



Child Support Services

FY 2019-21 Recommended Budget

Kim Cagno, Director

June 17, 2019

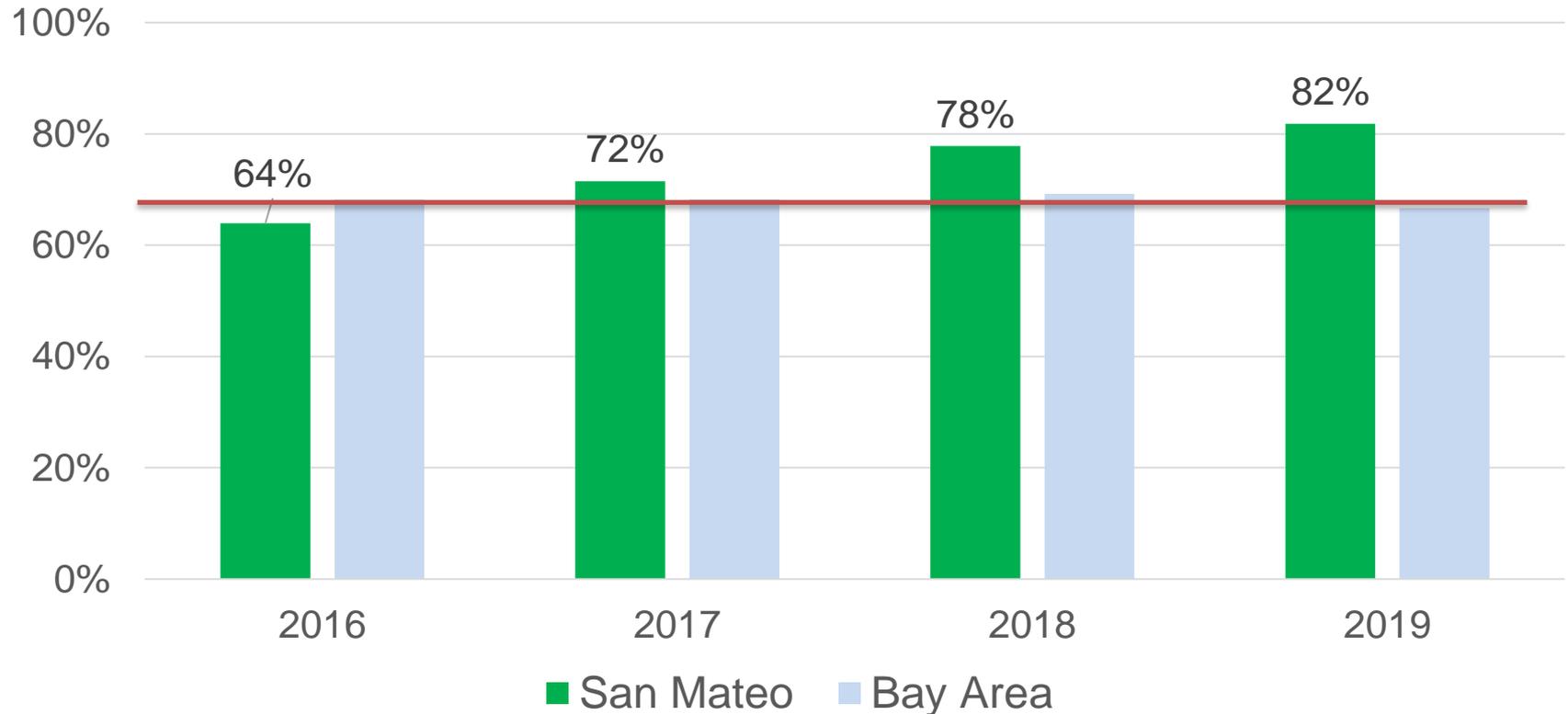
Mission

To enhance the lives of children and families by helping parents meet the financial, medical and emotional needs of their children by establishing and enforcing child support orders.



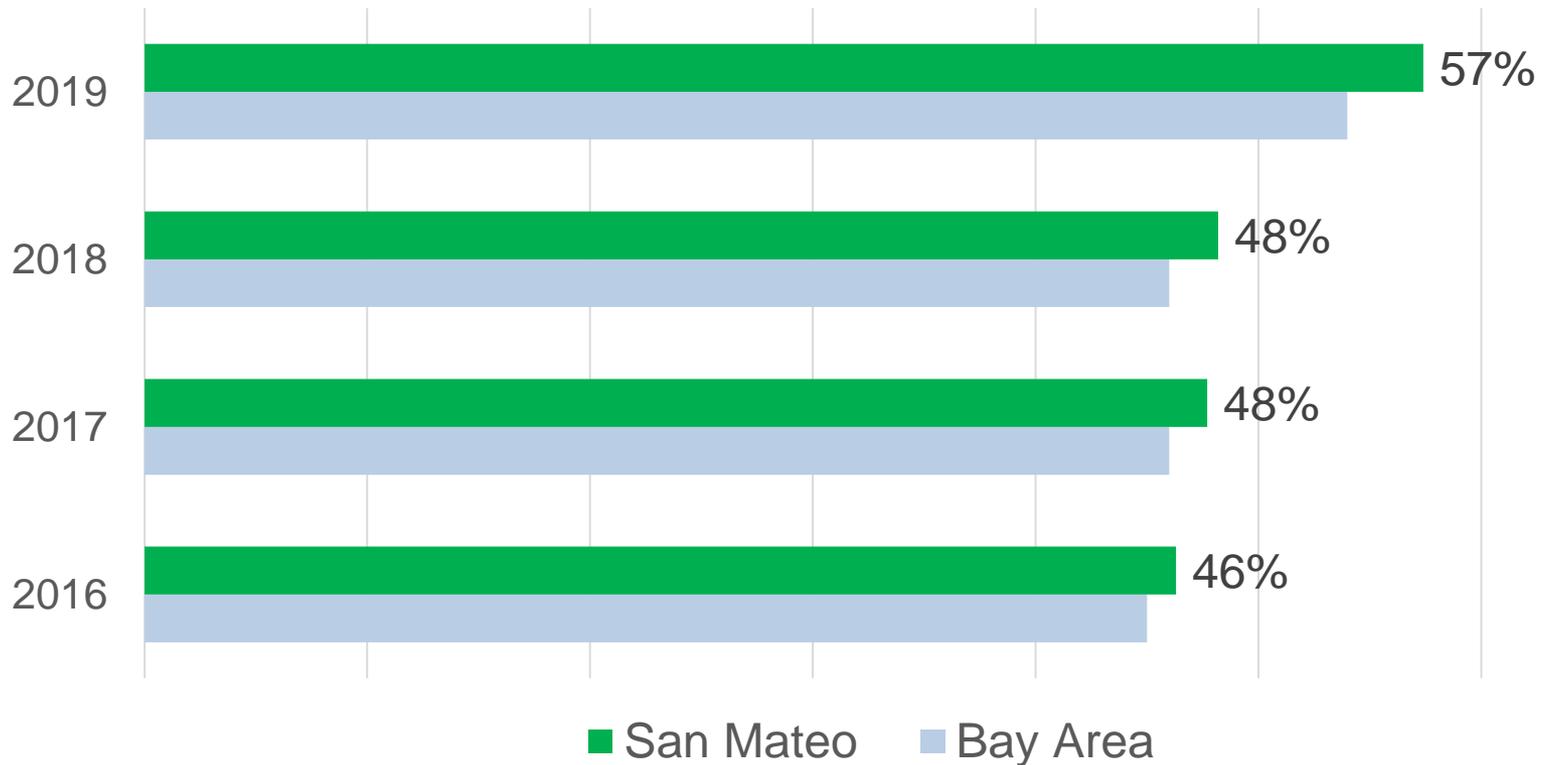
FY 2017-19 Accomplishments

Child Support Orders – Parent Participation



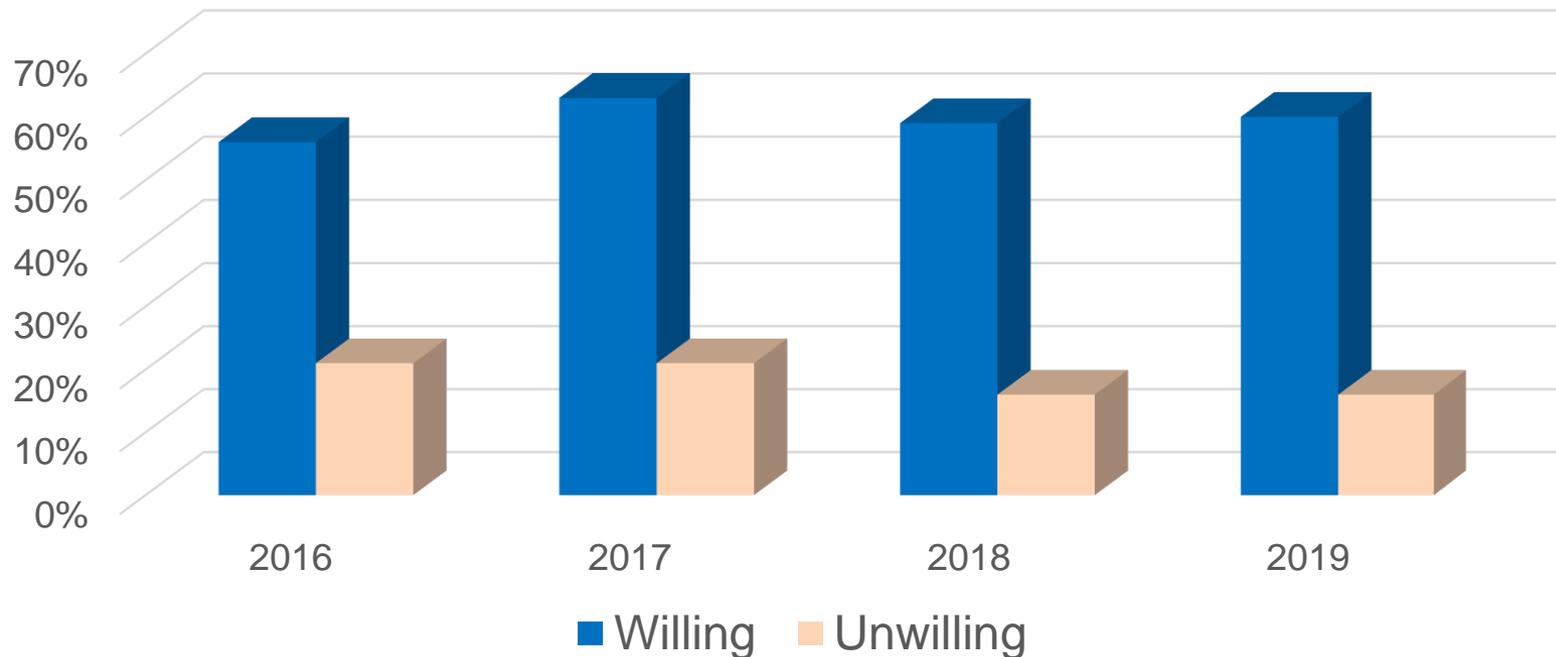
FY 2017-19 Accomplishments

Percent of Cases Paid Each Month



FY 2017-19 Accomplishments

Child Support Payment Compliance



FY 2019-20 Budget Overview

| | FY 2018-19 Revised | FY 2019-20 Recommended | Amount Change | Percent Change |
|--------------------|--------------------|------------------------|---------------|----------------|
| Total Sources | 11,902,709 | 12,251,335 | 348,626 | 3% |
| Total Requirements | 11,902,709 | 12,251,335 | 348,626 | 3% |
| Net County Cost | 0 | 0 | 0 | 0% |
| Total Positions | 77* | 73 | (4) | (5%) |

*Discrepancy from 76 positions in FY 19 Revised results from addition of one position via Salary Ordinance in November, 2018



FY 2020-21 Budget Overview

| | FY 2019-20 Recommended | FY 2020-21 Preliminary Recommended | Amount Change | Percent Change |
|--------------------|---------------------------|--|------------------|-------------------|
| Total Sources | 12,251,335 | 12,608,094 | 356,759 | 3% |
| Total Requirements | 12,251,335 | 12,608,094 | 356,759 | 3% |
| Net County Cost | 0 | 0 | 0 | 0% |
| Total Positions | 73 | 73 | 0 | 0% |



FY 2019-21 Budget Overview

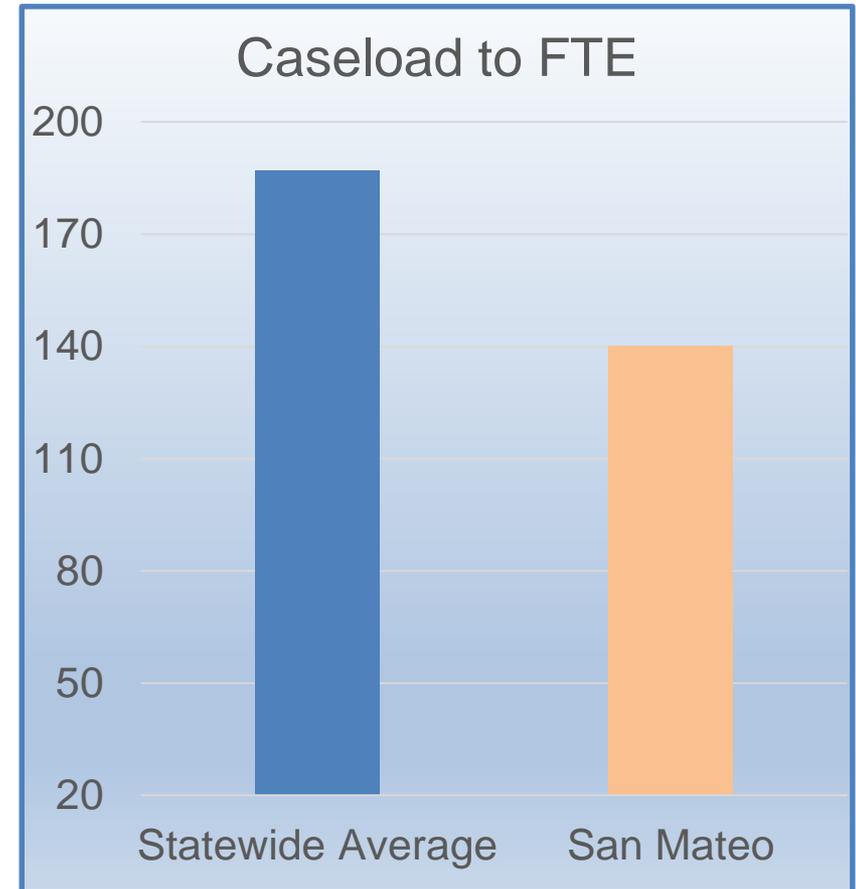
Significant Budget Changes

- Salary & Benefit Increases
- Statewide Contracts



FY 2019-21 Challenges

- Flat Funding
- Allocation Methodology



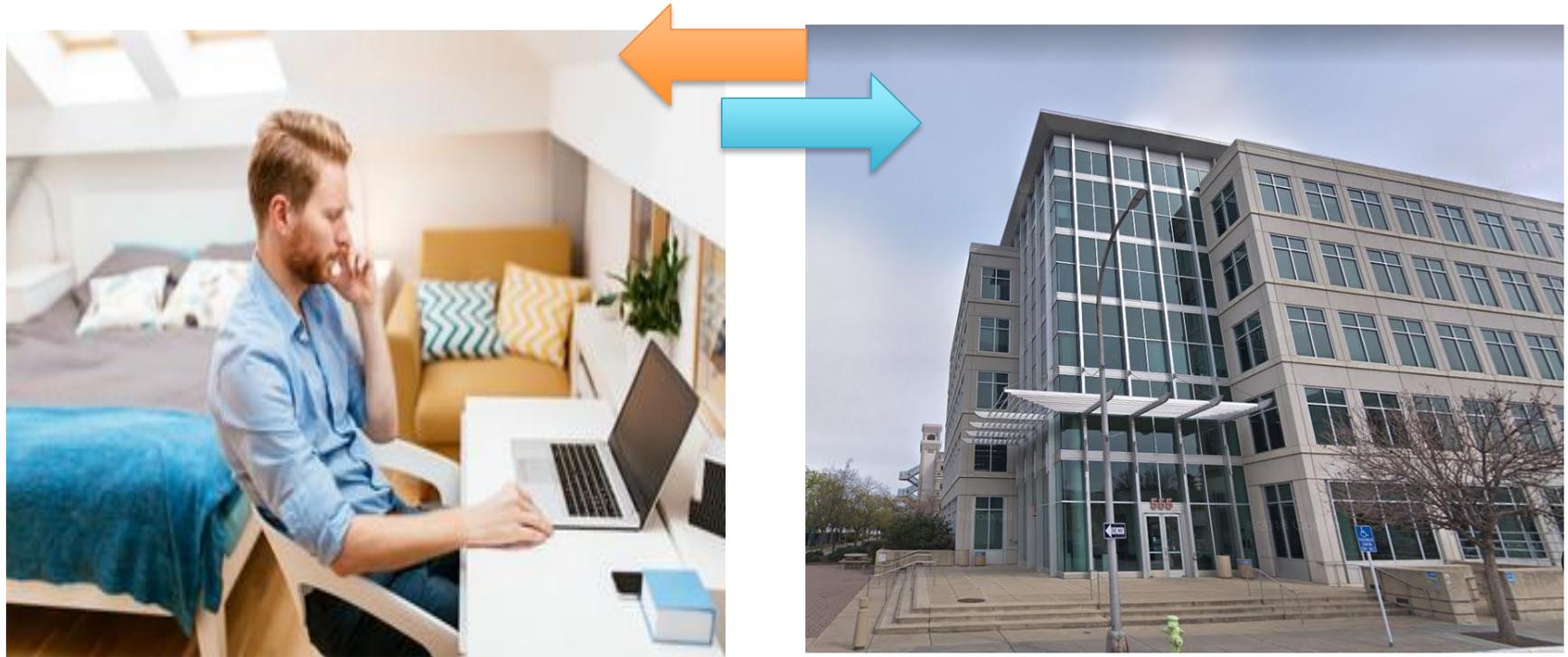
FY 2019-21 Priorities and Innovations

Child Support Priorities



FY 2019-21 Priorities and Innovations

Child Support Innovations – Telework



FY 2019-21 Priorities and Innovations

Child Support Innovations – Self-Service Access



Access your case information



View your payment information



View all available eDocuments



Contact case managers electronically



Provide updates for other party's profile information



Questions?

