

## **RESOLUTION NO. .**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION AUTHORIZING THE DIRECTOR OF PUBLIC SAFETY  
COMMUNICATIONS, OF THE DIRECTOR'S DESIGNEE, TO EXECUTE AN  
AGREEMENT WITH WEST SAFETY SOLUTIONS CORPORATION TO PROVIDE  
VIPER 9-1-1 TELEPHONE SYSTEM FOR THE REGIONAL OPERATIONS CENTER  
PROJECT IN AN AMOUNT NOT TO EXCEED \$213,000 AND WAIVING THE  
COMPETITIVE BIDDING PROCESS**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, on October 20, 2015, this Board approved an agreement with McCarthy Building for the construction of the Regional Operations Center (ROC); and

**WHEREAS**, it is anticipated construction of the Regional Operations Center (ROC) will be substantially completed by May 2019; and

**WHEREAS**, upon completion of construction, the San Mateo County Office of Public Safety Communications (PSC), which provides essential law enforcement, fire, and medical dispatch and communications services to the public and public safety agencies within the County, will relocate to the ROC; and

**WHEREAS**, PSC currently operates its fourteen (14) existing 9-1-1 telephone answering positions using an Intrado VIPER 9-1-1 Telephone System, which is the industry's longest operating, most dependable, versatile, and complete call-handling system; and

**WHEREAS**, the ROC will expand the call-taking capability of PSC from 14 to 30

positions and require a new and updated VIPER call handling system; and

**WHEREAS**, the system, provided by West Safety Solutions, who purchased Intrado in 2006, will allow for seamless integration with existing systems and will provide upgrades to all current software, replaces all hardware, and adds 16 additional positions increasing call-taking ability by 50 percent; and

**WHEREAS**, it is in the best interest of the County to waive the Request for Proposals requirement because West Safety Solutions is the owner and sole source provider of the industry leading VIPER 9-1-1 telephone system technology; and

**WHEREAS**, County Counsel has reviewed and approved the Resolution as to form; and

**WHEREAS**, the requested authorization will contribute to the Shared Vision 2025 outcome of creating a Collaborative and Safe Community by advancing this project that will provide regional benefits to San Mateo County residents.

**NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the requirement for the Request for Proposals process is waived.

**BE IT FURTHER RESOLVED** that the Board of Supervisors authorize the Director of Public Safety Communications or his/her designee to execute an agreement with West Safety Solutions Corp. to provide 9-1-1 telephones for the Regional Operations Center Project in an amount not to exceed \$213,000.

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