

Serving our Community at Scale



- Serve 250,000 individuals / month = equivalent of 58 million meals
- 3 warehouses
- 21 tractor trailers
- 310 partners
- 1,000 distribution locations
- 180 employees; equivalent of 107 FTE in volunteer hours

Reaching People Where They Are

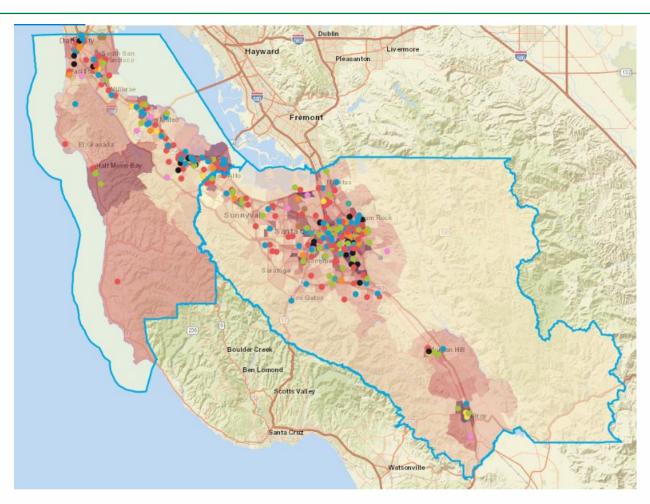
- Core agencies
- Schools / colleges
- Community centers





- 50% fresh produce
- Many farmer's market style

Covid Changes: I in 4 at Risk of Food Insecurity



How many?

Note: <275% FPL; Second Harvest distribution locations



Covid Effects

- Food Connection calls from 170/day to over 1,200/day
- Spiking web traffic
- Increase in households at distributions from 25% to over 100%

- Volunteers dropped
- Sites closed
- Supply chains less stable
- Safety concerns primary



Covid Response

- Pre-boxing food
- New warehouse
- More trucks





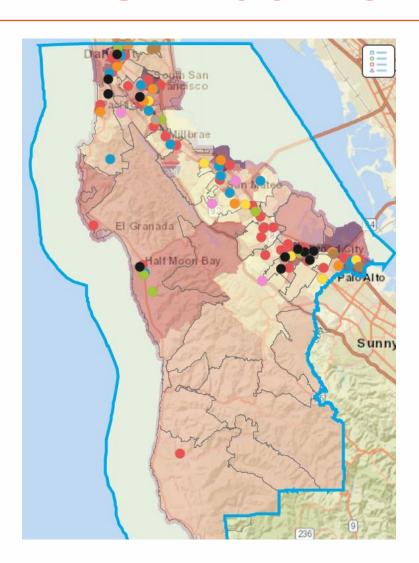
Covid Response

- Shifting distributions to drive-thrus
- Opening and re-opening
- Managing traffic and flow





San Mateo County Food Distributions

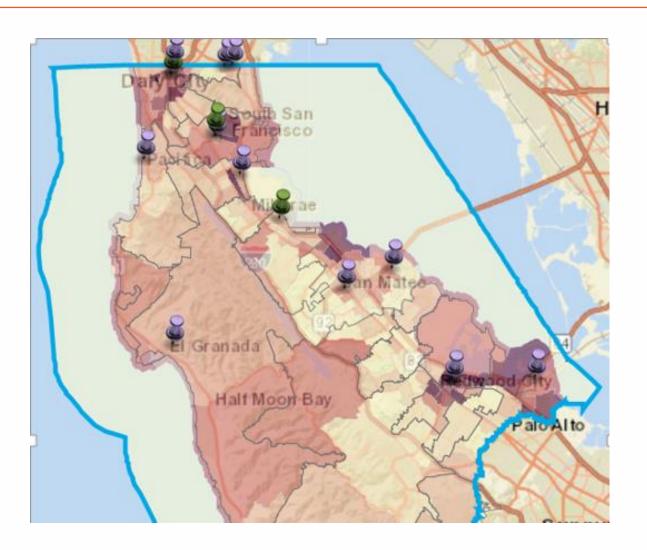


Grocery Agencies (as of 6/30/19)

- Pantry
- Brown Bag
- Family Harvest
- School Pantry
- Produce Mobile
- Multiservice
- College Pantry
- Kids NOW
- ASH Program
- Free Community Market
- DS Pantry



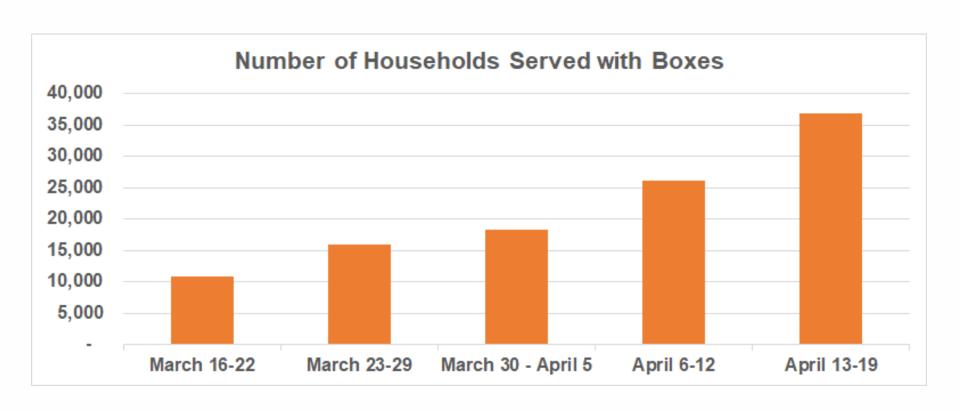
San Mateo County Drive-Thru Sites*



^{*} that we are aware of, as of 4/20/20

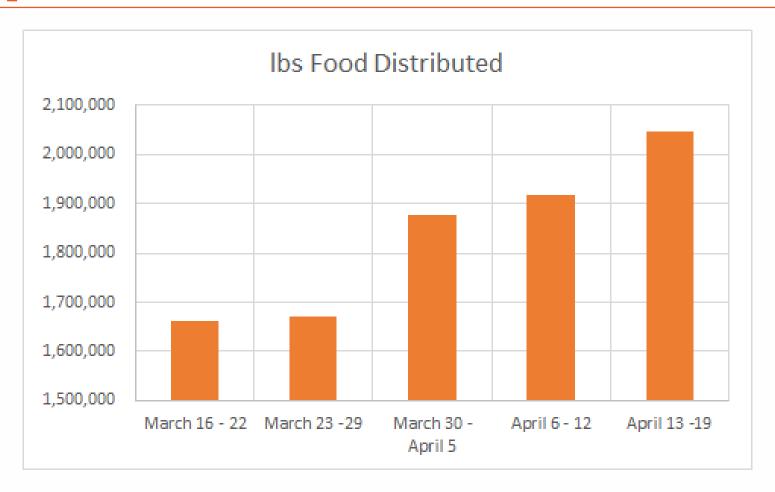


of Households Served by Week with Boxes





Pounds Distributed per Week





Monitoring & Filling Gaps in San Mateo County

- Evaluating other locations to help fulfill need
- Home Delivery pilot for select groups
- Will work with Board of Supervisors to plan for appropriate growth in assistance to our community
- Monetary supports will be crucial to response (CalFresh, unemployment, stimulus, other?)



Census

- SMC and SCC collaborated to create brochure that covers both counties and 4 languages
- Will go in our core boxes for a month



