

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AGREEMENT WITH CMRE FINANCIAL SERVICES, INC. FOR SELF-PAY PATIENT EARLY OUT ACCOUNT SERVICES FOR THE TERM OF AUGUST 1, 2019 THROUGH JULY 31, 2022, FOR AN AMOUNT NOT TO EXCEED \$360,000

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, San Mateo Medical Center (SMMC) provides medical services to the County's safety net population and many of those services are supported by state and federal funding sources; and

WHEREAS, some SMMC patients do not have insurance, or they have insurance which may require co-payments or deductibles; and

WHEREAS, SMMC completed a Request for Proposals for a vendor to provide self-pay patient services in May 2019 and CMRE Financial Services, Inc. (CMRE) was chosen for, among other reasons, its specialized experience in self-pay accounts and their enhanced analytic capabilities; and

WHEREAS, CMRE will act in coordination with SMMC's PFS department and will communicate with patients/responsible parties in compliance with SMMC's policies and procedures to focus on proactive patient engagement that concentrates on account resolution and bad debt prevention; and

WHEREAS, the parties wish to enter an agreement, pursuant to which CMRE will provide self-pay patient account services for the term of August 1, 2019 through July 31, 2022, for an amount not to exceed \$360,000; and

WHEREAS, this Board has been presented with a form of such agreement, has examined and approved it as both form and content, and desires to enter into it.

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of the Board of Supervisors be and is hereby authorized and directed to execute said agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief of San Mateo County Health or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate) and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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