

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION APPROVING A SECOND AMENDMENT TO THE AGREEMENT WITH CERTIFIED LANGUAGES INTERNATIONAL TO CONTINUE TO PROVIDE TELEPHONE INTERPRETATION SERVICES TO SAN MATEO COUNTY DEPARTMENTS IN SUPPORT OF LANGUAGE ACCESS SERVICES, EXTENDING THE TERM THROUGH JULY 31, 2021 AND INCREASING THE AMOUNT BY \$125,000 FOR A NEW NOT TO EXCEED AMOUNT OF \$275,000.

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, according to the 2018 U.S. Census data from the American Community Survey, nearly half of San Mateo County residents (46%) speak a language other than English in their homes; and

WHEREAS, collectively, the County's residents speak more than 100 different languages from across the world with the most prevalent being English, Spanish, Chinese, Tagalog, Russian, and Hindi; and

WHEREAS, in August of 2018, the Board of Supervisors approved an agreement with Certified Languages International in order to provide language access services, such as over the phone interpretation and document translation, to County departments, for the term of August 7, 2018, through July 31, 2019, with a not-to-exceed amount of \$150,000; and

WHEREAS, on May 1, 2019, the agreement was amended to extend the term through July 31, 2020, with no increase to the not-to-exceed amount; and

WHEREAS, a total of eleven County departments out of twenty that

were offered language services have utilized interpretation and/or translation services; and

WHEREAS, the utilization of both interpretation and translation services has doubled from the first year of the contract term to the second year; and

WHEREAS, now more than ever is language access crucial to the safety and health of San Mateo County's community at large; and

WHEREAS, more than \$50,000 of the current agreement has been used for translation requests for COVID-19 related messages from the Emergency Operations Center starting from March 10, 2020; and

WHEREAS, the Office of Community Affairs recommends approval of a second amendment to the agreement in order to increase the not-to-exceed amount by \$125,000 and to extend the current agreement through July 31, 2021, to cover the normal usage by all County departments and the increased COVID-19 related requests by the Emergency Operations Center;

WHEREAS, this Board has been presented with a second amendment to the agreement for consideration, under which Certified Languages International would continue to provide telephone interpretation services to all County Departments through July 31, 2021, for a new not to exceed amount \$275,000; and

WHEREAS, the Board has considered this amendment as to form and content and desires to enter into it; and

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED

that the President of the Board of Supervisors be and is hereby authorized and directed to execute said second amendment for and on behalf of the County of San Mateo, and the Clerk of this Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the County Manager or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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