



DIFFERENTIAL RESPONSE

- Our program offers weekly visits with a Differential Response Case Manager for three to six months, with an option to extend if needed. The approach is collaborative, family driven, and child centered.
- Differential Response has established a Resource Line that is available to any family or provider that needs information on services or resources in San Mateo County. Families and providers leave a message on this line and our intake coordinator will contact them within 2 business days. Although we are not a CRISIS Line, during COVID we are answering calls as they come in, to the best of our ability to ensure that we are assisting those in need during these challenging times.

DIFFERENTIAL RESPONSE CURRENT CHALLENGES

Housing

Mental Health Services in Spanish

• Childcare

• Employment



CAPS CURRENT CHALLENGES

Engagement in Spanish groups are low attended.

Self Referrals have declined.

Hiring Bilingual Mental Health Clinician.

OUR EFFORTS DURING 2020/2021

- Held successful Parenting Education and Mental Health Workshops that were attended by over 200 English Participants in the San Mateo Foster City School District Community.
- Developing creative ways to outreach to families in the community through Diaper Drive Through Event.
- Training staff in Community Resiliency Model with Trauma Resource Institute

Thank you!

Helping All Ages and Stages Through Life's Challenges





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