

Treasurer-Tax Collector

FY 2019-21 Recommended Budget

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Mission

The San Mateo County Treasurer-Tax Collector is dedicated to providing the highest level of customer service in a courteous, consistent, and professional manner while providing accurate information, collecting revenue effectively, investing responsibly, and safeguarding County taxpayer dollars.

FY 2017-19 Accomplishments

- Replaced existing property tax system
- Redesigned department website
- Dollars collected for all tax rolls increased in a total of \$302 million in FY 17-18 and FY 18-19
- Reduced pool administration fee to 9.5 bp in FY 17-18
- Established Continuity of Operation Plan
- Implemented e-billing process for property tax



FY 2019-20 Budget Overview

	FY 2018-19 Revised	FY 2019-20 Recommended	Amount Change	Percent Change
Total Sources	14,868,450	12,938,450	(1,930,000)	(13%)
Total Requirements	16,890,725	15,197,286	(1,693,438)	(11%)
Net County Cost	2,022,275	2,258,836	236,562	11%
Total Positions	34.00	34.00	0	0



FY 2020-21 Budget Overview

	FY 2019-20 Recommended	FY 2020-21 Preliminary Recommended	Amount Change	Percent Change
Total Sources	12,938,450	9,994,453	(2,943,997)	(23%)
Total Requirements	15,197,286	12,529,384	(2,667,903)	(17%)
Net County Cost	2,258,836	2,534,931	276,094	12%
Total Positions	34.00	34.00	0	0%



Significant Budget Changes

- Completion of New Property Tax System Go-Live date July 1, 2019.
- Final Funding source for the new tax system \$3.5 million which was previously set aside in the Department's Property Tax Replacement Trust.

FY 2019-21 Challenges

- Any items identified within the new tax system requiring remediation will be recommended changes to the business process, additional modifications to application configurations, data conversion issues, or training requirements.

FY 2019-21 Priorities and Innovations

- Centralize cash management services
- Provide tablet-based kiosks for property tax payment
- Install smart queue management system to improve customer experience
- Implement workplace safety program
- Convert all paper records to imaged documents



Questions?

