### AGREEMENT BETWEEN THE COUNTY OF SAN MATEO AND RESEARCH TRIANGLE INSTITUTE (RTI)

This Agreement is entered into this _	day of	, 20	, by and between the
County of San Mateo, a political sub	division of the state of	California, hereinafte	er called "County," and
Research Triangle Institute, hereinat	fter called "Contractor.	,,	

\* \* \*

Whereas, pursuant to Section 31000 of the California Government Code, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof; and

Whereas, it is necessary and desirable that Contractor be retained for the purpose of conducting an evaluation of program services related to the implementation and collective impact of the County's AB109 Public Safety Realignment and Unified Reentry program services.

Now, therefore, it is agreed by the parties to this Agreement as follows:

#### 1. Exhibits and Attachments

The following exhibits and attachments are attached to this Agreement and incorporated into this Agreement by this reference:

Exhibit A—Services
Exhibit B—Payments and Rates

Attachment H—HIPAA Business Associate Requirements

Attachment IP – Intellectual Property

#### 2. Services to be performed by Contractor

In consideration of the payments set forth in this Agreement and in Exhibit B, Contractor shall perform services for County in accordance with the terms, conditions, and specifications set forth in this Agreement and in Exhibit A.

#### 3. Payments

In consideration of the services provided by Contractor in accordance with all terms, conditions, and specifications set forth in this Agreement and in Exhibit A, County shall make payment to Contractor based on the rates and in the manner specified in Exhibit B. County reserves the right to withhold payment if County determines that the quantity or quality of the work performed is unacceptable. In no event shall County's total fiscal obligation under this Agreement exceed ONE HUNDRED TWENTY THOUSAND DOLLARS (\$120,000). In the event that the County makes any advance payments, Contractor agrees to refund any amounts in excess of the amount owed by the County at the time of contract termination or expiration. Contractor is not entitled to payment for work not performed as required by this agreement.

#### 4. Term

Subject to compliance with all terms and conditions, the term of this Agreement shall be from April 1, 2018, through November 30, 2018.

#### 5. <u>Termination</u>

This Agreement may be terminated by Contractor or by the County Manager or his/her designee at any time without a requirement of good cause upon thirty (30) days' advance written notice to the other party. Subject to availability of funding, Contractor shall be entitled to receive payment for work/services provided prior to termination of the Agreement. Such payment shall be that prorated portion of the full payment determined by comparing the work/services actually completed to the work/services required by the Agreement.

County may terminate this Agreement or a portion of the services referenced in the Attachments and Exhibits based upon the unavailability of Federal, State, or County funds by providing written notice to Contractor as soon as is reasonably possible after County learns of said unavailability of outside funding.

County may terminate this Agreement for cause. In order to terminate for cause, County must first give Contractor notice of the alleged breach. Contractor shall have five business days after receipt of such notice to respond and a total of ten calendar days after receipt of such notice to cure the alleged breach. If Contractor fails to cure the breach within this period, County may immediately terminate this Agreement without further action. The option available in this paragraph is separate from the ability to terminate without cause with appropriate notice described above. In the event that County provides notice of an alleged breach pursuant to this section, County may, in extreme circumstances, immediately suspend performance of services and payment under this Agreement pending the resolution of the process described in this paragraph. County has sole discretion to determine what constitutes an extreme circumstance for purposes of this paragraph, and County shall use reasonable judgment in making that determination.

#### 6. <u>Contract Materials</u>

At the end of this Agreement, or in the event of termination, all finished or unfinished documents, data, studies, maps, photographs, reports, and other written materials (collectively referred to as "contract materials") prepared by Contractor under this Agreement shall become the property of County and shall be promptly delivered to County. Upon termination, Contractor may make and retain a copy of such contract materials if permitted by law.

#### 7. Relationship of Parties

Contractor agrees and understands that the work/services performed under this Agreement are performed as an independent contractor and not as an employee of County and that neither Contractor nor its employees acquire any of the rights, privileges, powers, or advantages of County employees.

#### 8. Hold Harmless

#### a. General Hold Harmless

Contractor shall indemnify and save harmless County and its officers, agents, employees, and servants from all claims, suits, or actions of every name, kind, and description resulting from this Agreement, the performance of any work or services required of Contractor under this Agreement, or payments made pursuant to this Agreement brought for, or on account of, any of the following:

- (A) injuries to or death of any person, including Contractor or its employees/officers/agents;
- (B) damage to any property of any kind whatsoever and to whomsoever belonging;
- (C) any sanctions, penalties, or claims of damages resulting from Contractor's failure to comply, if applicable, with the requirements set forth in the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and all Federal regulations promulgated thereunder, as amended; or
- (D) any other loss or cost, including but not limited to that caused by the concurrent active or passive negligence of County and/or its officers, agents, employees, or servants. However, Contractor's duty to indemnify and save harmless under this Section shall not apply to injuries or damage for which County has been found in a court of competent jurisdiction to be solely liable by reason of its own negligence or willful misconduct.

The duty of Contractor to indemnify and save harmless as set forth by this Section shall include the duty to defend as set forth in Section 2778 of the California Civil Code.

#### b. Intellectual Property Indemnification

Contractor hereby certifies that it owns, controls, and/or licenses and retains all right, title, and/or interest in and to any intellectual property it uses in relation to this Agreement, including the design, look, feel, features, source code, content, and/or other technology relating to any part of the services it provides under this Agreement and including all related patents, inventions, trademarks, and copyrights, all applications therefor, and all trade names, service marks, know how, and trade secrets (collectively referred to as "IP Rights") except as otherwise noted by this Agreement.

Contractor warrants that the services it provides under this Agreement do not infringe, violate, trespass, or constitute the unauthorized use or misappropriation of any IP Rights of any third party. Contractor shall defend, indemnify, and hold harmless County from and against all liabilities, costs, damages, losses, and expenses (including reasonable attorney fees) arising out of or related to any claim by a third party that the services provided under this Agreement infringe or violate any third-party's IP Rights provided any such right is enforceable in the United States. Contractor's duty to defend, indemnify, and hold harmless under this Section applies only provided that: (a) County notifies Contractor promptly in writing of any notice of any such third-party claim; (b) County cooperates with Contractor, at Contractor's expense, in all reasonable respects in connection with the investigation and defense of any such thirdparty claim; (c) Contractor retains sole control of the defense of any action on any such claim and all negotiations for its settlement or compromise (provided Contractor shall not have the right to settle any criminal action, suit, or proceeding without County's prior written consent, not to be unreasonably withheld, and provided further that any settlement permitted under this Section shall not impose any financial or other obligation on County, impair any right of County, or contain any stipulation, admission, or acknowledgement of wrongdoing on the part of County without County's prior written consent, not to be unreasonably withheld); and (d) should services under this Agreement become, or in Contractor's opinion be likely to become, the subject of such a claim, or in the event such a third party claim or threatened claim causes County's reasonable use of the services under this Agreement to be seriously endangered or disrupted, Contractor shall, at Contractor's option and expense, either: (i) procure for County the right to continue using the services without infringement or (ii) replace or modify the services so that they become non-infringing but remain functionally equivalent.

Notwithstanding anything in this Section to the contrary, Contractor will have no obligation or liability to County under this Section to the extent any otherwise covered claim is based upon: (a) any aspects of the services under this Agreement which have been modified by or for County (other than modification

performed by, or at the direction of, Contractor) in such a way as to cause the alleged infringement at issue; and/or (b) any aspects of the services under this Agreement which have been used by County in a manner prohibited by this Agreement.

The duty of Contractor to indemnify and save harmless as set forth by this Section shall include the duty to defend as set forth in Section 2778 of the California Civil Code.

#### 9. Assignability and Subcontracting

Contractor shall not assign this Agreement or any portion of it to a third party or subcontract with a third party to provide services required by Contractor under this Agreement without the prior written consent of County. Any such assignment or subcontract without County's prior written consent shall give County the right to automatically and immediately terminate this Agreement without penalty or advance notice.

#### 10. Insurance

#### a. General Requirements

Contractor shall not commence work or be required to commence work under this Agreement unless and until all insurance required under this Section has been obtained and such insurance has been approved by County's Risk Management, and Contractor shall use diligence to obtain such insurance and to obtain such approval. Contractor shall furnish County with certificates of insurance evidencing the required coverage, and there shall be a specific contractual liability endorsement extending Contractor's coverage to include the contractual liability assumed by Contractor pursuant to this Agreement. These certificates shall specify or be endorsed to provide that thirty (30) days' notice must be given, in writing, to County of any pending change in the limits of liability or of any cancellation or modification of the policy.

#### b. Workers' Compensation and Employer's Liability Insurance

Contractor shall have in effect during the entire term of this Agreement workers' compensation and employer's liability insurance providing full statutory coverage. In signing this Agreement, Contractor certifies, as required by Section 1861 of the California Labor Code, that (a) it is aware of the provisions of Section 3700 of the California Labor Code, which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of the Labor Code, and (b) it will comply with such provisions before commencing the performance of work under this Agreement.

#### c. Liability Insurance

Contractor shall take out and maintain during the term of this Agreement such bodily injury liability and property damage liability insurance as shall protect Contractor and all of its employees/officers/agents while performing work covered by this Agreement from any and all claims for damages for bodily injury, including accidental death, as well as any and all claims for property damage which may arise from Contractor's operations under this Agreement, whether such operations be by Contractor, any subcontractor, anyone directly or indirectly employed by either of them, or an agent of either of them. Such insurance shall be combined single limit bodily injury and property damage for each occurrence and shall not be less than the amounts specified below:

(a) Comprehensive General Liability... \$1,000,000

(b) Motor Vehicle Liability Insurance... \$1,000,000

(c) Professional Liability...... \$1,000,000

County and its officers, agents, employees, and servants shall be named as additional insured on any such policies of insurance, which shall also contain a provision that (a) the insurance afforded thereby to County and its officers, agents, employees, and servants shall be primary insurance to the full limits of liability of the policy and (b) if the County or its officers, agents, employees, and servants have other insurance against the loss covered by such a policy, such other insurance shall be excess insurance only.

In the event of the breach of any provision of this Section, or in the event any notice is received which indicates any required insurance coverage will be diminished or canceled, County, at its option, may, notwithstanding any other provision of this Agreement to the contrary, immediately declare a material breach of this Agreement and suspend all further work and payment pursuant to this Agreement.

#### 11. Compliance With Laws

All services to be performed by Contractor pursuant to this Agreement shall be performed in accordance with all applicable Federal, State, County, and municipal laws, ordinances, and regulations, including but not limited to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Federal Regulations promulgated thereunder, as amended (if applicable), the Business Associate requirements set forth in Attachment H (if attached), the Americans with Disabilities Act of 1990, as amended, and Section 504 of the Rehabilitation Act of 1973, which prohibits discrimination on the basis of disability in programs and activities receiving any Federal or County financial assistance. Such services shall also be performed in accordance with all applicable ordinances and regulations, including but not limited to appropriate licensure, certification regulations, provisions pertaining to confidentiality of records, and applicable quality assurance regulations. In the event of a conflict between the terms of this Agreement and any applicable State, Federal, County, or municipal law or regulation, the requirements of the applicable law or regulation will take precedence over the requirements set forth in this Agreement.

Contractor will timely and accurately complete, sign, and submit all necessary documentation of compliance.

#### 12. Non-Discrimination and Other Requirements

#### a. General Non-discrimination

No person shall be denied any services provided pursuant to this Agreement (except as limited by the scope of services) on the grounds of race, color, national origin, ancestry, age, disability (physical or mental), sex, sexual orientation, gender identity, marital or domestic partner status, religion, political beliefs or affiliation, familial or parental status (including pregnancy), medical condition (cancer-related), military service, or genetic information.

#### b. Equal Employment Opportunity

Contractor shall ensure equal employment opportunity based on objective standards of recruitment, classification, selection, promotion, compensation, performance evaluation, and management relations for all employees under this Agreement. Contractor's equal employment policies shall be made available to County upon request.

#### c. Section 504 of the Rehabilitation Act of 1973

Contractor shall comply with Section 504 of the Rehabilitation Act of 1973, as amended, which provides that no otherwise qualified individual with a disability shall, solely by reason of a disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination in the performance of any services this Agreement. This Section applies only to contractors who are providing services to members of the public under this Agreement.

#### d. Compliance with County's Equal Benefits Ordinance

Contractor shall comply with all laws relating to the provision of benefits to its employees and their spouses or domestic partners, including, but not limited to, such laws prohibiting discrimination in the provision of such benefits on the basis that the spouse or domestic partner of the Contractor's employee is of the same or opposite sex as the employee.

#### e. Discrimination Against Individuals with Disabilities

The nondiscrimination requirements of 41 C.F.R. 60-741.5(a) are incorporated into this Agreement as if fully set forth here, and Contractor and any subcontractor shall abide by the requirements of 41 C.F.R. 60–741.5(a). This regulation prohibits discrimination against qualified individuals on the basis of disability and requires affirmative action by covered prime contractors and subcontractors to employ and advance in employment qualified individuals with disabilities.

#### f. History of Discrimination

Contractor certifies that no finding of discrimination has been issued in the past 365 days against Contractor by the Equal Employment Opportunity Commission, the California Department of Fair Employment and Housing, or any other investigative entity. If any finding(s) of discrimination have been issued against Contractor within the past 365 days by the Equal Employment Opportunity Commission, the California Department of Fair Employment and Housing, or other investigative entity, Contractor shall provide County with a written explanation of the outcome(s) or remedy for the discrimination prior to execution of this Agreement. Failure to comply with this Section shall constitute a material breach of this Agreement and subjects the Agreement to immediate termination at the sole option of the County.

#### g. Reporting; Violation of Non-discrimination Provisions

Contractor shall report to the County Manager the filing in any court or with any administrative agency of any complaint or allegation of discrimination on any of the bases prohibited by this Section of the Agreement or the Section titled "Compliance with Laws". Such duty shall include reporting of the filing of any and all charges with the Equal Employment Opportunity Commission, the California Department of Fair Employment and Housing, or any other entity charged with the investigation or adjudication of allegations covered by this subsection within 30 days of such filing, provided that within such 30 days such entity has not notified Contractor that such charges are dismissed or otherwise unfounded. Such notification shall include a general description of the circumstances involved and a general description of the kind of discrimination alleged (for example, gender-, sexual orientation-, religion-, or race-based discrimination).

Violation of the non-discrimination provisions of this Agreement shall be considered a breach of this Agreement and subject the Contractor to penalties, to be determined by the County Manager, including but not limited to the following:

- i. termination of this Agreement;
- ii. disqualification of the Contractor from being considered for or being awarded a County contract for a period of up to 3 years;
- iii. liquidated damages of \$2,500 per violation; and/or
- iv. imposition of other appropriate contractual and civil remedies and sanctions, as determined by the County Manager.

To effectuate the provisions of this Section, the County Manager shall have the authority to offset all or any portion of the amount described in this Section against amounts due to Contractor under this Agreement or any other agreement between Contractor and County.

#### h. Compliance with Living Wage Ordinance

As required by Chapter 2.88 of the San Mateo County Ordinance Code, Contractor certifies all contractor(s) and subcontractor(s) obligated under this contract shall fully comply with the provisions of the County of San Mateo Living Wage Ordinance, including, but not limited to, paying all Covered Employees the current Living Wage and providing notice to all Covered Employees and Subcontractors as required under the Ordinance.

#### 13. Compliance with County Employee Jury Service Ordinance

Contractor shall comply with Chapter 2.85 of the County's Ordinance Code, which states that Contractor shall have and adhere to a written policy providing that its employees, to the extent they are full-time employees and live in San Mateo County, shall receive from the Contractor, on an annual basis, no fewer than five days of regular pay for jury service in San Mateo County, with jury pay being provided only for each day of actual jury service. The policy may provide that such employees deposit any fees received for such jury service with Contractor or that the Contractor may deduct from an employee's regular pay the fees received for jury service in San Mateo County. By signing this Agreement, Contractor certifies that it has and adheres to a policy consistent with Chapter 2.85. For purposes of this Section, if Contractor has no employees in San Mateo County, it is sufficient for Contractor to provide the following written statement to County: "For purposes of San Mateo County's jury service ordinance, Contractor certifies that it has no full-time employees who live in San Mateo County. To the extent that it hires any such employees during the term of its Agreement with San Mateo County, Contractor shall adopt a policy that complies with Chapter 2.85 of the County's Ordinance Code." The requirements of Chapter 2.85 do not apply if this Agreement's total value listed in the Section titled "Payments", is less than one-hundred thousand dollars (\$100,000), but Contractor acknowledges that Chapter 2.85's requirements will apply if this Agreement is amended such that its total value meets or exceeds that threshold amount.

#### 14. Retention of Records; Right to Monitor and Audit

- (a) Contractor shall maintain all required records relating to services provided under this Agreement for three (3) years after County makes final payment and all other pending matters are closed, and Contractor shall be subject to the examination and/or audit by County, a Federal grantor agency, and the State of California.
- (b) Contractor shall comply with all program and fiscal reporting requirements set forth by applicable Federal, State, and local agencies and as required by County.

(c) Contractor agrees upon reasonable notice to provide to County, to any Federal or State department having monitoring or review authority, to County's authorized representative, and/or to any of their respective audit agencies access to and the right to examine all records and documents necessary to determine compliance with relevant Federal, State, and local statutes, rules, and regulations, to determine compliance with this Agreement, and to evaluate the quality, appropriateness, and timeliness of services performed.

#### 15. Merger Clause; Amendments

This Agreement, including the Exhibits and Attachments attached to this Agreement and incorporated by reference, constitutes the sole Agreement of the parties to this Agreement and correctly states the rights, duties, and obligations of each party as of this document's date. In the event that any term, condition, provision, requirement, or specification set forth in the body of this Agreement conflicts with or is inconsistent with any term, condition, provision, requirement, or specification in any Exhibit and/or Attachment to this Agreement, the provisions of the body of the Agreement shall prevail. Any prior agreement, promises, negotiations, or representations between the parties not expressly stated in this document are not binding. All subsequent modifications or amendments shall be in writing and signed by the parties.

#### 16. Controlling Law; Venue

The validity of this Agreement and of its terms, the rights and duties of the parties under this Agreement, the interpretation of this Agreement, the performance of this Agreement, and any other dispute of any nature arising out of this Agreement shall be governed by the laws of the State of California without regard to its choice of law or conflict of law rules. Any dispute arising out of this Agreement shall be venued either in the San Mateo County Superior Court or in the United States District Court for the Northern District of California.

#### 17. Notices

Any notice, request, demand, or other communication required or permitted under this Agreement shall be deemed to be properly given when both: (1) transmitted via facsimile to the telephone number listed below or transmitted via email to the email address listed below; and (2) sent to the physical address listed below by either being deposited in the United States mail, postage prepaid, or deposited for overnight delivery, charges prepaid, with an established overnight courier that provides a tracking number showing confirmation of receipt.

In the case of County, to:

Name/Title: Iliana Rodriguez, Deputy County Manager Address: 400 County Center Redwood City, CA 94063

Telephone: 650.363.4130

Email: irodriguez@smcgov.org

In the case of Contractor, to:

Name/Title: Don K. Enichen, Manager of Contracts

Address: P.O. Box 12194 Research Triangle Park, NC 27709-2194

Telephone: 919.541.6634
Facsimile: 919.316.3911
Email: enichen@rti.org

#### 18. <u>Electronic Signature</u>

Both County and Contractor wish to permit this Agreement and future documents relating to this Agreement to be digitally signed in accordance with California law and County's Electronic Signature Administrative Memo. Any party to this Agreement may revoke such agreement to permit electronic signatures at any time in relation to all future documents by providing notice pursuant to this Agreement.

#### 19. Payment of Permits/Licenses

Contractor bears responsibility to obtain any license, permit, or approval required from any agency for work/services to be performed under this Agreement at Contractor's own expense prior to commencement of said work/services. Failure to do so will result in forfeit of any right to compensation under this Agreement.

\* \* \*

In witness of and in agreement with this Agreement's terms, the parties, by their duly authorized representatives, affix their respective signatures:

For Contractor: RESEARCH TRIANGLE INSTITUTE  23 March 2018		Don K. Enichen Manager of Contracts  Contractor Name (please print)			
Contractor Signature	Date	Contractor Name (pleas	se print)		
			_		
COUNTY OF SAN MATEO					
Ву:					
President, Board of Supervi	isors, San Mateo County				
Date:					
ATTEST:					
Ву:					
Clerk of Said Board					

#### **Exhibit A**

In consideration of the payments set forth in Exhibit B, Contractor shall provide the following services:

A thorough investigation of AB 109/Unified Re-entry (UR) evidence-based services and the impact of these services on positive participant outcomes to understand the extent to which these services have a basis in evidence, and the cost, effectiveness, and cost-effectiveness of services for improving short, intermediate, and long-term outcomes among participants. The evaluation will include a design, data collection and analysis, and final reporting for a project that will span from April to November in 2018, including:

- 1) An Implementation Evaluation of the AB 109/UR services provided to the locally sentenced 1170(h) and Post-Release Community Supervision (PRCP) groups;
- 2) An Outcome Evaluation on the impact of AB 109/UR services on participants;
- 3) A cost-benefit evaluation of AB 109/UR services:
- 4) A cost-effectiveness evaluation of AB 109/UR services.

#### **Implementation Study**

The implementation study will explore how well programs that support AB 109 and UR populations have been implemented at the system and program levels, using mixed-methods data collection. It will include key informant interviews or focus groups, a web-based survey with stakeholders, data from existing program evaluation systems and programmatic data from service providers, and document review and abstraction.

#### **Outcome Study**

The outcome study will assess the impact of AB 109/UR services on several participant post-release outcomes. Contractor will:

- 1) Examine whether identified criminal justice interventions in the implementation study have a positive impact on short-term, intermediate, and long-term outcomes, including self-reported housing stability, employment, health and mental health, and criminal recidivism;
- 2) Depending on the availability of individual-level data and the quality of those data, conduct several multivariate regression analyses to determine which AB 109/UR participants succeed under community supervision and which treatment programs, criminal justice interventions, or combinations of treatment and interventions have a positive impact on successfully completing community supervision;
- 3) Use multivariate regression models to determine the probability, risk, and incidence of criminal recidivism and assess the relative effectiveness of various criminal justice interventions, treatment programs, or combination of treatment and interventions that have a positive impact on criminal probability, risk, and incidence of criminal recidivism.

#### **Cost-Benefit Study**

The cost study will assess the costs and benefits of the AB 109/UR program services to San Mateo County and recommendations to improve program services and outcomes.

#### **Data Use Agreement**

The Parties acknowledge and agree that they must develop and agree to a data use agreement that will specify roles and responsibilities with respect to the provision of protected client information to Contractor for the purpose of conducting the studies set forth in this Agreement. The data use agreement will address issues including but not limited to transfer of the data, data confidentiality and security, data ownership, allowable use of the data and data destruction upon completion of the studies.

#### **Technical Approach**

- Task 1: Kickoff Meeting to Discuss Statement of Work
  - Contractor will meet with County in person to discuss the purpose of the project, the relative roles of County and Contractor, and questions regarding the topic and timeline
- Task 2: Implementation Evaluation and Assessment of Data Infrastructure
  - Contractor will collaborate with San Mateo Project Team to acquire data from existing data collection and program evaluation systems
  - Contractor will assess the quality and completeness of these data through secondary analysis
  - Contractor will conduct interviews and a survey and/or coordinate focus groups with stakeholders
- Task 3: Literature Review of State and National Reentry Initiatives
  - Contractor will conduct a literature review of prior state and national reentry initiatives through a structured rapid review process of published peer-reviewed literature and governmental and organizational publications. Once all publications identified for possible inclusion have been compiled in a database, Contractor will independently extract data from the abstracts of all publications and determine a publication's appropriateness for inclusion in the full review. All articles determined appropriate for inclusion in the review will be assigned to a team member for more thorough full article review.
  - Contractor will draft a 10-page summary of the literature review for approval by County's
     Project Team in the last week of the second month of this project

#### • Task 4: Outcome Evaluation

- County and its criminal justice partners will provide secondary administrative data collection
- The data required include individual-level information about treatment service and criminal justice use, demographic and background characteristics, criminal history records, supervision, housing, employment, health/mental health, and recidivism measures. Unique identifiers will be used to protect personally identifiable information (PII).
- The parties acknowledge and agree that a data use agreement must be executed prior to the transfer of any PII to Contractor.
- The analytic approach used by Contractor, to the extent that data are available to support, will include a combination of descriptive, multi-variate regression, and propensity score quantitative data analyses

#### Task 5: Cost-Benefit Study

 Study will build on data collected from semi-structured discussions with program staff, administrative data on the quantity of services, and literature estimates on the unit value of criminal justice interventions and outcomes

- The economic evaluation relies on computing the monetized benefits of outcomes or cost of every service
- The economic evaluation should look at budget versus actuals
- o Purchase of services with vendors and actual utilization

#### Task 6: Cost-Effectiveness Study

 Study will analyze all program/services provided to the AB 109/UR population to determine which programs/services are most cost-effective in achieving a particular outcome (i.e., sustained employment, cleaner drug tests, recidivism, etc.).

#### • Task 7: Final Dataset(s), Data Dictionary, and Syntax

 Contractor will provide County with the final, merged, and analysis-ready dataset, data dictionary with descriptions of variable and labels, and syntax used to generate the derived variables in the final dataset by September 28, 2018

#### Task 8: Final Technical Report

- Contractor will produce a final technical report that will synthesize all findings from this work, including those of the literature review of state and national reentry initiatives
- The final technical report will provide answers to the research questions, to the extent that they can addressed, identify remaining gaps in the research, and identify questions that may be addressed in the future
- The main body of the technical report shall be 40 pages or less, excluding the executive summary and appendix
- Contractor will submit a draft of the technical report for review and a final version of the technical report within two weeks of receiving comments from County on the draft
- Contractor will also help the County prepare materials derived from this project in its future communications.

#### **Bi-Weekly Meetings**

- Contractor (Project Director) will meet bi-weekly with the County staff to discuss project progress and any questions or problems that emerge
- Contractor will have other staff contribute to discussions on as-needed basis
- The scope of the project covers no more than 14 meetings

#### **Management Plan**

- This work will be conducted by:
  - Samuel Scaggs, PhD Project Director & Task Lead for Outcome Evaluation
  - Megan Comfort, PhD Task Lead for Implementation Evaluation
  - o Alexander Cowell, PhD Task Lead for Cost Evaluation
  - Debbie Dawes, MPA Data Management Coordinator
  - Brendan Wedehase, BA Analyst
- Dr. Scaggs will serve as the main point of contact for the County and oversee the three teams for the project. Dr. Comfort will serve as the backup point of contact (available for face-to-face contact)

#### **Timeline of Events**

The attached table shows a general breakdown of the tasks and timeline to complete the project

#### **Schedule of Deliverables**

Deliverable Description	Deliverable Due Date		
Task 1 - Kickoff Meeting, work plan	1st week of April		
Task 2 - Implementation Evaluation Web Survey Response Rate	July 31, 2018		
Task 3 - Literature Review of State and National Reentry Initiatives May 31, 2018			
Task 6 – Final Dataset(s), data dictionary, and syntax	September 28, 2018		
Task 7 – Technical report of evaluation findings, draft and final	October 19, 2018 and November 15, 2018		
Bi-weekly meetings (no more than 14)	2 <sup>nd</sup> and 4 <sup>th</sup> week of every month (April – October)		
Monthly progress reports (no more than 7)	Last business day of every month (April – October)		

#### **Exhibit B**

In consideration of the services provided by Contractor described in Exhibit A and subject to the terms of the Agreement, County shall pay Contractor based on the following fee schedule and terms:

 County agrees to pay Contractor based on the below Fixed Price Payment Schedule and the Budget Summary (Item 3), upon receipt of deliverables by dates specified in the below table. The County reserves the right to withhold payment if the County determines that the quantity or quality of the work performed is unacceptable.

Deliverable	Due Date	% of Total	Payment Amount
Evaluation plan (as distinct from SOW)	Month 1	20%	\$ 23,993.00
Synthesis of state and nation reentry initiatives	Month 2	20%	\$ 23,993.00
Survey response rates from s/holder survey	Month 4	20%	\$ 23,993.00
Data set and codebook	Month 6	20%	\$ 23,993.00
Final report	Month 8	20%	\$ 23,993.00
Total Fixed Price			\$ 119,965.00

#### 2. Key Budget Assumptions

- Contractor will commit to up to 10 hours of consulting with the County to discuss the results after the final report is delivered and within the contract timeline
- Contractor will commit to a final report, which will be double-spaced, Arial font, and 40 pages
- Contractor and the County will agree to procedures for analyses and data to be used within 1 month of start of the project
- There will be one kickoff meeting of up to 2 hours, to be attended by Dr. Scaggs, and 14 scheduled regular project meetings of up to 1 hour with the client, to be attended via conference call by 1 senior team member, typically Dr. Scaggs
- Contractor commits to 3 in person visits: kick-off, review draft report and delivery of the final report.
- Budget Summary: The prices below reflect the all-inclusive costs to complete the project the
  overall cost will not exceed what is shown below, provided that the parameters of the project
  conform to those outlined in this proposal. Should project parameters or County of San Mateo
  needs change, amended costs will be provided before proceeding.

			Total		
	RTI	Role	2/2018-9/2018		
			Hours	Rate (\$)	Amt (\$)
	Scaggs, Samuel J	Project Director and Outcome Task Lead	208.0	134.62	28,001
	Comfort, Megan L	Implementation Task Lead	176.0	242.32	42,648
	Cowell, Alexander J	Cost-Benefit Task Lead	102.0	201.21	20,523
Labor	Dawes, Deborah M	Data Coordinator	96.0	158.14	15,181
Labor	Wedehase, Brendan J	Analyst	60.0	100.62	6,037
	TBD Financial Analyst	Financial Reporting	10.0	87.8	878
	Johnson, Margaret A	Senior Editor	6.0	74.09	445
	Cannada, Judith	Editor and Graphic Designer	18.0	112.64	2,028
Labor - Total			676.0		115,741
	Other Direct Costs	Domestic Travel			3,490
ODCs		Supplies & Computer Storage			550
		Telecommunications			184
ODCs – Total					4,224
Overall - Total			676.0		119,965

## Proposed Monthly Evaluation Project Timeline for San Mateo County AB109 Realignment Services

	2018
5 · · · · ·	Apr May Jun Jul Aug Sep Oct
Project Tasks	4   2   7   7   4   67   6   2
Task 1: Management & Preliminary Activities	
Convene project kickoff meeting: Review and confirm overall project plan (first	
in-person meeting) Submit evaluation plan (dependent on data evallability/quality)	
Submit evaluation plan (dependent on data availability/quality)  Prepare and finalize research/data use agreements, IRB application (for	_
exemption—nonresearch)	
Conduct biweekly project meetings with San Mateo County project team	
Submit monthly progress reports to San Mateo County	
Task 2: AB109/UR Realignment Services Data Infrastructure	
Assessment & Implementation Evaluation	
Data Collection for Outcome and Cost Evaluations and Data	
Infrastructure Assessment	
Provide San Mateo County with a list of variables needed for outcome and cost	
evaluation	
Receive administrative and program data files from San Mateo County	
Assess the quality and completeness of program and administrative data	
Data Collection for Implementation Evaluation	
Identify key stakeholders who will be targeted for web survey and interviews	
Finalize web survey protocols and procedures	
Finalize instruments used for the web survey	
Program web survey	
Administer web survey	
Analyze quantitative survey data	
Report response rates from surveys	
Conduct interviews	
Analyze qualitative interview data	
Synthesize implementation study findings	
Task 3: Literature Review of State and National Reentry Initiatives	
	_
Revise draft technical report: implementation, outcome, and cost findings	
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Write a literature review that describes state and national reentry initiatives  Submit literature review  Task 4: AB109/UR Realignment Services Outcome Evaluation  Receive administrative data after data infrastructure assessment  Create derived variables  Create analysis-ready dataset  Conduct analyses  Task 5: AB109/UR Realignment Services Cost-Benefit Evaluation  Receive administrative data from outcome team  Compute the monetized benefits of outcomes and costs of every service  Stratify the cost-benefit analysis to county vs. contract  Assess long-term benefits-costs  Task 6: Final Dataset(s), Data Dictionary, and Syntax  Merge data files and finalize analysis-ready dataset  Submit dataset, data dictionary, and syntax to client  Task 7: Final Technical Report  Prepare draft technical report: implementation, outcome, and cost findings  Deliver draft technical report: implementation, outcome, and cost findings	

# Attachment H Health Insurance Portability and Accountability Act (HIPAA) Business Associate Requirements

#### **DEFINITIONS**

Terms used, but not otherwise defined, in this Schedule shall have the same meaning as those terms are defined in 45 Code of Federal Regulations (CFR) sections 160.103, 164.304, and 164.501. All regulatory references in this Schedule are to Title 45 of the Code of Federal Regulations unless otherwise specified.

- a. **Business Associate.** "Business Associate" shall generally have the same meaning as the term "business associate" at 45 CFR 160.103, and in reference to the parties to this agreement shall mean Contractor.
- b. **Covered Entity.** "Covered entity" shall generally have the same meaning as the term "covered entity" at 45 CFR 160.103, and in reference to the party to this agreement shall mean County.
- c. **HIPAA Rules**. "HIPAA rules" shall mean the Privacy, Security, Breach Notification and Enforcement Rules at 45 CFR part 160 and part 164, as amended and supplemented by Subtitle D of the Health Information Technology for Economic and Clinical Health Act provisions of the American Recovery and Reinvestment Act of 2009.
- d. *Designated Record Set*. "Designated Record Set" shall have the same meaning as the term "designated record set" in Section 164.501.
- e. *Electronic Protected Health Information*. "Electronic Protected Health Information" (EPHI) means individually identifiable health information that is transmitted or maintained in electronic media; it is limited to the information created, received, maintained or transmitted by Business Associate from or on behalf of Covered Entity.
- f. *Individual*. "Individual" shall have the same meaning as the term "individual" in Section 164.501 and shall include a person who qualifies as a personal representative in accordance with Section 164.502(g).
- g. *Privacy Rule*. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Part 160 and Part 164, Subparts A and E.
- h. **Protected Health Information**. "Protected Health Information" (PHI) shall have the same meaning as the term "protected health information" in Section 160.103 and is limited to the information created or received by Business Associate from or on behalf of County.
- i. **Required By Law**. "Required by law" shall have the same meaning as the term "required by law" in Section 164.103.
- j. **Secretary**. "Secretary" shall mean the Secretary of the United States Department of Health and Human Services or his or her designee.
- k. **Breach**. The acquisition, access, use, or disclosure of PHI in violation of the Privacy Rule that compromises the security or privacy of the PHI and subject to the exclusions set forth in Section 164.402. Unless an exception applies, an impermissible use or disclosure of PHI is presumed to be a breach, unless it can be demonstrated there is a low

probability that the PHI has been compromised based upon, at minimum, a four-part risk assessment:

- 1. Nature and extent of PHI included, identifiers and likelihood of re-identification;
- 2. Identity of the unauthorized person or to whom impermissible disclosure was made;
- 3. Whether PHI was actually viewed or only the opportunity to do so existed;
- 4. The extent to which the risk has been mitigated.
- Security Rule. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 160 and Part 164, Subparts A and C.
- m. *Unsecured PHI.* "Unsecured PHI" is protected health information that is not rendered unusable, unreadable, or indecipherable to unauthorized individuals through the use of a technology or methodology specified by the Secretary in relevant HHS guidance.
- n. **Security Incident**. "Security Incident" shall mean the attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with systems operations in an information system. "Security Incident" includes all incidents that constitute breaches of unsecured protected health information.

#### **OBLIGATIONS AND ACTIVITIES OF CONTRACTOR AS BUSINESS ASSOCIATE**

- a. Business Associate agrees to not use or further disclose Protected Health Information other than as permitted or required by the Agreement or as required by law.
- b. Business Associate agrees to use appropriate safeguards to comply with Subpart C of 45 CFR part 164 with respect to EPHI and PHI, and to prevent the use or disclosure of the Protected Health Information other than as provided for by this Agreement.
- c. Business Associate agrees to make uses and disclosures requests for Protected Health Information consistent with minimum necessary policy and procedures.
- d. Business Associate may not use or disclose protected health information in a manner that would violate subpart E of 45 CFR part 164.504 if used or disclosed by Covered Entity.
- e. Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a use or disclosure of Protected Health Information by Business Associate in violation of the requirements of this Agreement.
- f. Business Associate agrees to report to County any use or disclosure of Protected Health Information not authorized by this Agreement.
- g. Business Associate agrees to ensure that any agent, including a subcontractor, to whom it provides Protected Health Information received from, or created or received by Business Associate on behalf of County, agrees to adhere to the same restrictions and conditions that apply through this Agreement to Business Associate with respect to such information.
- h. If Business Associate has Protected Health Information in a Designated Record Set, Business Associate agrees to provide access, at the request of County, and in the time and manner designated by County, to Protected Health Information in a Designated Record Set, to County or, as directed by County, to an Individual in order to meet the requirements under Section 164.524.

- i. If Business Associate has Protected Health Information in a Designated Record Set, Business Associate agrees to make any amendment(s) to Protected Health Information in a Designated Record Set that the County directs or agrees to make pursuant to Section 164.526 at the request of County or an Individual, and in the time and manner designed by County.
- j. Business Associate agrees to make internal practices, books, and records relating to the use and disclosure of Protected Health Information received from, or created or received by Business Associate on behalf of County, available to the County at the request of County or the Secretary, in a time and manner designated by the County or the Secretary, for purposes of the Secretary determining County's compliance with the Privacy Rule.
- k. Business Associate agrees to document such disclosures of Protected Health Information and information related to such disclosures as would be required for County to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with Section 164.528.
- I. Business Associate agrees to provide to County or an Individual in the time and manner designated by County, information collected in accordance with Section (k) of this Schedule, in order to permit County to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with Section 164.528.
- m. Business Associate shall implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of EPHI that Business Associate creates, receives, maintains, or transmits on behalf of County.
- n. Business Associate shall conform to generally accepted system security principles and the requirements of the final HIPAA rule pertaining to the security of health information.
- Business Associate shall ensure that any agent to whom it provides EPHI, including a subcontractor, agrees to implement reasonable and appropriate safeguards to protect such EPHI.
- p. Business Associate shall report to County any Security Incident within three (3) business days of becoming aware of such incident. Business Associate shall also facilitate breach notification(s) to the appropriate governing body (i.e. HHS, OCR, etc.) as required by law. As appropriate and after consulting with County, Business Associate shall also notify affected individuals and the media of a qualifying breach.
- q. Business Associate understands that it is directly liable under the HIPAA rules and subject to civil and, in some cases, criminal penalties for making uses and disclosures of Protected Health Information that are not authorized by this Attachment, the underlying contract as or required by law.

#### PERMITTED USES AND DISCLOSURES BY CONTRACTOR AS BUSINESS ASSOCIATE

Except as otherwise limited in this Schedule, Business Associate may use or disclose Protected Health Information to perform functions, activities, or services for, or on behalf of, County as specified in the Agreement; provided that such use or disclosure would not violate the Privacy Rule if done by County.

#### **OBLIGATIONS OF COUNTY**

- a. County shall provide Business Associate with the notice of privacy practices that County produces in accordance with Section 164.520, as well as any changes to such notice.
- b. County shall provide Business Associate with any changes in, or revocation of, permission by Individual to use or disclose Protected Health Information, if such changes affect Business Associate's permitted or required uses and disclosures.
- County shall notify Business Associate of any restriction to the use or disclosure of Protected Health Information that County has agreed to in accordance with Section 164.522.

#### PERMISSIBLE REQUESTS BY COUNTY

County shall not request Business Associate to use or disclose Protected Health Information in any manner that would not be permissible under the Privacy Rule if so requested by County, unless the Business Associate will use or disclose Protected Health Information for, and if the Agreement provides for, data aggregation or management and administrative activities of Business Associate.

#### **DUTIES UPON TERMINATION OF AGREEMENT**

- a. Upon termination of the Agreement, for any reason, Business Associate shall return or destroy all Protected Health Information received from County, or created, maintained, or received by Business Associate on behalf of County, that Business Associate still maintains in any form. This provision shall apply to Protected Health Information that is in the possession of subcontractors or agents of Business Associate. Business Associate shall retain no copies of the Protected Health Information.
- b. In the event that Business Associate determines that returning or destroying Protected Health Information is infeasible, Business Associate shall provide to County notification of the conditions that make return or destruction infeasible. Upon mutual agreement of the Parties that return or destruction of Protected Health Information is infeasible, Business Associate shall extend the protections of the Agreement to such Protected Health Information and limit further uses and disclosures of such Protected Health Information to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such Protection Health Information.

#### **MISCELLANEOUS**

- a. Regulatory References. A reference in this Schedule to a section in the HIPAA Privacy Rule means the section as in effect or as amended, and for which compliance is required.
- b. Amendment. The Parties agree to take such action as is necessary to amend this Schedule from time to time as is necessary for County to comply with the requirements of the Privacy Rule and the Health Insurance Portability and Accountability Act, Public Law 104-191.

- c. **Survival**. The respective rights and obligations of Business Associate under this Schedule shall survive the termination of the Agreement.
- d. **Interpretation**. Any ambiguity in this Schedule shall be resolved in favor of a meaning that permits County to comply with the Privacy Rule.
- e. **Reservation of Right to Monitor Activities**. County reserves the right to monitor the security policies and procedures of Business Associate.

#### Attachment IP Intellectual Property Rights

- The County of San Mateo ("County"), shall and does own all titles, rights and interests in all Work Products created by Contractor and its subcontractors (collectively "Vendors") for the County under this Agreement. Contractor may not sell, transfer, or permit the use of any Work Products without the express written consent of the County.
- "Work Products" are defined as all materials, tangible or not, created in whatever medium pursuant to this Agreement, including without limitation publications, promotional or educational materials, reports, manuals, specifications, drawings and sketches, computer programs, software and databases, schematics, marks, logos, graphic designs, notes, matters and combinations thereof, and all forms of intellectual property.
- 3. Contractor shall not dispute or contest, directly or indirectly, the County's exclusive right and title to the Work Products nor the validity of the intellectual property embodied therein. Contractor hereby assigns, and if later required by the County, shall assign to the County all titles, rights and interests in all Work Products. Contractor shall cooperate and cause subcontractors to cooperate in perfecting County's titles, rights or interests in any Work Product, including prompt execution of documents as presented by the County.
- 4. To the extent any of the Work Products may be protected by U.S. Copyright laws, Parties agree that the County commissions Vendors to create the copyrightable Work Products, which are intended to be work-made-for-hire for the sole benefit of the County and the copyright of which is vested in the County.
- 5. In the event that the title, rights, and/or interests in any Work Products are deemed not to be "work-made-for-hire" or not owned by the County, Contractor hereby assigns and shall require all persons performing work pursuant to this Agreement, including its subcontractors, to assign to the County all titles, rights, interests, and/or copyrights in such Work Product. Should such assignment and/or transfer become necessary or if at any time the County requests cooperation of Contractor to perfect the County's titles, rights or interests in any Work Product, Contractor agrees to promptly execute and to obtain execution of any documents (including assignments) required to perfect the titles, rights, and interests of the County in the Work Products with no additional charges to the County beyond that identified in this Agreement or subsequent change orders. The County, however, shall pay all filing fees required for the assignment, transfer, recording, and/or application.
- 6. Contractor agrees that before commencement of any subcontract work it will incorporate this <u>ATTACHMENT IP</u> to contractually bind or otherwise oblige its subcontractors and personnel performing work under this Agreement such that the County's titles, rights, and interests in Work Products are preserved and protected as intended herein.