

AMENDMENT TO AGREEMENT

BETWEEN THE COUNTY OF SAN MATEO AND THE CENTER TO PROMOTE HEALTH CARE ACCESS, INC. doing business as SOCIAL INTEREST SOLUTIONS

THIS AMENDMENT TO THE AGREEMENT, entered into this 01 day of July, 2018, by and between the COUNTY OF SAN MATEO, hereinafter called "County," and THE CENTER TO PROMOTE HEALTH CARE ACCESS, INC. doing business as SOCIAL INTEREST SOLUTIONS, INC. hereinafter called "Contractor";

W I T N E S S E T H:

WHEREAS, pursuant to Government Code, Section 31000, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof;

WHEREAS, the parties entered into an Agreement whereby Contractor provides a local eligibility system using One-e-App Software that supports the San Mateo County Health System's role in conducting outreach , eligibility screening, enrollment and retention in local health coverage programs for eligible low-income residents on May 20, 2014; and

WHEREAS, the parties amended the Agreement on January 26, 2016; and

WHEREAS, the parties amended the Agreement on August 9, 2016; and

WHEREAS, the parties amended the Agreement on September 12, 2017; and

WHEREAS, the parties wish to amend the Agreement to increase the amount of the agreement by \$338,400 to \$961,541 and change the term to January 1, 2014 through June 30, 2021.

1. Exhibit A.d.iii. of the agreement is amended to read as follows:

- a. Contractor will conduct bi-weekly build cycles and provide information to the County 7 calendar days in advance of the build to provide sufficient time for the County to validate the build. Exceptions to this build cycle is an expedited build that is done to support a County consumer who is in need of immediate support or system issues that are giving rise to work stoppage for the County. SIS will make reasonable efforts to advise the County of the expedite in advance of its promotion to the production environment. SIS will also be responsible for communicating that the expedite has been completed.
- e. Using secure methods, provide the County with a monthly copy of the County's data from the database so queries can be run to meet local reporting needs. Provide at no additional cost reasonable ad hoc assistance to the County on database queries.

2. Exhibit A.g. of the agreement is amended to read as follows:

The Contractor will work closely with the County to provide ongoing end user training. The contractor's range of service option for training and supporting users will include:

- A Train-The-Trainer Model
- Refresher Training Via Web Conference
- Online Help Text
- Online Link for more information

3. Exhibit A.j.10 of the agreement is amended to read as follows:

10. The Contractor will provide up to 40 hours per year of staff time to deal with eligibility rules. The County will work with SIS to identify and determine what the changes to the rules are and when they need to be made.

4. Exhibit B, letter 'A' of the agreement is amended to read as follows:

- A. Between January 1, 2014 and June 30, 2016, the Contractor shall be paid a total of THREE HUNDRED THOUSAND DOLLARS (\$300,000) for the basic One-eApp application and Support, TWENTY THOUSAND DOLLARS (\$20,000) for the development of the Temporary ACE Program, SIX THOUSAND DOLLARS (\$6,000) for the File Transfer Process, and THIRTY NINE THOUSAND ONE HUNDRED FIFTY DOLLARS (\$39,150) for Change Order 1.
- B. Between July 1, 2016 and June 30, 2017, the Contractor shall be paid a total not to exceed ONE HUNDRED FORTY FIVE THOUSAND ONE HUNDRED NINETY ONE DOLLARS (\$145,191) for maintenance of the system as denoted in Exhibit A.
- C. Between July 1, 2017 and June 30, 2018 the Contractor shall be paid a total not to exceed ONE HUNDRED TWELVE THOUSAND EIGHT HUNDRED DOLLARS

(\$112,800) for maintenance of the system as denoted in Exhibit A.f Help Desk, Exhibit A Technical Service Levels, Exhibit A Application Service levels, and Exhibit A Performance Standards.

- D. Between July 1, 2018 and June 30, 2021 the Contractor shall be paid a total not to exceed THREE HUNDRED THIRTY EIGHT THOUSAND FOUR HUNDRED DOLLARS (\$338,400) for maintenance of the system as denoted in Exhibit A.f Help Desk, Exhibit A Technical Service Levels, Exhibit A Application Service levels, and Exhibit A Performance Standards
- E. The total amount of this agreement is not to exceed NINE HUNDRED SIXTY ONE THOUSAND FIVE HUNDRED FORTY ONE DOLLARS (\$961,541).

5. Exhibit B, letter 'B' of the agreement is amended to read as follows:

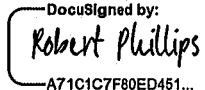
- A. Between January 1, 2014 and June 30, 2016 Contractor shall invoice the County on a monthly basis in the amount of TEN THOUSAND DOLLARS (\$10,000) during the term of this Agreement in an amount not to exceed THREE HUNDRED THOUSAND DOLLARS (\$300,000).
- B. Between January 1, 2014 and June 30, 2016 Contractor shall invoice a onetime TWENTY SIX THOUSAND DOLLAR (\$26,000) charge for the development of the Temporary ACE and File Transfer process on the first billing invoice.
- C. Between January 1, 2014 and June 30, 2016 Contractor shall invoice a one time THIRTY NINE THOUSAND ONE HUNDRED FIFTY DOLLARS (\$39,150) charge for Change Order 1 on completion of Change Order 1.
- D. Between July 1, 2016 and June 30, 2017 Contractor shall invoice a onetime THIRTY TWO THOUSAND THREE HUNDRED NINETY ONE DOLLARS (\$32,391) charge for Change Order 2 on completion of Change Order 2 as defined in Exhibit A.
- E. Between July 1, 2016 and June 30, 2021 Contractor shall invoice for system maintenance based on the following fee schedule:
 - i. The total payment will be based on the monthly report of enrollment in a program for which the Contractor's One-E-App program serves as the enrollment system of record (this includes ACE, ACE Fee Waiver, Temporary ACE, Discounted Health Care, and Healthy Kids).The monthly report of enrollment is generated by SIS on the first week of the month. The number of monthly enrollees for invoice purposes will be determined by averaging the enrollee count of the three months reports prior to the invoicing month.
 - ii. If the total number of consumers enrolled in a program for which the Contractor's One-E-App program serves as the enrollment system of record (this includes ACE, ACE Fee Waiver, Temporary ACE, Discounted Health Care, and Healthy Kids) during the past three months is greater than or equal to 20,000 enrollees per month, the Contractor shall be paid a total of NINE THOUSAND FOUR HUNDRED DOLLARS (\$9,400) for that month.

- iii. If the total number of consumers enrolled in a program for which the Contractor's One-E-App program serves as the enrollment system of record (this includes ACE, ACE Fee Waiver, Temporary ACE, Discounted Health Care, and Healthy Kids) during the past three months is greater than or equal to 15,000 but less than 20,000 enrollees per month, the Contractor shall be paid a total of EIGHT THOUSAND SEVEN HUNDRED SEVENTY DOLLARS (\$8,770) for that month.
- iv. If the total number of consumers enrolled in a program for which the Contractor's One-E-App program serves as the enrollment system of record (this includes ACE, ACE Fee Waiver, Temporary ACE, Discounted Health Care, and Healthy Kids) during the past three months is greater than or equal to 10,000 but less than 15,000 enrollees per month, the Contractor shall be paid a total of SIX THOUSAND NINE HUNDRED FIFTY DOLLARS (\$6,950) for that month.
- v. If the total number of consumers enrolled in a program for which the Contractor's One-E-App program serves as the enrollment system of record (this includes ACE, ACE Fee Waiver, Temporary ACE, Discounted Health Care, and Healthy Kids) during the past three months is greater than or equal to 5,000 but less than 10,000 enrollees per month, the Contractor shall be paid a total of FIVE THOUSAND FIVE HUNDRED FIFTY DOLLARS (\$5,550) for that month.
- vi. If the total number of consumers enrolled in a program for which the Contractor's One-E-App program serves as the enrollment system of record (this includes ACE, ACE Fee Waiver, Temporary ACE, Discounted Health Care, and Healthy Kids) during the past three months is greater than or equal to 2,500 but less than 5,000 enrollees per month, the Contractor shall be paid a total of THREE THOUSAND SEVEN HUNDRED SIXTY FIVE DOLLARS (\$3,765) for that month.
- vii. If the total number of consumers enrolled in a program for which the Contractor's One-E-App program serves as the enrollment system of record (this includes ACE, ACE Fee Waiver, Temporary ACE, Discounted Health Care, and Healthy Kids) during the past three months is less than 2,499 enrollees per month, the Contractor shall be paid a total of THREE THOUSAND TWO HUNDRED FORTY DOLLARS (\$3,240) for that month.

6. All other terms and conditions of the agreement dated September 12, 2017, between the County and Contractor shall remain in full force and effect.

In witness of and in agreement with this Agreement's terms, the parties, by their duly authorized representatives, affix their respective signatures:

For Contractor: CENTER TO PROMOTE HEALTH CARE ACCESS

 A71C1C7F80ED451...	6/14/2018 1:09 PM PDT	Robert Phillips
Contractor Signature	Date	Contractor Name (please print)

COUNTY OF SAN MATEO

By:
President, Board of Supervisors, San Mateo County

Date:

ATTEST:

By:
Clerk of Said Board