



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** COUNTY MANAGER

Board Meeting Date: 4/24/2018

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors  
**From:** John L. Maltbie, County Manager  
**Subject:** County Manager's Report #7

**RECOMMENDATION:**

Accept this informational report.

**BACKGROUND:**

This report will provide you with updates on a variety of County initiatives focusing on Public Safety, Health and Human Services, Community Services and Performance, in addition to reports on legislation and issues that require your action. We also will keep you and the public informed about new services, upcoming events and general updates.

**DISCUSSION:**

**Public Safety**

**County provided critical support during YouTube shooting**

We are all grateful that the April 3 active shooter incident at YouTube in San Bruno was not a greater tragedy. However, the unexpected event serves as an example of the strong mutual aid partnerships the County has with city safety agencies and we are proud to have supported our colleagues through the Sheriff's Office, Office of Emergency Services (OES), Public Safety Dispatch Center (PSC) and the Human Services Agency (HSA).

Between 12:30 p.m. and 3:30 p.m. that Tuesday, PSC received 421 emergency calls for service - nearly 30 percent more than a typical day. PSC provided three tactical dispatchers to the scene and suspended radio training in the academy so trainees could fields calls while dispatchers coordinated law enforcement, fire and ambulance emergency responders. Nearly 200 law enforcement units from throughout the county responded. OES monitored the situation from the County Emergency Operations Center (EOC) and dispatched a district coordinator to assist with sheltering activities and other duties. OES also sent its Mobile Communications Unit, mounted lighting and a bathroom, as requested. HSA provided crisis counseling from psychiatric social workers in collaboration with Behavioral Health and Recovery Services.

**Health and Human Services**

## **Cannabis education campaign well underway**

The cannabis education campaign requested by and funded by your Board is well underway with efforts targeted at the community, the media and our youth. Led by Behavioral Health and Recovery Services (BHRS), the campaign includes small group presentations and two-hour parent engagement panel workshops with experts in adolescent health, education, law enforcement and local policy. Most events are scheduled for the end of April through the beginning of May.

The outreach effort also involved Youth Commission focus groups and town hall meeting which will help craft a peer-to-peer social media campaign. Next steps include launching a cannabis information website by the end of June.

The County's Public Health Policy and Planning Division's Epidemiology Unit is currently conducting a second community survey on knowledge, attitude and behaviors around cannabis in the county. The online survey helps the County stay aware of changes in community norms and adjust education efforts as needed.

## **Community Services**

### **State honors Child Support Services for supporting families**

The California Department of Child Support Services awarded our County department with its Director's Excellence Silver Award for supporting families through three significant improvements made during the previous federal fiscal year. The County office was honored for increasing distributed collections by 6.45 percent, increasing current paid support by 6.03 percent and increasing the number of months current support consistently paid by 5 percent. These improvements and all work our local department does helps it ensure the reliability of critical child support payments to families. Director Kim Cagno credits her staff for embracing the departments' core values of care, commitment and customer service in all their interactions with customers.

### **County launches new bike map, seeks proposals for more**

As the weather warms up for spring, it's time to get outside and enjoy the outdoors on two wheels. Recently, the County premiered a new bike map indicating current on and off-road bike paths, bike lanes and bike-friendly streets (<http://www.smcbikeways.org>). The best part? Users can add bike lanes where they would like to see them. The results from proposed bike path and lane additions are shared with the city, town or County, depending on where the new bike lane is located. Also available for viewing is all of the data used to create the map including the current bike paths (<https://bit.ly/2pRdhOe>), schools (<http://data-smcmaps.opendata.arcgis.com/datasets/schools>), BART and Caltrain Stations (<http://data-smcmaps.opendata.arcgis.com/datasets/rail-stations-1>).

## **Measure K**

### **Five years of progress marked**

April 1 marked the five-year anniversary since the implementation of the Measure K (formerly Measure A) half-cent sales tax. As part of our commitment to show the public where your Board has invested these local tax dollars, the County Manager's Office has created a map spotlighting programs, projects and services funded in whole or in part with those funds. These range from multi-million dollar infrastructure projects such as the construction of a new Regional Operations Center to relatively small grants that help community-based organizations provide more efficient and cost-effective services. We invite you and the public to explore the map on at <http://cmo.smcgov.org/measurek>.