

HUMAN SERVICES AGENCY

Performance Presentation

COUNTY_{OF} **SAN MATEO**



Nicole Pollack, Agency Director

November 6th, 20

Mission Statement

Enhance the well-being of children, adults, and families by providing professional, responsive, caring and supportive service.



COUNTY OF SAN MATEO

Shared Vision 2025 Alignment



Healthy & Safe Community



COUNTY OF SAN MATEO

Shared Vision 2025 Alignment

Prosperous Community



COUNTY OF SAN MATEO

Shared Vision 2025 Alignment

Collaborative Community



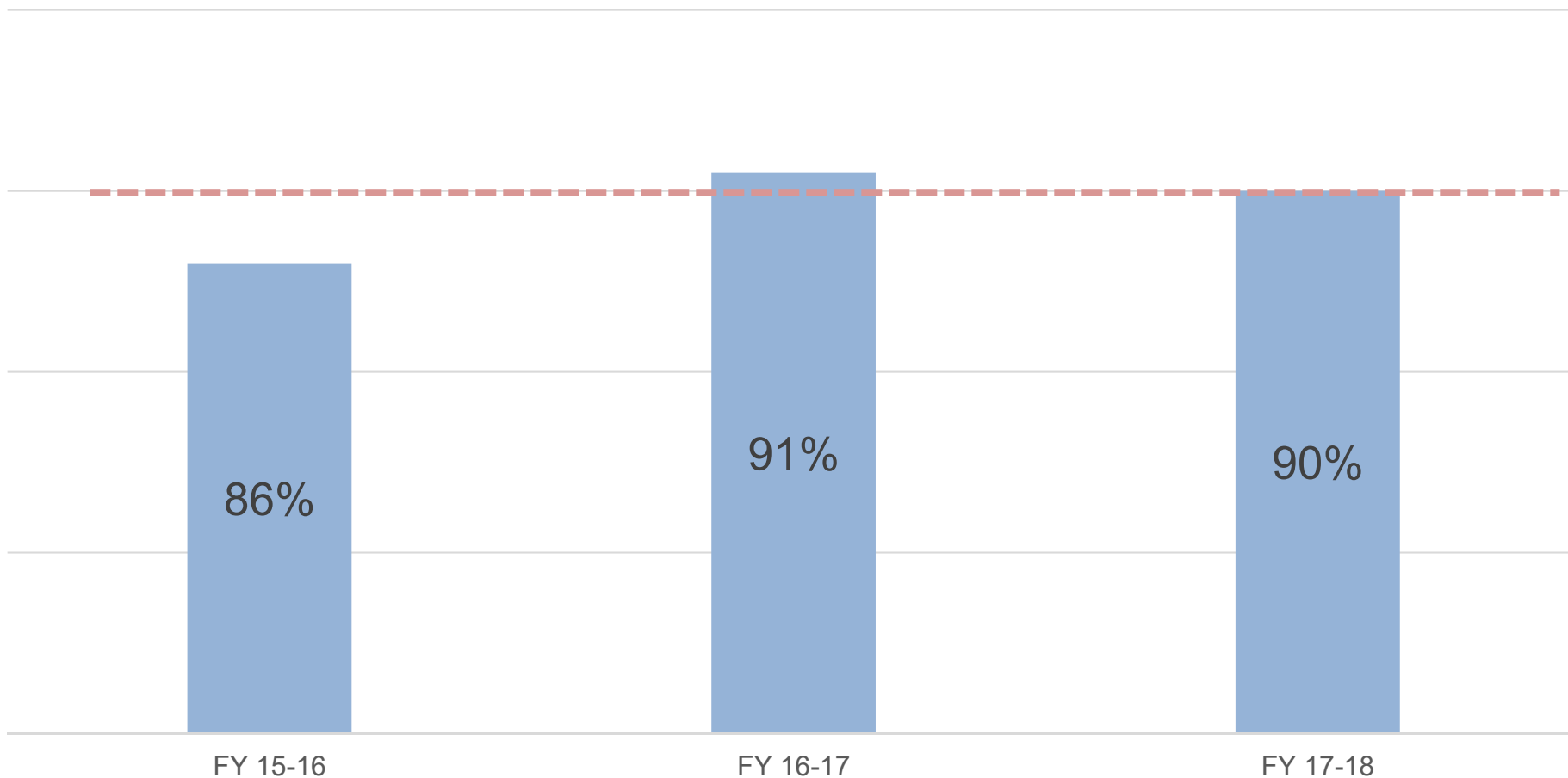
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COUNTY OF SAN MATEO

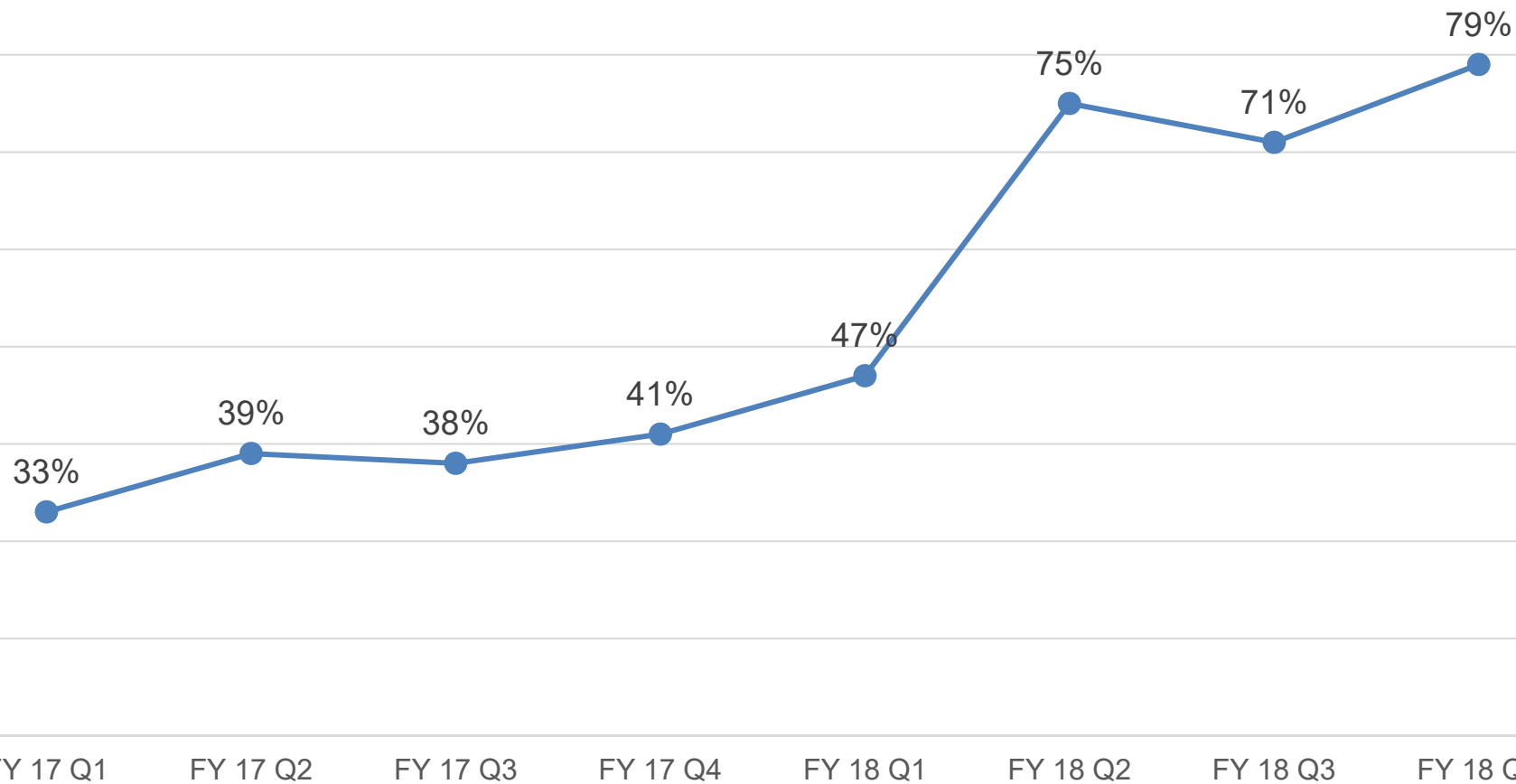
2017-18 Performance Highlights

Average Timeliness for Processing ESS Applications



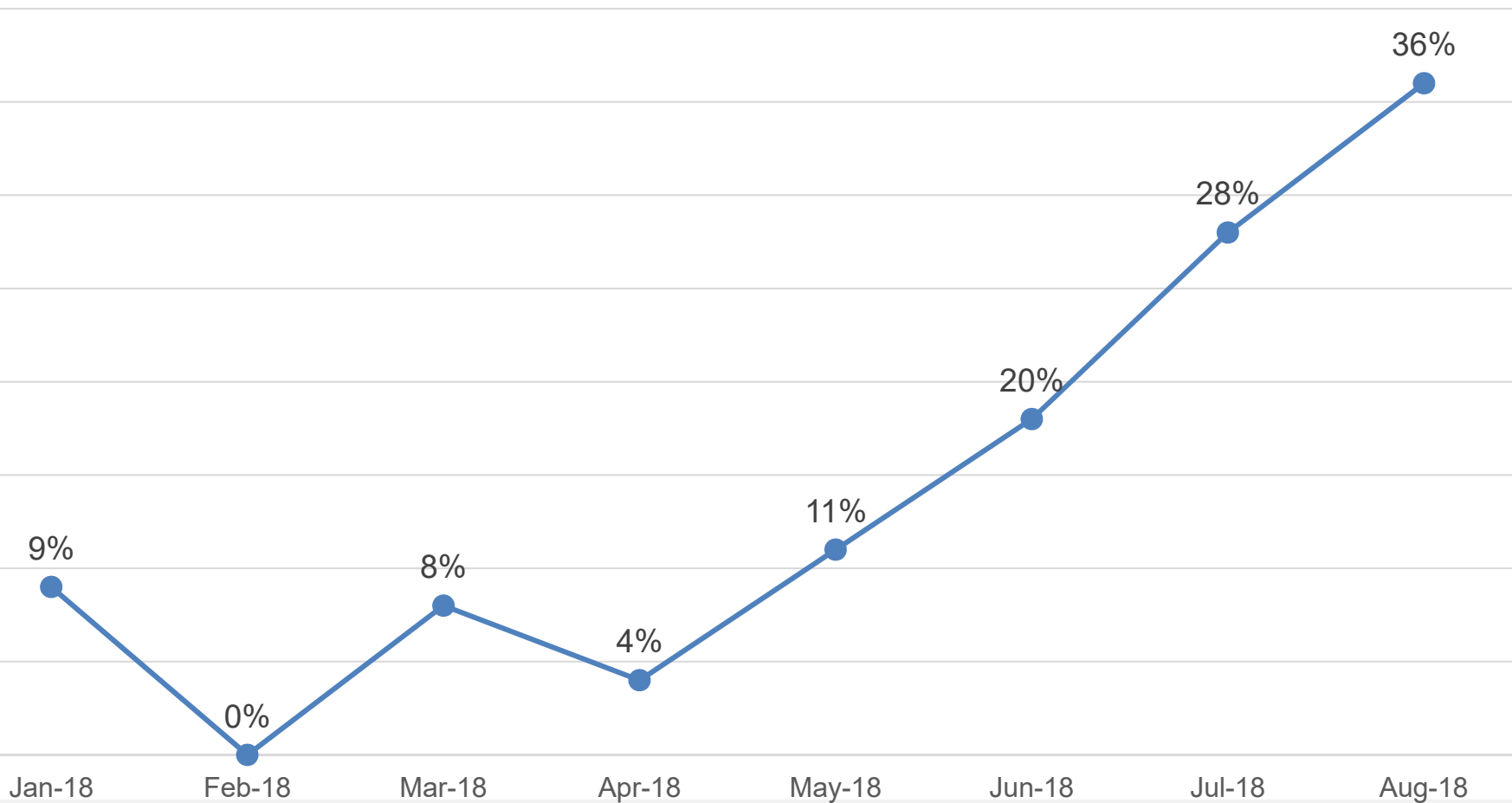
2017-18 Performance Highlights

Economic Self Sufficiency: Accuracy Rate



2017-18 Performance Highlights

Employment Services: Accuracy Rate



COUNTY OF SAN MATEO

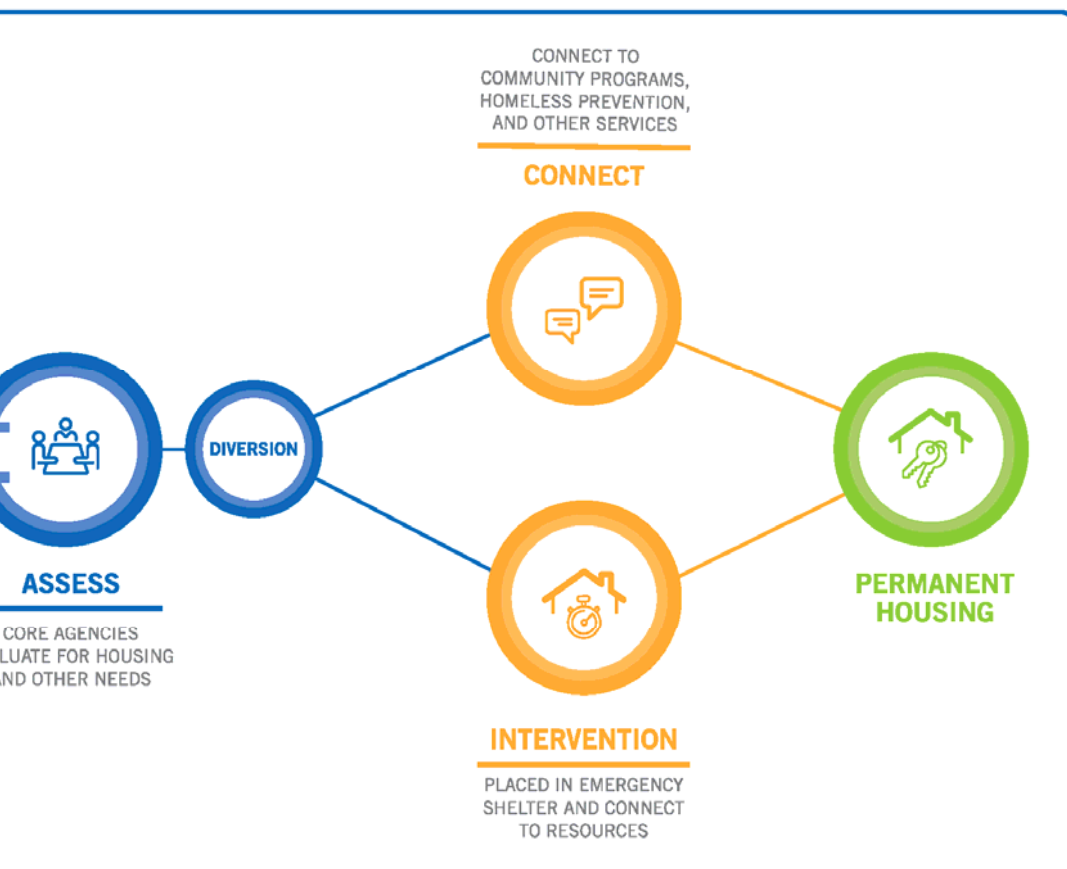
2017-18 Measure K Highlights



COUNTY OF SAN MATEO

2017-18 Measure K Highlights

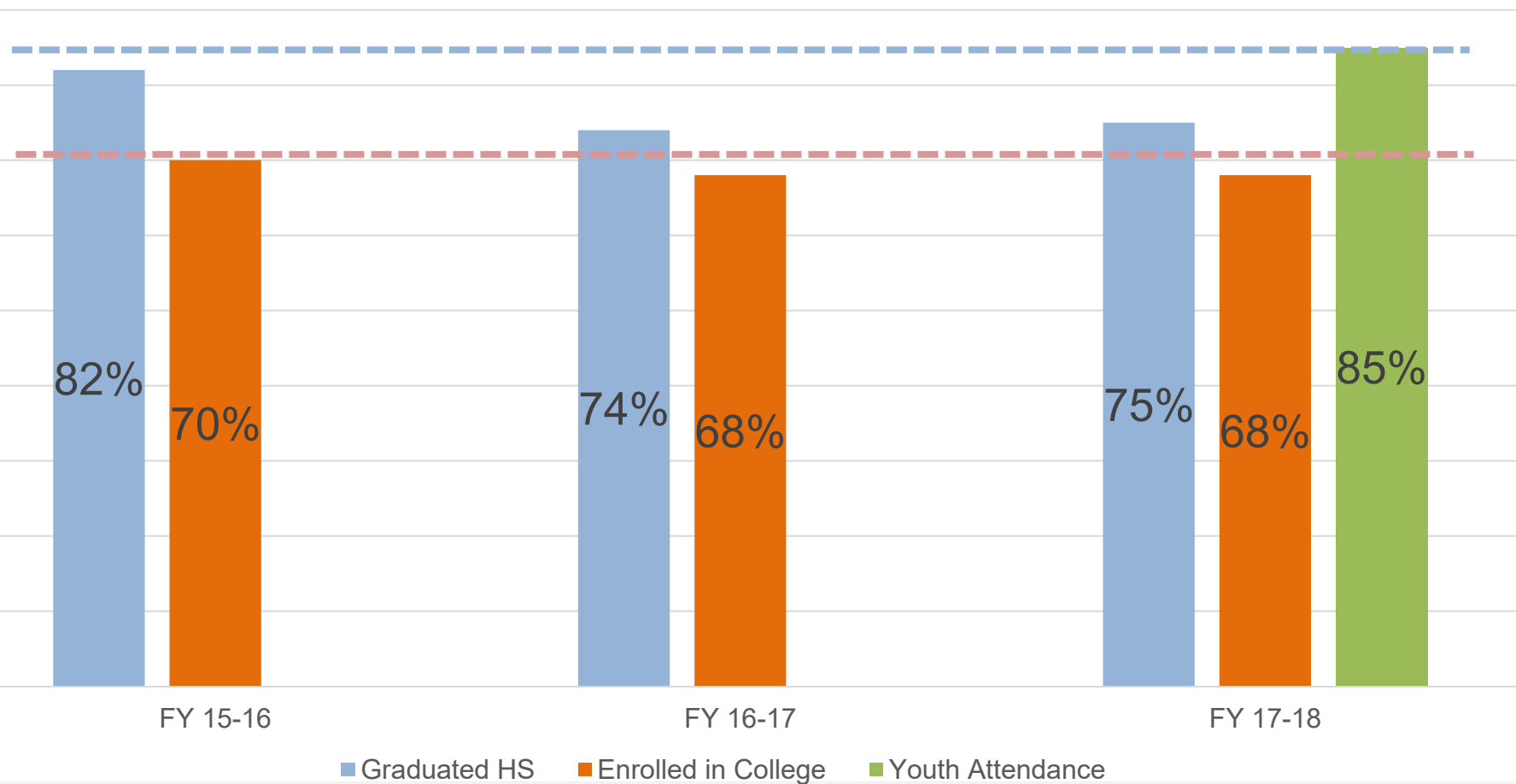
COORDINATED ENTRY TO HOMELESS SERVICES



COUNTY OF SAN MATEO

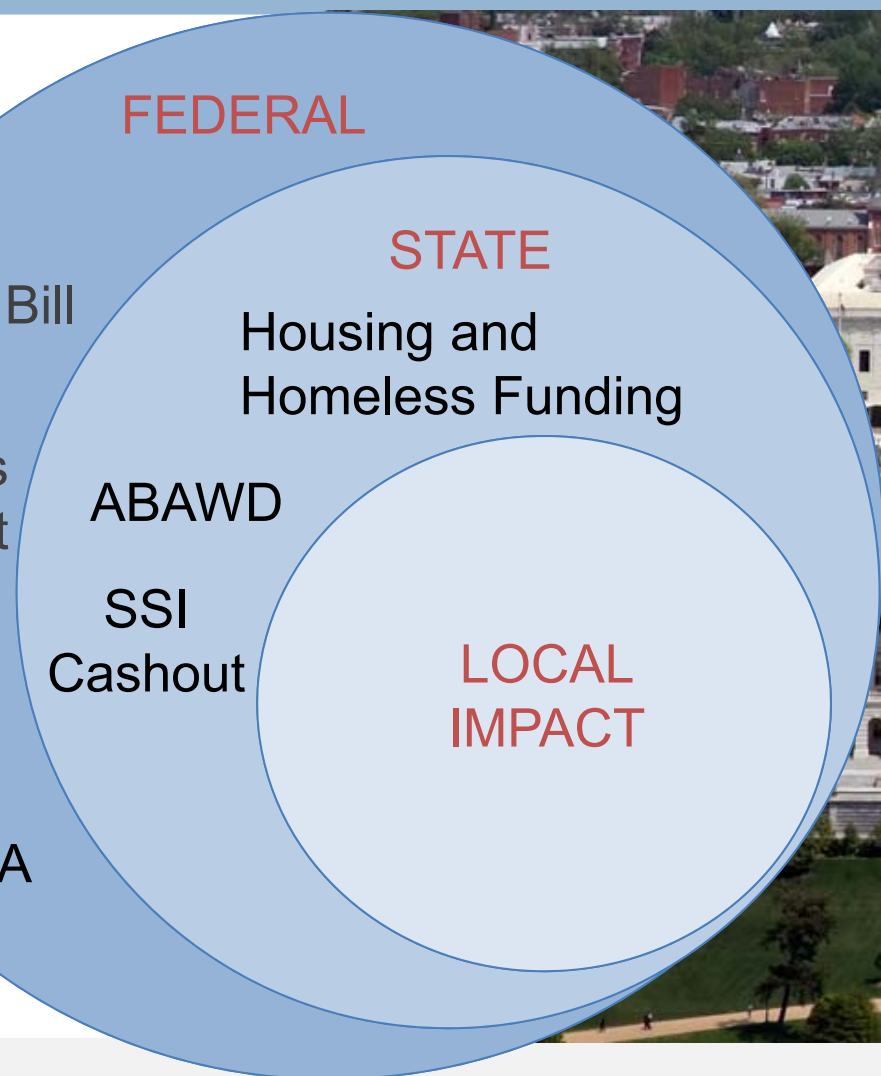
2017-18 Measure K Highlights

Foster Youth Education & Employment Training





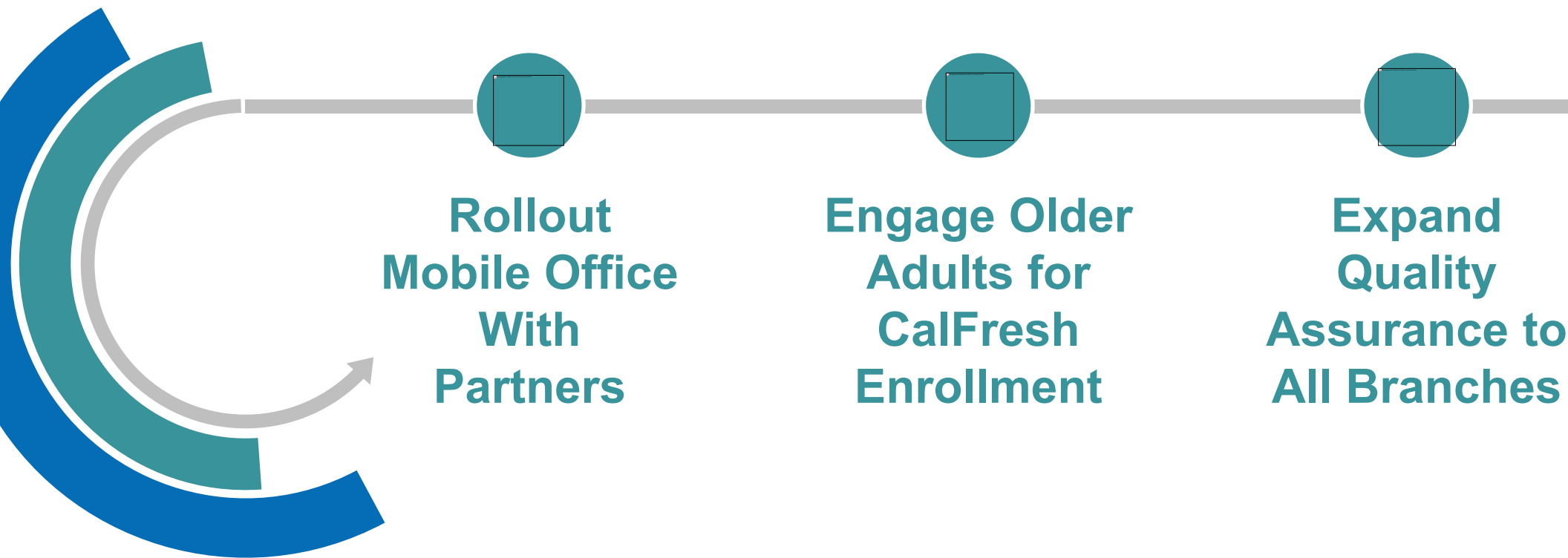
2018-19 Challenges



■ Federal & State Legis

COUNTY OF SAN MATEO

2018-19 Goals



COUNTY OF SAN MATEO

COUNTY_{OF} SAN MATEO

