

PLANNING AND BUILDING PERFORMANCE PRESENTATION

Steve Monowitz, Director

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COUNTY_{OF} SAN MATEO



Department Mission Statement

Our mission is to serve the County and its communities by preparing, administering, and enforcing land use plans and development regulations that protect public safety, preserve agricultural and environmental resources, address housing and transportation needs, and create healthy and prosperous communities, in a manner that fosters community engagement and provides exceptional level of service.

FY 2017-19 Budget Overview

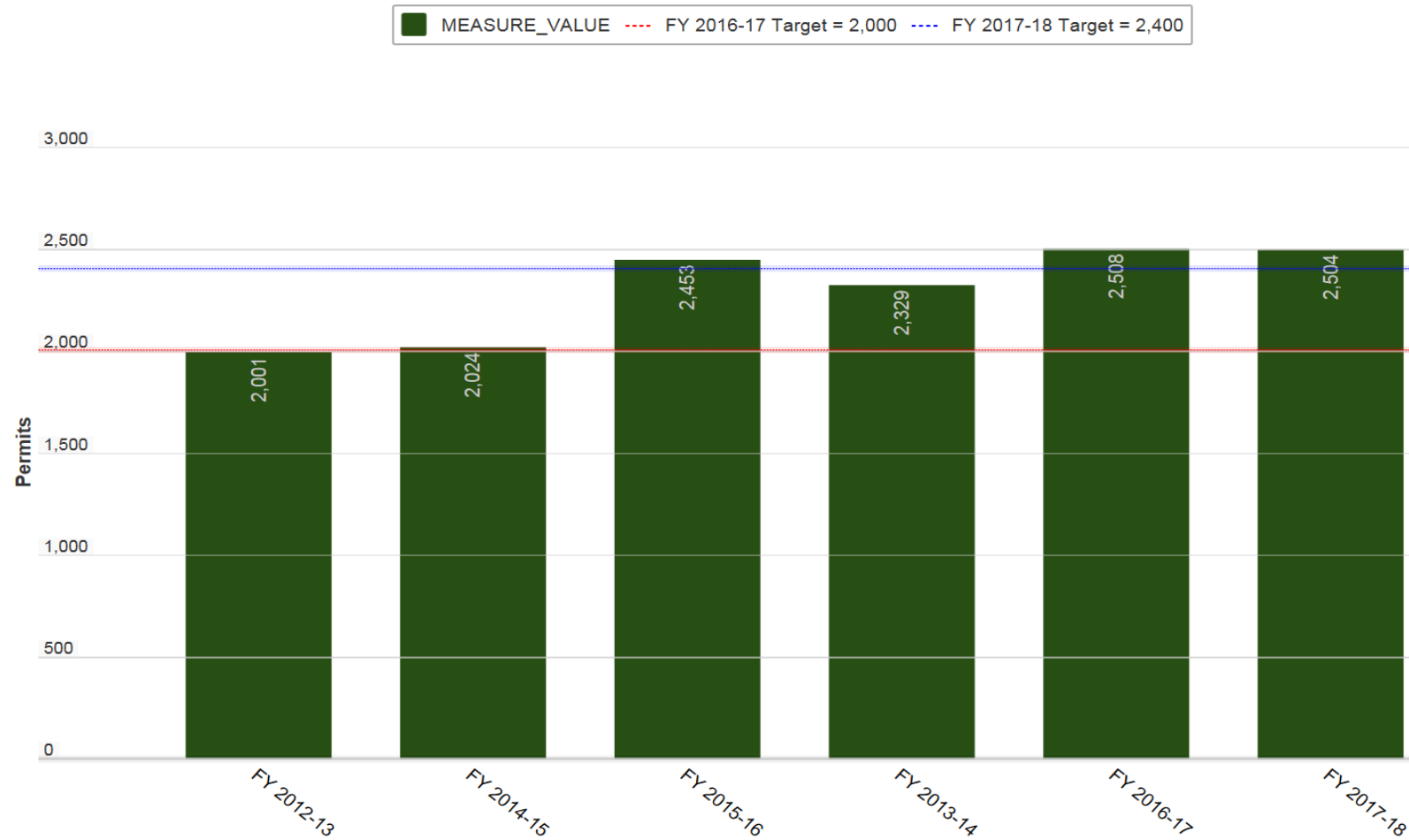


	FY 2017-18 Adopted	FY 2018-19 Adopted	Change (\$)	Change (%)
Total Sources	7,918,739	7,170,695	(748,044)	(9.4%)
Total Requirements	13,297,815	12,709,825	(587,990)	(4.4%)
Net County Cost	5,379,076	5,539,130	160,054	3.0%
Total Positions	55.5	56.4	.9	1.6%

Department Summary

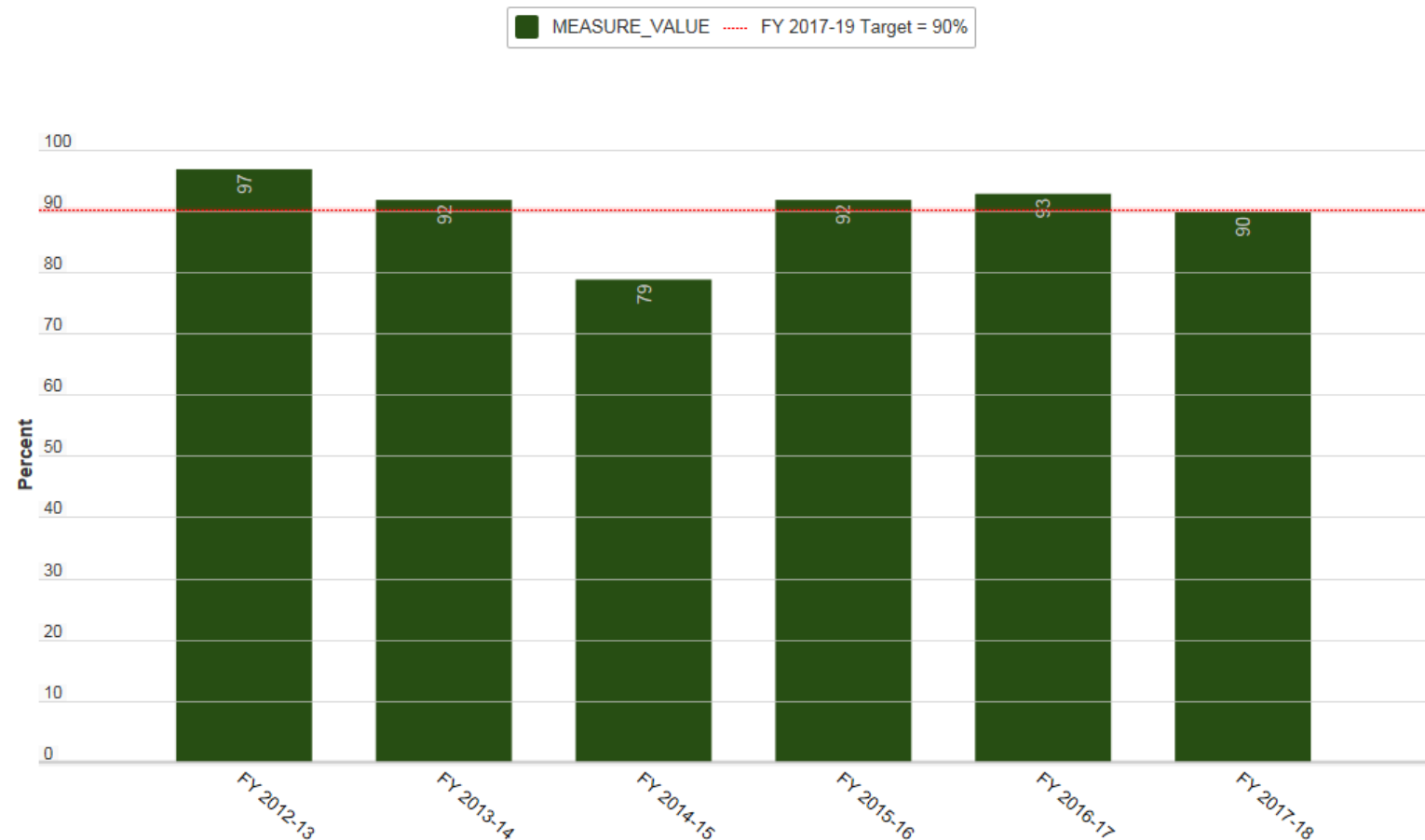


Number of Building Permits Issued Exceeded Target

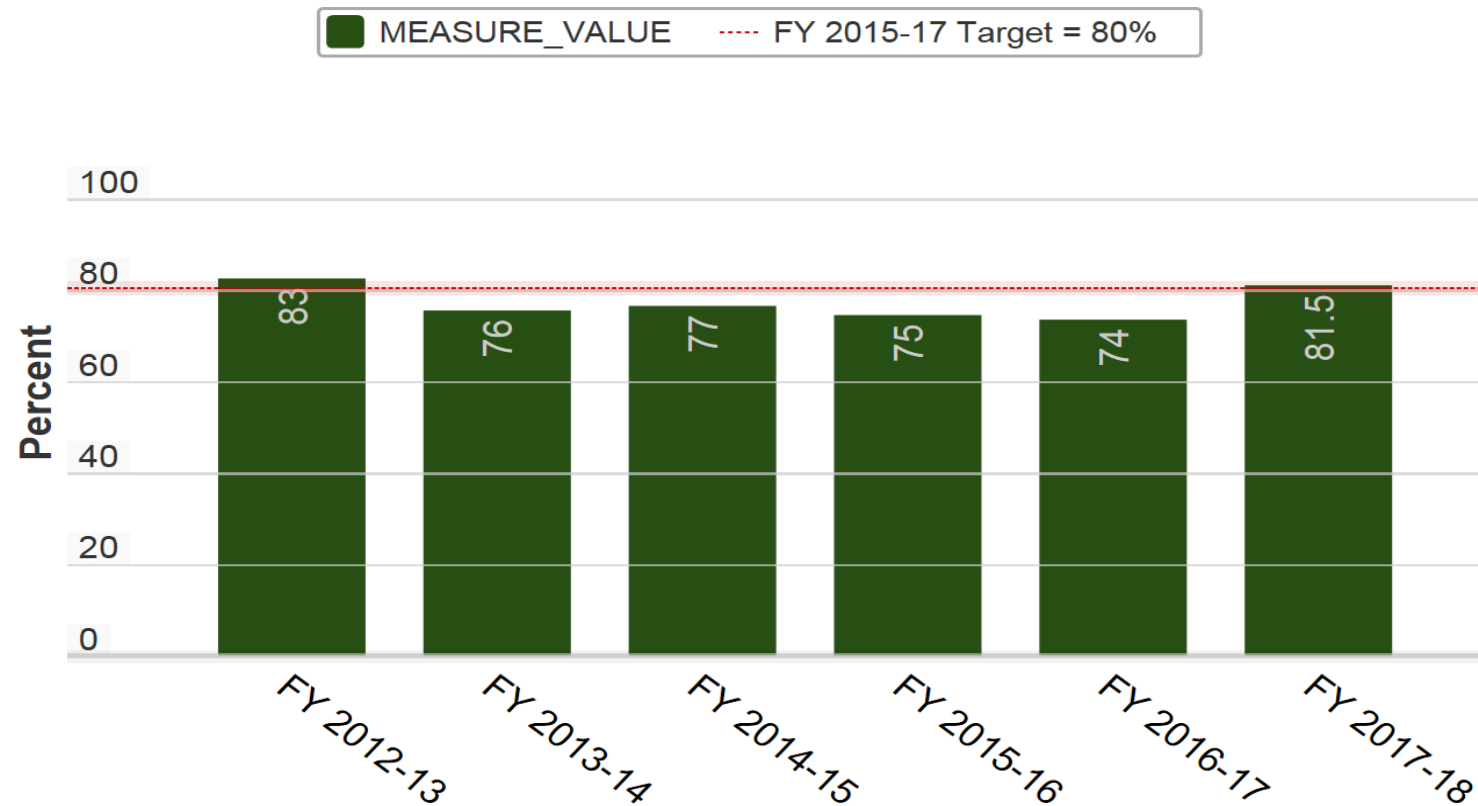


Department Summary

Percent of Customer Survey Respondents Rating Services Good or Better Held Steady

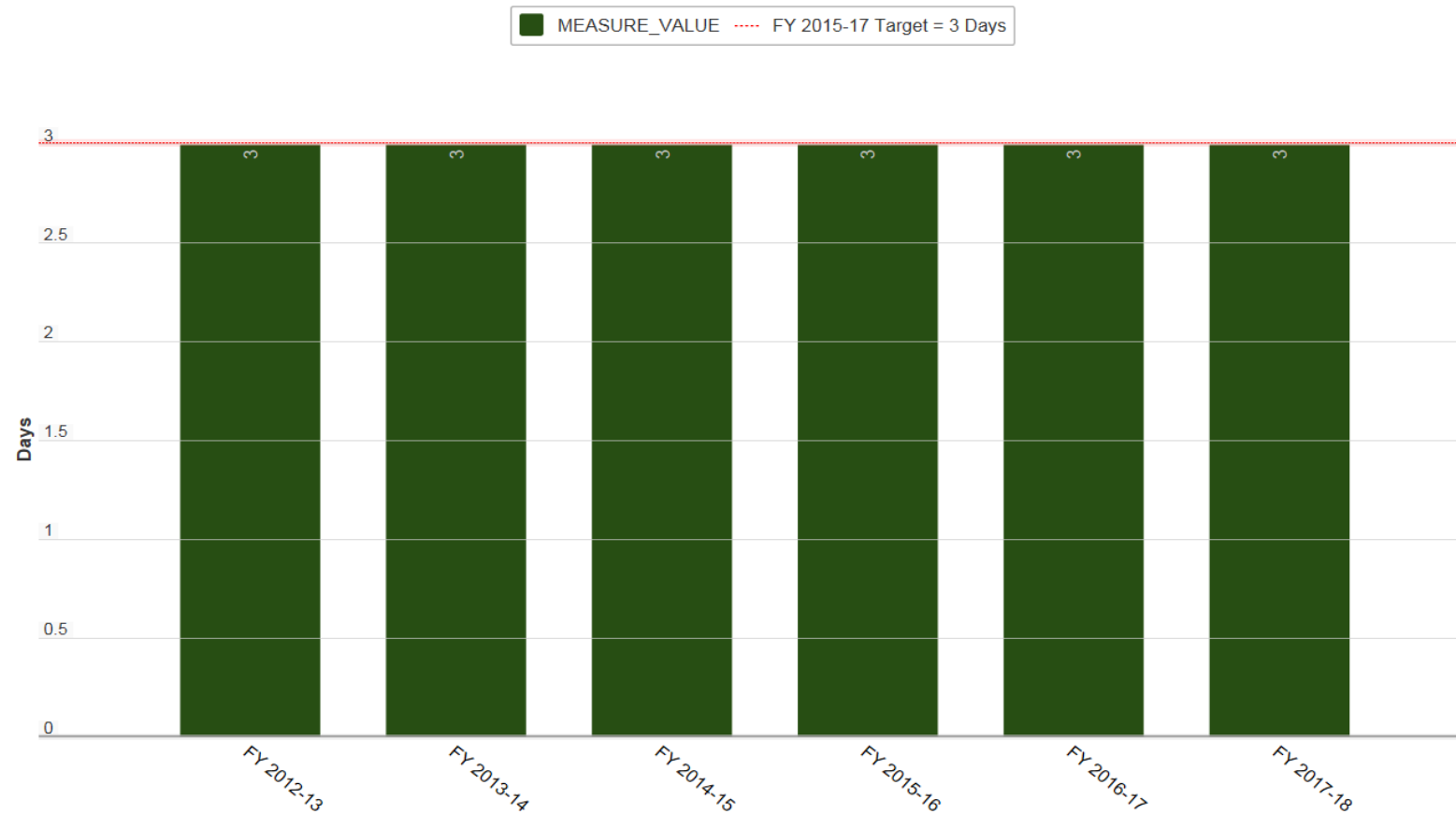


Percent of Customers Assisted within 20 Minutes Has Increased



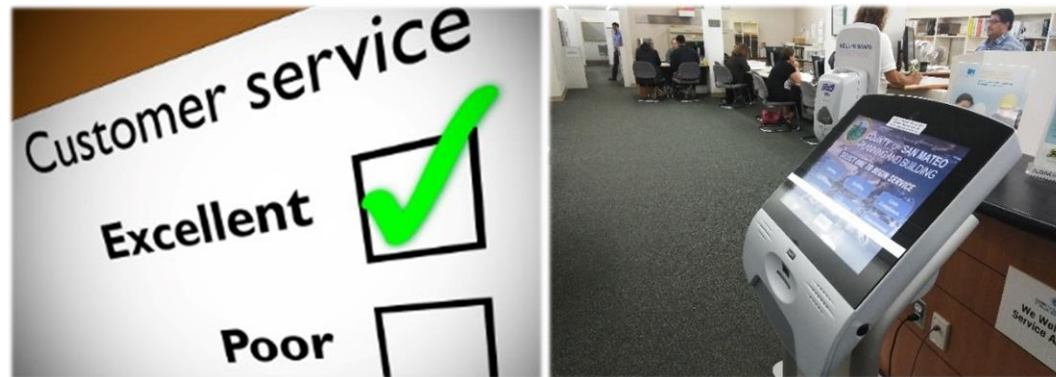
Department Summary

Average Number of Days to Conduct Inspection Following Receipt of Complaint Remains Constant



Customer Service Improvements

- Enhancements to Accela to Improve Customer Online Experience
- Installation of Qmatic System to streamline counter service and cut wait times
- Establishment of New Programs and Procedures to Assist Applicants and Address Current Issues



Planning Policy and Zoning Updates



North Fair Oaks Phase 2-A
Zoning Updates



Subdivision
Regulations



Vacation Rentals



Second Unit Ordinance

Planning and Zoning Updates



Cannabis Regulations



Mobile Home Zoning



Farm Labor Housing
Guidebook

MAJOR PROJECTS APPROVED/COMPLETED

- Sunrise Senior Center
- Post Farm Labor Housing
- El Granada and Skylonda Fire Station



COLLABORATION WITH OTHER AGENCIES

- Regional Operations Center
- San Mateo Animal Shelter
- Other PDU and Capital Projects
- Red Tag Ordinance – Assistance to Displaced Family
- Enhanced Code Compliance in NFO and elsewhere

FY 2018-19 Challenges



- Increasingly complex issues, regulations, and planning needs
- Implementing and expanding new programs and procedures
- Maintaining and supporting an adequate and effective workforce

Affordable Housing Projects



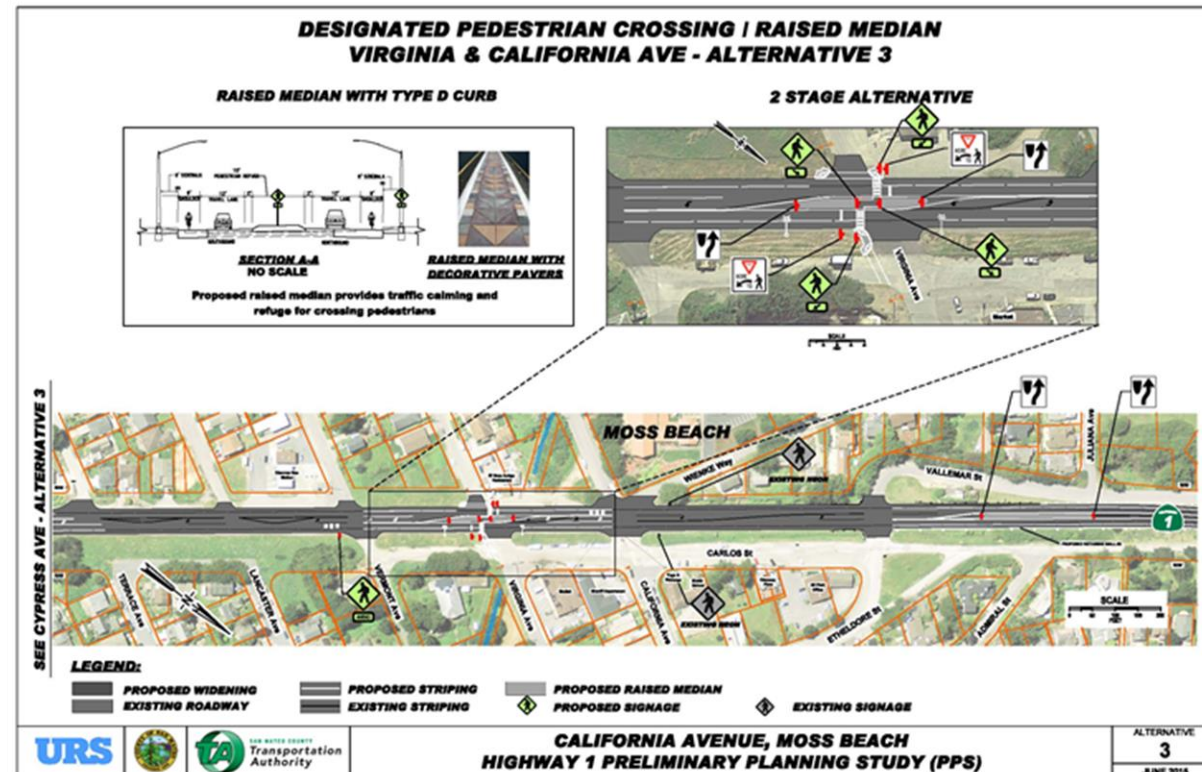
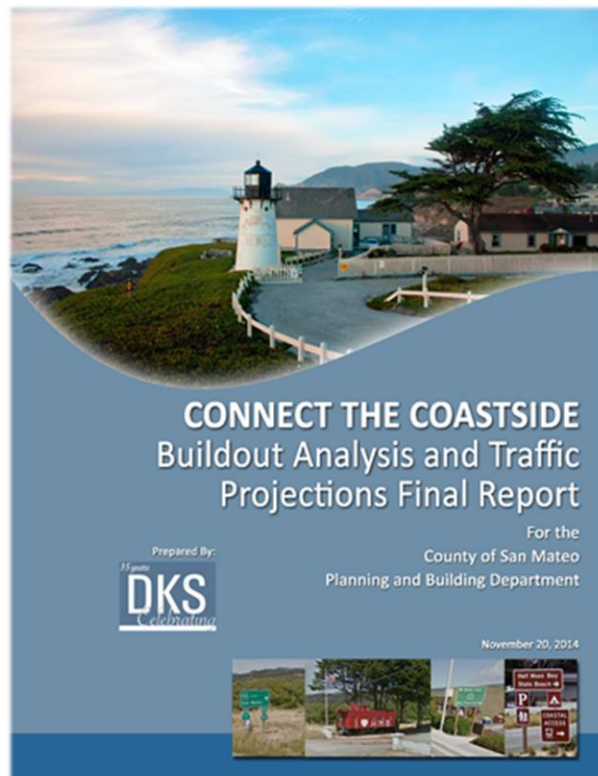
Gray Whale Cove



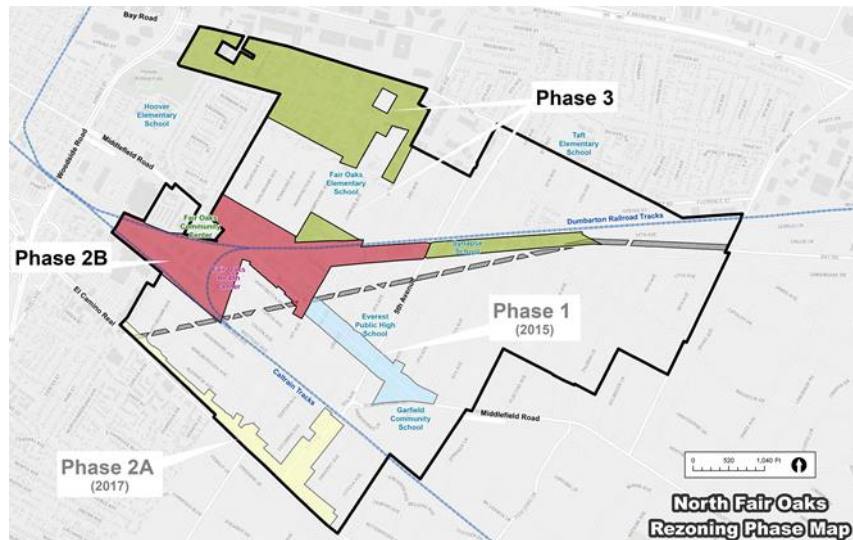
Adoption of Plan Princeton



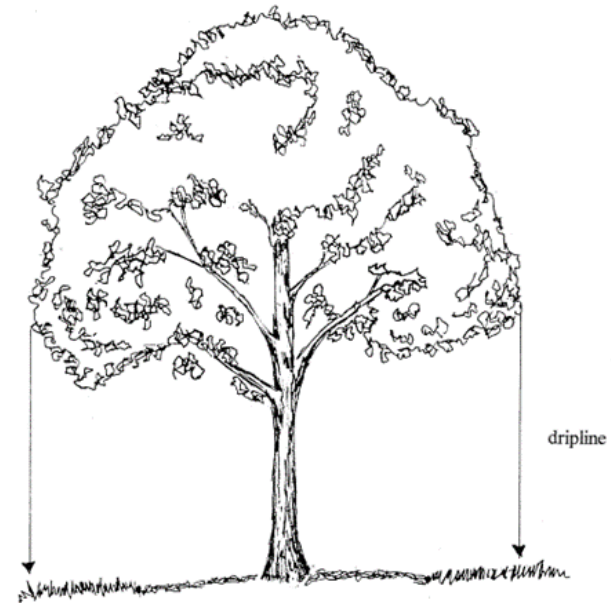
Connect the Coastsides

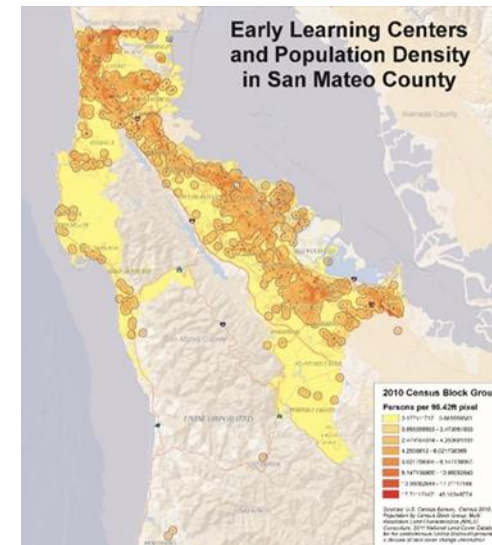


North Fair Oaks Rezoning



Tree Regulations





Second Dwelling Unit Amnesty



Measure K funds to support Second Dwelling Unit initiatives

Electronic Permitting

