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# PROBATION DEPARTMENT PERFORMANCE PRESENTATION

John Keene, Chief Probation Officer

November 6, 2018

COUNTY OF SAN MATEO



# Mission Statement



The mission of the San Mateo County Probation Department is to enhance community safety, reduce crime, and assist the victims of crime through offender accountability and rehabilitation.

# Shared Vision 2025 Alignment



## Probation: Shared Vision 2025 – Healthy and Safe Community

- Provides new and enhanced evidence based services to both adult and juvenile offenders to help in their rehabilitation
- Partners with other law enforcement agencies to provide diversion services so youth don't get involved in the criminal justice system
- Continues to execute field visits and operations to ensure offender compliance with their probation conditions
- Continues to train staff on emerging trends in the field of community corrections

### HEALTHY AND SAFE COMMUNITY



Our neighborhoods are safe and provide residents with access to quality healthcare and seamless services.

- Reduce crime
- Increase life expectancy

### PROSPEROUS COMMUNITY



Our economic strategy fosters innovation in all sectors, creates jobs, builds community and educational opportunities for all residents.

- Improve affordability of housing and basic needs
- Close education achievement gaps

### LIVABLE COMMUNITY



Our growth occurs near transit, promotes affordable, livable connected communities.

- Make transit accessible
- Increase community engagement

### ENVIRONMENTALLY CONSCIOUS COMMUNITY



Our natural resources are preserved through environmental stewardship, reducing our carbon emissions, and using energy, water and land more efficiently.

- Reduce greenhouse gas emissions
- Conserve and protect natural resources

### COLLABORATIVE COMMUNITY



Our leaders forge partnerships, promote regional solutions, with informed and engaged residents, and approach issues with fiscal accountability and concern for future impacts.

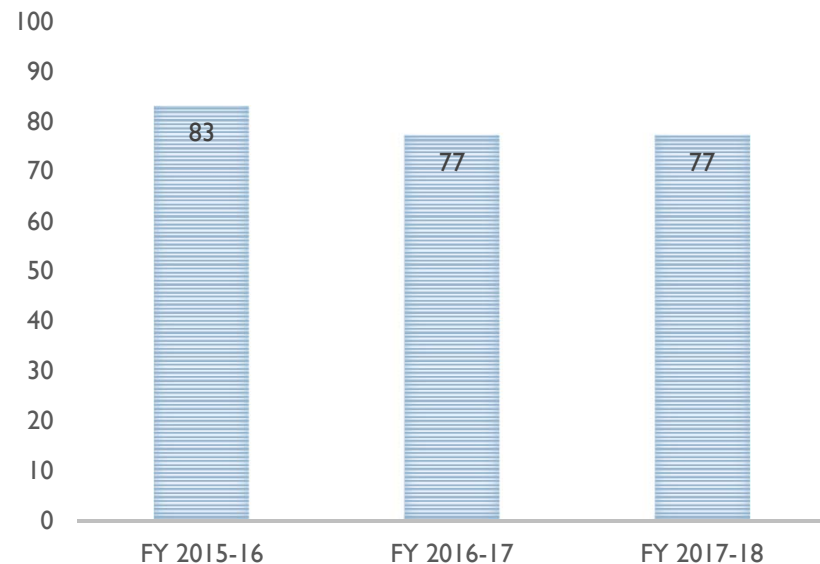
- Open, responsive, and effective government

# Department Summary



- Continues to meet its performance measures
- Legislative changes have changed the way Probation does business, new performance measures will be changed and added

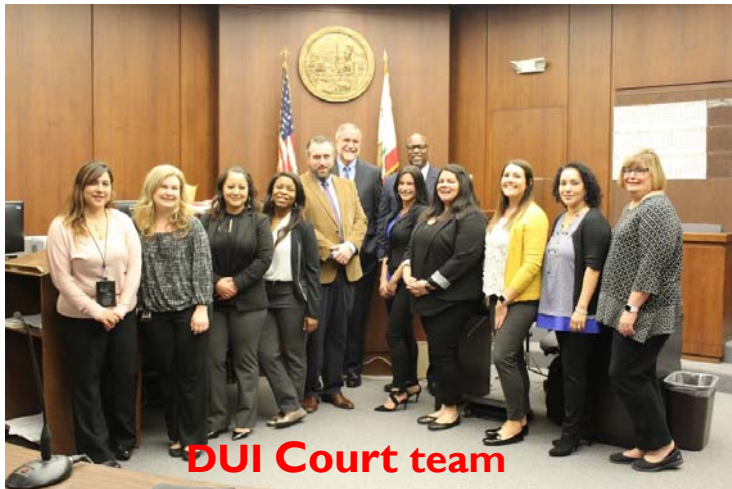
## ■ Percent of Offenders Successfully completing Probation remains steady



## FY 2017-18 Highlights



- **DUI Court Implementation** – September 2017
- **Restitution Court** – as of June 2018, a total of **\$250,097** has been collected for victims
- **Prop 63** implementation
- **Word Processing project** – completed as of June 30, 2018



## FY 2017-18 Highlights



- **CSEC** – enhanced service delivery to this population
- **Child and family team meetings** for youth in out-of-home placement
- **Enhanced youth diversion program** – in collaboration with the San Mateo Police Athletics League

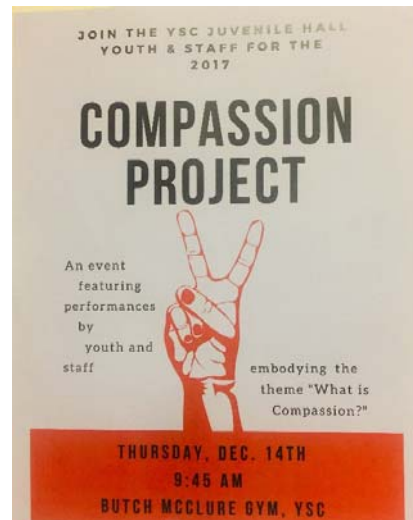




# FY 2017-18 Highlights



- **Activities Highlight Committee**  
– provides new and unique activities for the youth
- **Safety Response Team (SRT)** – tactical cell extraction
- **Compassion Project** – provides youth opportunities to do acts of compassion within the facility and in the community



# FY 2017-18 Highlights



- **Other Institutions activities**



- **Department-wide activities**





# FY 2018-19 Challenges



- **Staffing**
  - Personnel changes/turnover
  - Hard to fill Group Supervisor positions
- **Legislative changes**
  - SB10 (Pretrial)
  - SB 1143 (room confinement and isolation)
  - SB 3695 (custodial interrogation)
  - SB190 (juvenile supervision fees)
  - Prop 57 and 63 – continuing to see the effects in additional work and procedures
  - Continuum of Care Reform
- **New processes**
  - E-filing implementation with the Court

## FY 2018-19 Goals



- Develop an **asset/resource map**
- Development of **new juvenile strategies** for supervision, support and advocacy
- Improve the new **quality assurance and communications** unit
- Continue to be a **certified evidence based organization**
- Strengthen the use of **evidence based risk assessment tools and case plans**
- Enhanced **data collection and analysis**
- Develop **data sharing agreements**