

Assessor Property Assessment System (APAS) Project

Exhibit A-5

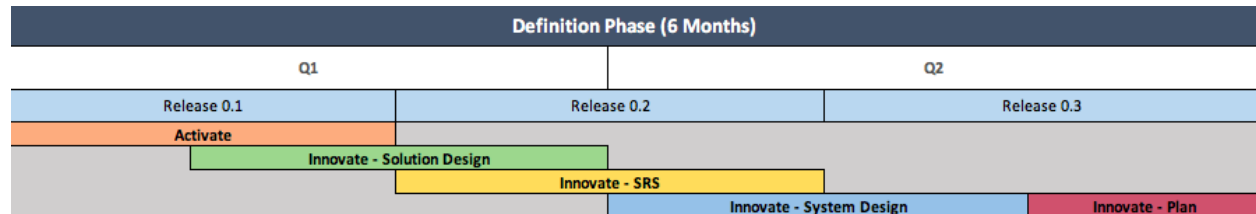
Project Plan

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1. APAS Definition Phase

Overview and Timeline

The Definition Phase sets the stage for the project. The purpose of the Definition Phase is to assess, validate and finalize the requirements and architectural design for functional, general and technical requirements of the entire APAS Solution. Contractor is responsible for the development and documentation of the Definition Phase activities/deliverables and the County supports Contractor in executing this phase. The County will have the right to Accept and sign off on the Deliverables.



1.1 Milestone Summary

#	Milestone	Date
1	Initial Kickoff & Planning	Month 1
2	High Level Business Requirement	Month 2
3	Detailed Business Requirement	Month 3
4	Solution Design	Month 4
5	Technical Requirements & Software Requirement Specifications	Month 5
6	Planning	Month 6
7	Definition Phase Acceptance and Sign off	Month 6

1.2 Milestone Details

1.2.1 Milestone 1 Deliverables:

- **Contractor Value Path Methodology Orientation Document**
 - Salesforce PaaS Orientation for County staff
 - Getting Started Salesforce Workbook
 - Getting Started Salesforce Implementation Guide
- **Project Kickoff Deck & Presentation**
- **APAS Project Organization and Staffing Plan**
- **Project Management Plan Including Standard and Methodology**
- **Develop Plan/schedule for the DEFINITION Phase**

1.2.2 Milestone 2 Deliverables:

- **High Level Business Requirements Document – Phase 1,2,3**
 - Business context map
 - Vision Document
 - Business Process & Journey Documentation
 - EPIC Level Stories with High Level Business Requirements

- **Usability Plan (UI standards)**

1.2.3 Milestone 3 Deliverables:

- **Detailed Business Requirements Document – Phase 1,2,3 (Cont)**
 - Low Fidelity Wireframes
 - Level 0 Business Process Flows
 - Reporting Requirements Document
 - EPIC Level Stories with High Level Business Requirements
- **Requirements Traceability Plan**

1.2.4 Milestone 4 Deliverables:

- **Gap Analysis**
- **Solution Design Document - Architecture**
 - Conceptual Architecture Diagram
 - Standards and Best Practices (UML, TOGAF, Coding, Design, Architecture etc.)
 - Application and Data Architecture
 - Technology Architecture
 - Interface Specifications and Design Document (Interface Requirements Document)
 - Entity Relationship Diagram
 - Deployment Model
 - Security Model
 - Third Party AppExchange Apps (if any)
 - Wireframes and Design Components

1.2.5 Milestone 5 Deliverables:

- **Technical Requirements**
 - Conceptual Interface Architecture Diagram
 - System Landscape Model
 - Technical Specification
- **Software Requirement Specifications (SRS) – phase 1,2,3**
 - Detailed Functional Requirements for Business Requirement (including business rules)
 - Level 1-3 Business Process flows
 - High Fidelity Wireframes
 - Logical Data Model and Dictionary
 - Data Conversion and Design Document (including Data Transformation and Load Strategy)
 - Security Requirements Document
 - Correspondence templates
 - Forms and Surveys
 - Common Functions as defined in Business Context Diagram

1.2.6 Milestone 6 Deliverables:

- **Master Testing Strategy (inclusive of County testing)**
 - UAT template
- **Environment Management Plan**

- Environment and Migration Plan
 - **Organizational Change Mgmt. Plan (OCM)**
 - Change Mgmt. Program Success Metric Framework
 - Change Management Executive and Management Interviews (OCM)
 - Success Path Change Management Methodology
 - **High Level Design Document (HLD) for Phase 1**
 - **High Level Design Document (HLD) for Phase 2**
 - **High Level Design Document (HLD) for Phase 3**
 - **Project Plan/Schedule for Phase 1, 2 & 3**
 - System Design and Development Strategy
 - System Implementation Strategy
 - Maintenance and Operations Plan
 - **Release Plan**
 - **System Development Plan**
 - Test Plan
 - Cutover Plan
 - End-User Rollout Plan
 - Deployment Plan
 - **Warranty Support Plan**
- 1.2.7 Milestone 7 Deliverables:**
- **Definition Phase Acceptance and Sign off**

2. APAS Phase I

Overview and Timeline

After the completion and County Acceptance of the Definition Phase, Contractor shall initiate the Build stage of the project, which will be implemented in multiple phases. Each Phase will be implemented and deployed utilizing the Build and Adapt stages of the Contractor ValuePath methodology. At a high level, Phase 1 covers Business Personal Property function.

APAS Phase I (12 Months)															
Q1				Q2				Q3				Q4			
Release 1.1				Release 1.2				Release 1.3				Release 1.4			
IT 1	IT 2	IT 3	IT 4	IT 5	IT 6	IT 7	IT 8	IT 9	IT 10	IT 11	IT 12	IT 13	IT 14	IT 15	IT 16
Phase I															
Definition Phase Complete				★ Release 1.1 - complete				★ Release 1.2 - complete				★ Release 1.3 - complete			

Implementation Kickoff/Foundational Components - Setup (Salesforce) - Setup (Integration) - Setup (Data Migration)	Unsecured (Business Personal Property) Module - Business Personal Property Capability - Roll Management Capability	Unsecured (Business Personal Property) Module (Con't) - Possessory Interest Capability - Exemptions Capability - Calamities Capability	Stability - Phase 1 Test Cases and Results - UAT Acceptance - Updated documentation based on discovery and feedback - Validated and approved converted legacy data for Phase 1 - End-User and Admin Training Curriculum - System Maintenance, Support and Transition Plan
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2.1 Milestone Summary

#	Milestone	Date
7	Release 1.1 Development & Testing Complete	Month 9
8	Release 1.1 UAT Complete	Month 11
9	Release 1.2 Development & Testing Complete	Month 12
10	Release 1.2 UAT Complete	Month 14
11	Release 1.3 Development & Testing Complete	Month 15
12	Release 1.3 UAT & Phase 1 End-to-End UAT Complete	Month 17
13	Production Deployment	Month 18
14	Phase 1 Warranty Complete	Month 21

2.2 Milestone Details

2.2.1 Milestone 7 Deliverables:

- **Revised Release Plan/Schedule for Phase 1**
 - Release Scope Definition
- **Data Transformation & Load, Synchronization, and Reporting for Phase 1**
 - Tested conversion of legacy data for Phase 1
 - Validated and approved converted legacy data for Phase 1
- **Education and Curriculum Strategy / Training Plan for Phase 1**
- **User Stories included in Release 1.1**
- **Release Acceptance Criteria for Release 1.1**
- **Documented Test Scenarios, Test Cases and Results for Release 1.1**
 - Unit Test
 - Functional Test
 - System Test
 - Integration Test

- Regression Test
- **Release Notes for Release 1.1**
- **Implementation & Foundational Components**
 - Setup (Salesforce)
 - Setup (Integration)
 - Setup (Data Migration)
- **Implementation of Business Components - Unsecured Module**
 - Business Personal Property Capabilities
 - General: Property Statements
 - General: Business Personal Property
 - Business Discovery
 - Prepare for Business Property Statements
 - Electronic Business Property Statements
 - Special Business Property and Repeat Request Statements
 - Receive & Process Business Property Statements

2.2.2 Milestone 8 Deliverables:

- **County Testing and Acceptance of Release 1.1 UAT**
 - Business Personal Property Capability
 - General: Property Statements
 - General: Business Personal Property
 - Business Discovery
 - Prepare for Business Property Statements
 - Electronic Business Property Statements
 - Special Business Property and Repeat Request Statements
 - Receive & Process Business Property Statements
- **Updated documentation based on discovery and feedback**

2.2.3 Milestone 9 Deliverables:

- **User Stories included in Release 1.2**
- **Release Acceptance Criteria for Release 1.2**
- **Documented Test Scenarios, Test Cases and Results for Release 1.2**
 - Unit Test
 - Functional Test
 - System Test
 - Integration Test
 - Regression Test
- **Release Notes for Release 1.2**
- **Implementation of Business Components**
 - Business Personal Property Capabilities (Cont.)
 - Secured Unprocessed/Non-Filers
 - Unsecured Unprocessed/Non-Filers
 - Direct Assessments
 - Business Personal Property Audits
 - Post Audit Processing
 - Aircraft Discovery
 - General Aircraft Valuation
 - Boat Discovery Annual
 - Boat Discovery Monthly
 - New and MBT Boat Valuation

- Annual Existing Boats <\$100k (PBT Boats)
- Leased Equipment Discovery
- Leased Equipment Mailing
- Leased Equipment Processing
- Hand Bills
- Roll Management
 - Secured Value Transfer from Unsecured Master File
 - Business Personal Property Supplemental Roll
 - Roll Corrections and Escapes
 - Roll Close
 - Roll Open

2.2.4 Milestone 10 Deliverables:

- **County Testing and Acceptance of Release 1.2 UAT**
 - Business Personal Property Capabilities (Cont.)
 - Secured Unprocessed/Non-Filers
 - Unsecured Unprocessed/Non-Filers
 - Direct Assessments
 - Business Personal Property Audits
 - Post Audit Processing
 - Aircraft Discovery
 - General Aircraft Valuation
 - Boat Discovery Annual
 - Boat Discovery Monthly
 - New and MBT Boat Valuation
 - Annual Existing Boats <\$100k (PBT Boats)
 - Leased Equipment Discovery
 - Leased Equipment Mailing
 - Leased Equipment Processing
 - Hand Bills
 - Roll Management
 - Secured Value Transfer from Unsecured Master File
 - Business Personal Property Supplemental Roll
 - Roll Corrections and Escapes
 - Roll Close
 - Roll Open
- **Updated documentation based on discovery and feedback**

2.2.5 Milestone 11 Deliverables:

- **User Stories included in Release 1.3**
- **Release Acceptance Criteria for Release 1.3**
- **Documented Test Scenarios, Test Cases and Results for Release 1.3**
 - Unit Test
 - Functional Test
 - System Test
 - Integration Test
 - Regression Test
- **Release Notes for Release 1.3**
- **Implementation of Business Components**
 - Calamities

- Business Personal Property Calamities
 - General Calamities
- Exemptions
 - Historic Aircraft Initiation
 - 4% Commercial Fishing Initiation
 - Historic Aircraft Exemption
 - Commercial Fishing Exemption
- Possessory Interest (Real Property)
 - Non-SFIA Possessory Interests
 - SFIA Possessory Interests
 - Landing Rights
 - Comcast

2.2.6 Milestone 12 Deliverables

- County Testing and Acceptance of Release 1.3 UAT
 - Calamities
 - Business Personal Property Calamities
 - General Calamities
 - Exemptions
 - Historic Aircraft Initiation
 - 4% Commercial Fishing Initiation
 - Historic Aircraft Exemption
 - Commercial Fishing Exemption
 - Possessory Interest (Real Property)
 - Non-SFIA Possessory Interests
 - SFIA Possessory Interests
 - Landing Rights
 - Comcast
- **Phase 1 UAT Complete**
 - Business Personal Property
 - Roll Management
 - Calamities
 - Exemptions
 - Possessory Interest (Real Property)
- **Phase 1 Test Scenarios, Test Cases and Results**
 - Interface/Integration
 - Functional/Feature Results
 - Scenario Testing
 - Day in Life testing
 - System Results
 - Operation testing results
 - Security Testing results
 - Regression testing Results
 - Parallel results (Cut Over testing)
- **Updated documentation based on discovery and feedback**
- **Deployment Plan**

2.2.7 Milestone 13 Deliverables

- **Validated and approved converted legacy data for Phase 1**
- **County Acceptance**
 - Phase I UAT Complete
- **Implement data backup of County Data in Salesforce and AWS to County hardware**
- **End-User and Admin Training Curriculum**
 - Train-the-Trainer Curriculum
 - Training Manuals, Guides and Materials
 - Knowledge Transfer Plan
- **Documented Evidence of Successful End-User Training**
- **System Maintenance, Support and Transition Plan**
 - Phase 1 Run Book/Operations Manual
- **Documented Implementation Phase Closeout**
 - Release (Deployment) Readiness Evaluations and Reports
 - System Defect Resolution Reports
 - Complete and Finalized all Phase artifacts
 - System Source Code and Documentation
- **Go-Live Contingency (Roll-Back) Plan**

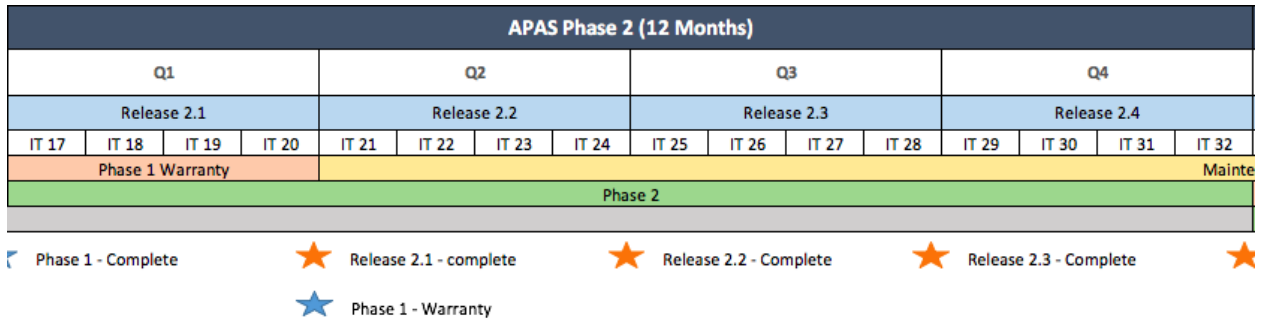
2.2.8 Milestone 14 Deliverables

- **System Incident Reports**
- **Adaptive Maintenance Reports**
- **System Enhancements Reports**

3. APAS Phase II

Overview and Timeline

After the completion and County Acceptance of the Definition Phase, Contractor shall initiate the Build stage of the project, which will be implemented in multiple phases. Each Phase will be implemented and deployed utilizing the Build and Adapt stages of the Contractor ValuePath methodology. At a high level, Phase 2 covers Real Property functions.



Plan Core Solutions Secured (Real Property) Module - Parcel Management - Ownership & Transfers Capability	Secured (Real Property) Module (Con't) - Real Property Capability - Roll Management Capability	Secured (Real Property) Module (Con't) - Exemptions Capability - Calamities Capability	Stability - Phase 2 Test Cases and Results - UAT Acceptance - Updated documentation based on discovery and feedback - Validated and approved converted legacy data for Phase 2 - End-User and Admin Training Curriculum - System Maintenance, Support and Transition Plan
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3.1 Milestone Summary

#	Milestone	Date
15	Release 2.1 Development & Testing Complete	Month 21
16	Release 2.1 UAT Complete	Month 22
17	Release 2.2 Development & Testing Complete	Month 24
18	Release 2.2 UAT Complete	Month 25
19	Release 2.3 Development & Testing Complete	Month 27
20	Release 2.3 UAT & Phase 2 End-to-End UAT Complete	Month 28
21	Production Deployment	Month 30
22	Phase 2 Warranty Complete	Month 33

3.2 Milestone Details

3.2.1 Milestone 15 Deliverables:

- **Revised Release Plan/Schedule for Phase 2**
 - Release Scope Definition
- **Data Transformation & Load, Synchronization, and Reporting for Phase 2**
 - Tested conversion of legacy data for Phase 2
 - Validated and approved converted legacy data for Phase
- **Education and Curriculum Strategy / Training Plan for Phase 2**
- **User Stories included in Release 2.1**
- **Release Acceptance Criteria for Release 2.1**
- **Documented Test Scenarios, Test Cases and Results for Release 2.1**
 - Unit Test
 - Functional Test
 - System Test
 - Integration Test

- Regression Test
- **Release Notes for Release 2.1**
- **Updated documentation based on discovery and feedback**
- **Implementation of Business Components - Secured Module**
 - Parcel Management
 - General: Parcel Management
 - Recorded Documents
 - Recorded Map
 - Owner Requested Change
 - Drafting Review/Update
 - Situs Changes
 - Non-Assessable Parcels
 - TRA Changes
 - Ownership & Transfer
 - Identify Recorded Documents
 - Exclusions
 - Unrecorded Event
 - Legal Entity Ownership
 - Program (LEOP)
 - Processing Change in
 - Ownership (CIO) Documents

3.2.2 Milestone 16 Deliverables:

- **County Testing and Acceptance of Release 2.1 UAT**
 - Parcel Management
 - General: Parcel Management
 - Recorded Documents
 - Recorded Map
 - Owner Requested Change
 - Drafting Review/Update
 - Situs Changes
 - Non-Assessable Parcels
 - TRA Changes
 - Ownership & Transfer
 - Identify Recorded Documents
 - Exclusions
 - Unrecorded Event
 - Legal Entity Ownership
 - Program (LEOP)
 - Processing Change in
 - Ownership (CIO) Documents
- **Updated documentation based on discovery and feedback**

3.2.3 Milestone 17 Deliverables:

- **User Stories included in Release 2.2**
- **Release Acceptance Criteria for Release 2.2**
- **Documented Test Scenarios, Test Cases and Results for Release 2.2**
 - Unit Test
 - Functional Test

- System Test
- Integration Test
- Regression Test
- **Release Notes for Release 2.2**
- **Implementation of Business Components**
 - Real Property Capabilities
 - General: Real Property
 - Building Permits
 - Construction (Non-Permit) Discovery
 - Residential CIO
 - Construction
 - Processing New APN
 - Government CIO
 - Commercial CIO Prop 60/90/110/58/193
 - Williamson Act and TPZ Sales and Supplemental
 - Mills Act
 - California Water
 - Gas/Mine & Mineral
 - Mobile Home Assessments
 - Direct Enrollment
 - Real Property Valuation
 - Approval and Enrollment
 - Roll Management
 - Real Property Supplemental Roll

3.2.4 Milestone 18 Deliverables:

- **County Testing and Acceptance of Release 2.2 UAT**
 - Real Property Capabilities
 - General: Real Property
 - Building Permits
 - Construction (Non-Permit) Discovery
 - Residential CIO
 - Construction
 - Processing New APN
 - Government CIO
 - Commercial CIO Prop 60/90/110/58/193
 - Williamson Act and TPZ Sales and Supplemental
 - Mills Act
 - California Water
 - Gas/Mine & Mineral
 - Mobile Home Assessments
 - Direct Enrollment
 - Real Property Valuation
 - Approval and Enrollment
 - Roll Management
 - Real Property Supplemental Roll
- **Updated documentation based on discovery and feedback**

3.2.5 Milestone 19 Deliverables:

- **User Stories included in Release 2.3**
- **Release Acceptance Criteria for Release 2.3**
- **Documented Test Scenarios, Test Cases and Results for Release 2.3**
 - Unit Test
 - Functional Test
 - System Test
 - Integration Test
 - Regression Test
- **Release Notes for Release 2.3**
- **Implementation of Business Components**
 - Exemptions
 - Homeowner's Exemption Filing
 - Multiple Claims
 - Disabled Veterans
 - Institutional Exemption
 - Calamities
 - Real Property Calamities
 - Restore Real Property
 - Calamities

3.2.6 Milestone 20 Deliverables

- **County Testing and Acceptance of Release 2.3 UAT**
 - Exemptions
 - Homeowner's Exemption Filing
 - Multiple Claims
 - Disabled Veterans
 - Institutional Exemption
 - Calamities
 - Real Property Calamities
 - Restore Real Property
 - Calamities
- **Phase 2 UAT Complete**
 - Real Property
 - Parcel Management
 - Ownership & Transfers
 - Roll Management
 - Exemptions
 - Calamities
- **Phase 2 Test Scenarios, Test Cases and Results**
 - Interface/Integration
 - Functional/Feature Results
 - Scenario Testing
 - Day in Life testing
 - System Results
 - Operation testing results
 - Security Testing results
 - Regression testing Results
 - Parallel results (Cut Over testing)

- **Deployment Plan**
- **Updated documentation based on discovery and feedback**

3.2.7 Milestone 21 Deliverables

- **Validated and approved converted legacy data for Phase 2**
- **County Acceptance**
 - Phase 2 UAT Complete
- **Implement data backup of County Data in Salesforce and AWS to County hardware**
- **End-User and Admin Training Curriculum**
 - Train-the-Trainer Curriculum
 - Training Manuals, Guides and Materials
 - Knowledge Transfer Plan
- **Documented Evidence of Successful End-User Training**
- **System Maintenance, Support and Transition Plan**
 - Phase 2 Run Book/Operations Manual
- **Documented Implementation Phase Closeout**
 - Release (Deployment) Readiness Evaluations and Reports
 - System Defect Resolution Reports
 - Complete and Finalized all Phase artifacts
 - System Source Code and Documentation
- **Go-Live Contingency (Roll-Back) Plan**

2.2.9 Milestone 22 Deliverables

- **System Incident Reports**
- **Adaptive Maintenance Reports**
- **System Enhancements Reports**

4. APAS Phase III

Overview and Timeline

After the completion and County Acceptance of the Definition Phase, Contractor shall initiate the Build stage of the project, which will be implemented in multiple phases. Each Phase will be implemented and deployed utilizing the Build and Adapt stages of the Contractor ValuePath methodology. At a high level, Phase 3 covers the Web Portal and Appeals functions.

APAS Phase 3 (6 Months)							
Q1				Q2			
Release 3.1				Release 3.2		Release 3.3	
IT 33	IT 34	IT 35	IT 36	IT 37	IT 38	IT 39	IT 40
Maintenance & Support							
Phase 2 Warranty							
Phase 3							
★ Phase 2 - Complete				★ Phase 2 Warranty Complete ★ Release 3.1 - Complete ★ Release 3.2 - Complete ★			
Plan Core Solutions - Setup	Core Solutions (Con't) - Appeal Module			Core Solutions (Con't) - Web Portal Module		Stability - Phase 3 Test Cases and Results - UAT Acceptance - Updated documentation based on discovery and feedback - Validated and approved converted legacy data for Phase 3 - End-User and Admin Training Curriculum - System Maintenance, Support and Transition Plan	

4.1 Milestone Summary

#	Milestone	Date
23	Release 3.1 Development & Testing	Month 32
24	Release 3.1 UAT Complete	Month 33
25	Release 3.2 Development & Testing Complete	Month 34
26	Release 3.2 UAT & Phase 3 End-to-End UAT Complete	Month 35
27	Production Deployment	Month 36
28	Phase 3 Warranty Complete	Month 39

4.2 Milestone Details

4.2.1 Milestone 23 Deliverables:

- **Revised Release Plan/Schedule for Phase 3**
 - Release Scope Definition
- **Data Transformation & Load, Synchronization, and Reporting for Phase 3**
 - Tested conversion of legacy data for Phase 3
 - Validated and approved converted legacy data for Phase
- **Education and Curriculum Strategy / Training Plan for Phase 3**
- **User Stories included in Release 3.1**
- **Release Acceptance Criteria for Release 3.1**
- **Documented Test Scenarios, Test Cases and Results for Release 3.1**
 - Unit Test
 - Functional Test
 - System Test
 - Integration Test

- Regression Test
- **Release Notes for Release 3.1**
- **Updated documentation based on discovery and feedback**
- **Implementation of Business Components**
 - **Appeals**
 - General: Appeals
 - Receipt of Official Notification of Appeals Schedule
 - Hearing Preparations & Discussions

4.2.2 Milestone 24 Deliverables:

- **County Testing and Acceptance of Release 3.1 UAT**
 - **Appeals**
 - General: Appeals
 - Receipt of Official Notification of Appeals Schedule
 - Hearing Preparations & Discussions
- **Updated documentation based on discovery and feedback**

4.2.3 Milestone 25 Deliverables:

- **User Stories included in Release 3.2**
- **Release Acceptance Criteria for Release 3.2**
- **Documented Test Scenarios, Test Cases and Results for Release 3.2**
 - Unit Test
 - Functional Test
 - System Test
 - Integration Test
 - Regression Test
- **Release Notes for Release 3.2**
- **Updated documentation based on discovery and feedback**
- **Implementation of Business Components**
 - Web Portal

4.2.4 Milestone 26 Deliverables

- **County Testing and Acceptance of Release 3.2 UAT**
 - Web Portal
- **Phase 3 UAT Complete**
 - Real Property
 - Parcel Management
 - Ownership & Transfers
 - Roll Management
 - Exemptions
 - Calamities
- **Phase 3 Test Scenarios, Test Cases and Results**
 - Interface/Integration
 - Functional/Feature Results
 - Scenario Testing
 - Day in Life testing
 - System Results
 - Operation testing results
 - Security Testing results

- Regression testing Results
- Parallel results (Cut Over testing)
- **Updated documentation based on discovery and feedback**

4.2.5 Milestone 27 Deliverables

- **Validated and approved converted legacy data for Phase 3**
- **County Acceptance**
 - Phase 3 UAT Complete
- **Implement data backup of County Data in Salesforce and AWS to County hardware**
- **End-User and Admin Training Curriculum**
 - Train-the-Trainer Curriculum
 - Training Manuals, Guides and Materials
 - Knowledge Transfer Plan
- **Documented Evidence of Successful End-User Training**
- **System Maintenance, Support and Transition Plan**
 - Phase 3 Run Book/Operations Manual
- **Documented Implementation Phase Closeout**
 - Release (Deployment) Readiness Evaluations and Reports
 - System Defect Resolution Reports
 - Complete and Finalized all Phase artifacts
 - System Source Code and Documentation
- **Go-Live Contingency (Roll-Back) Plan**

4.2.6 Milestone 28 Deliverables

- **System Incident Reports**
- **Adaptive Maintenance Reports**
- **System Enhancements Reports**

5. Appendix

#	Milestone	Date
1	Initial Kickoff & Planning	Month 1
2	High Level Business Requirement	Month 2
3	Detailed Business Requirement	Month 3
4	Solution Design	Month 4
5	Technical Requirements & Software Requirement Specifications	Month 5
6	Planning	Month 6
7	Release 1.1 Development & Testing Complete	Month 9
8	Release 1.1 UAT Complete	Month 11
9	Release 1.2 Development & Testing Complete	Month 12
10	Release 1.2 UAT Complete	Month 14
11	Release 1.3 Development & Testing Complete	Month 15
12	Release 1.3 UAT & Phase 1 End-to-End UAT Complete	Month 17
13	Production Deployment	Month 18
14	Phase 1 Warranty Complete	Month 21

15	Release 2.1 Development & Testing Complete	Month 21
16	Release 2.1 UAT Complete	Month 22
17	Release 2.2 Development & Testing Complete	Month 24
18	Release 2.2 UAT Complete	Month 25
19	Release 2.3 Development & Testing Complete	Month 27
20	Release 2.3 UAT & Phase 2 End-to-End UAT Complete	Month 28
21	Production Deployment	Month 30
22	Phase 2 Warranty Complete	Month 33
23	Release 3.1 Development & Testing	Month 32
24	Release 3.1 UAT Complete	Month 33
25	Release 3.2 Development & Testing Complete	Month 34
26	Release 3.2 UAT & Phase 3 End-to-End UAT Complete	Month 35
27	Production Deployment	Month 36
28	Phase 3 Warranty Complete	Month 39