



County of San Mateo

Inter-Departmental Correspondence

Department: COUNTY MANAGER

Board Meeting Date: 8/6/2019

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Michael Callagy, County Manager
Subject: County Manager's Report #13

RECOMMENDATION:

Accept this informational report.

BACKGROUND:

This report will provide you with updates on a variety of County initiatives focusing on Public Safety, Health and Human Services, Community Services and Performance, in addition to reports on legislation and issues that require your action. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

Community Services

Child Support payments now mobile friendly

Clients of the County's Department of Child Support Services can now make payments and check their account history around the clock and on the go thanks to its new mobile-friendly Customer Connect. The program, which touts "access@your fingertips" is a component of the California Department of Child Support.

Locally, the system helps the County and its clients go paperless while also providing the tools for users to stay on track with appointment reminders, stay organized with electronic communications and stay in touch with caseworkers via email. Customer Connect is yet another way the County helps families and children.

New airport website, aerial videos take flight

Pilots flying in and out of San Carlos and Half Moon Bay airports and the public can see a bird's-eye view of the existing routes designed to reduce aircraft noise in a series of high definition aerial videos posted on the new Airport Noise Information website. The narrated high definition videos help pilots new to the County's two airports understand how to navigate the airspace and show the public through beautiful aerial footage how the voluntary noise abatement procedures can help curb noise for those on the ground. The videos are a first for any Bay Area airport. In addition to the videos and website, the airport updated its printed materials including posters and brochures which will be

distributed locally and to other airports. The site and its videos are available at <https://publicworks.smcgov.org/noise-abatement-program>.

Performance

Financial Highlights report wins 17th consecutive honor for reporting

For the 17th consecutive year, the County Controller's Office has earned the Award for Outstanding Achievement in Popular Annual Financial Reporting by the Government Finance Officers Association of the United States and Canada (GFOA). The award honors the Financial Highlights report, also known as the Fiscal Year 2017-18 Popular Annual Financial Report (PAFR). The judging panel cited the report's use of charts, graphs and easy-to-understand language that helps readers understand complex financial data. The County of San Mateo is one of only six California counties and 93 counties nationwide to receive the award. Only 15 other counties have earned this award for more consecutive years than the County.

Measure K

Shakespeare in the Park comes to Peninsula

Starting this Saturday, August 10, the San Francisco Shakespeare Festival will bring its performance of *As You Like It* to Redwood City for three consecutive weekends. The productions will be held outdoors at the Sequoia High School campus and are free to attend. The mission of the San Francisco Shakespeare Festival is to make Shakespeare and the performing arts accessible to everyone, regardless of age, ethnicity, geography, economic status or level of education. Your Board supports bringing this valuable production to San Mateo County through a sponsorship with funds from the Measure K half-cent sales tax extension. Learn more at

<https://www.redwoodcity.org/residents/redwood-city-events/stage/shakespeare-in-the-park>

News, Events & Updates

Traffic and Small Claims Courthouse demolition captured on video

As we're sure you have seen (and perhaps felt), demolition of the Traffic and Small Claims Courthouse is complete. Work is underway to clear the remaining structures on the site that will become the location for County Office Building 3. The CMO Communications Team put together a short video that captures the courthouse's walls coming down that's been viewed more than 1,800 times on Facebook. You can also see the video on our YouTube channel (be sure to turn the volume up for the full effect):

<https://youtu.be/MO9GTFfmI9Y>