

Proclamation

THE BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA
PROCLAMATION DESIGNATING MAY 27th-31st, 2019 AS

ELIGIBILITY PROFESSIONALS WEEK

PROCLAIMED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, Eligibility Professionals provide courteous and compassionate service to a diverse population faced with the challenges of not having sufficient resources to provide for their needs and the needs of their families; and

WHEREAS, Eligibility Professionals are responsible for determining initial and continuing eligibility for a variety of public assistance programs which include the Affordable Care Act and expanded Medi-Cal, Cal-Fresh, CalWORKs, CAPI and General Assistance; and

WHEREAS, in 2018 Eligibility Professionals assisted more than 73,000 households (132,000 individuals) by awarding or maintaining benefits that provided temporary and/or emergency food, shelter, housing, and medical care; and

WHEREAS, Employment and Eligibility Professionals are required to perform a multitude of tasks, on a daily basis, that require excellent skills in casework, communication and a thorough knowledge of local community resources; and

WHEREAS, Eligibility Professionals have successfully implemented the establishment of First Contact Resolution, resulting in enhanced customer service for San Mateo County residents; and

WHEREAS, the aforementioned is possible because Eligibility Professionals are assisted, supported, and trained in the performance of their duties by a variety of highly-skilled managerial, supervisory staff and administrative support staff; and

WHEREAS, it is important that all citizens of San Mateo County honor Eligibility Professionals, who serve our county residents with competence and compassion,

NOW, THEREFORE, BE IT PROCLAIMED by the San Mateo County Board of Supervisors that the County honors its Eligibility Professionals, Supervisors, and Administrative Support staff by proclaiming May 27th through May 31st as Eligibility Staff Recognition Week in San Mateo County.

Dated: May 30, 2019

Supervisors:

Carole Groom, President

Dave Pine

Don Horsley

Warren Slocum

David J. Canepa

Attest: Deputy Clerk of the Board of Supervisors