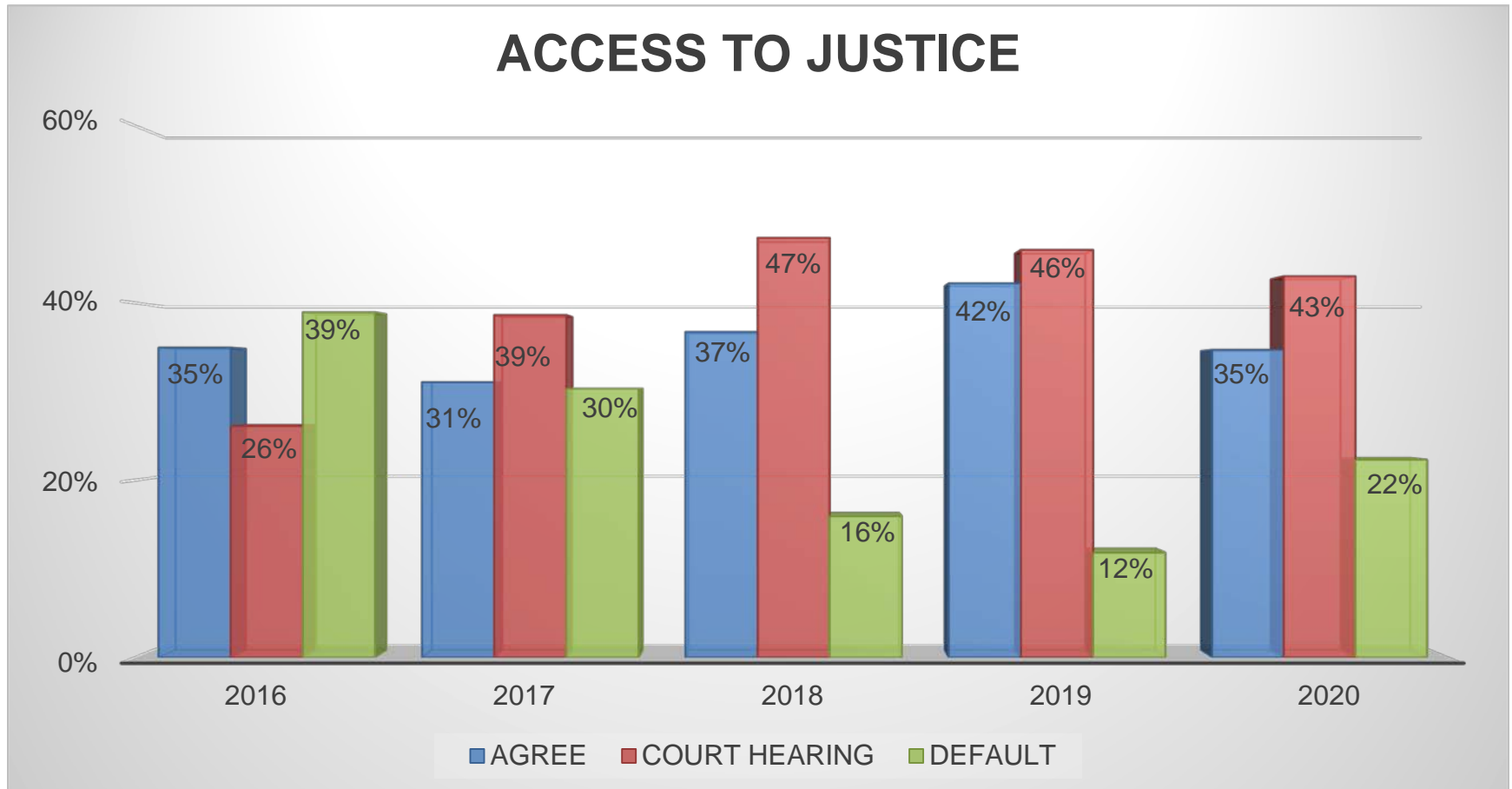
Percentage of Collections on Current Support



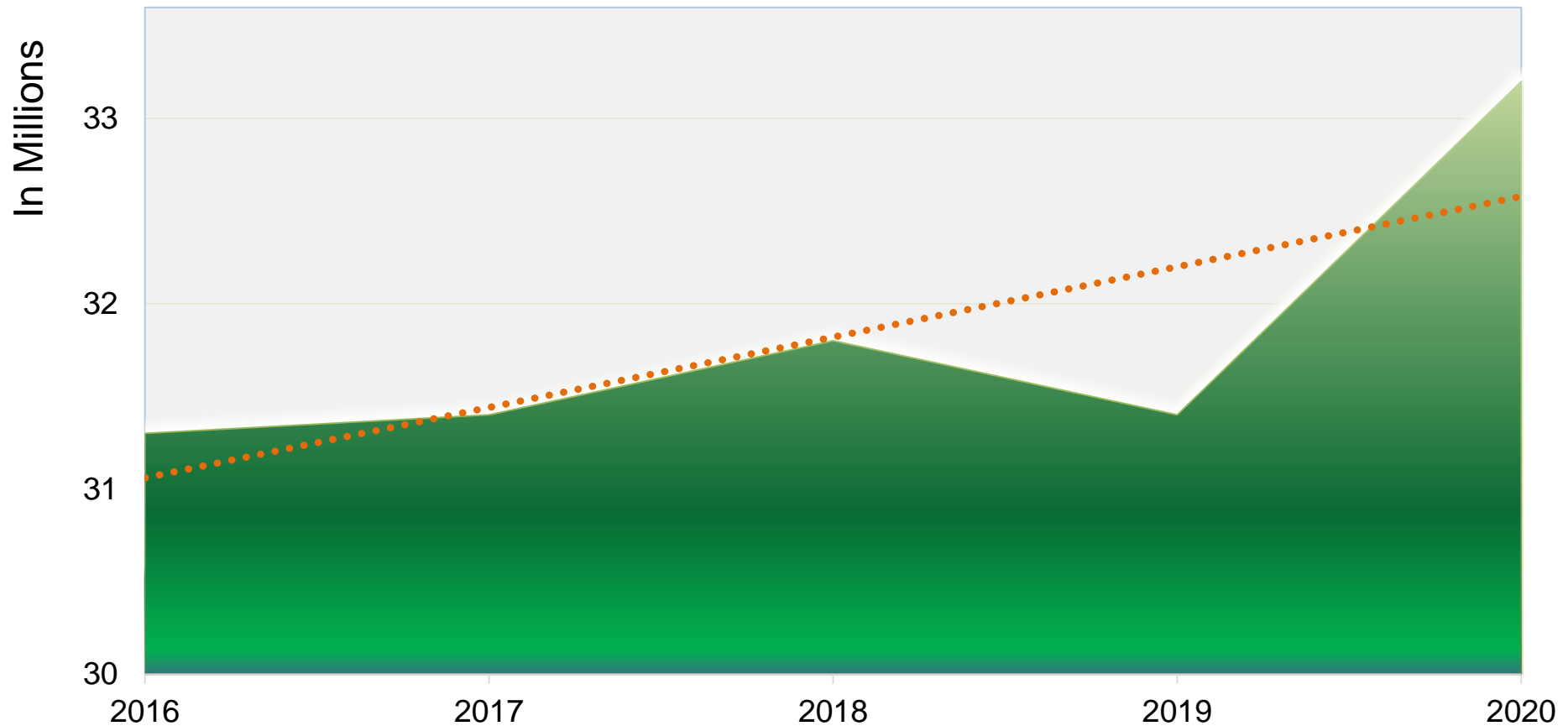
Collections on Arrears



Equity Outcome



Collections To Families



C.A.R.E. for Employees



Telework – 97%
Remote Work



Caseload
Reorganization
Based On Skillset



Wellness and Stress
Management

C.A.R.E. for Customers



Video Conferencing



Zoom Court
Hearings



Text Messaging



Questions?



COUNTY OF SAN MATEO

