



# County of San Mateo

## Inter-Departmental Correspondence

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**Department:** COUNTY MANAGER

Board Meeting Date: 3/27/2018

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**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors  
**From:** John L. Maltbie, County Manager  
**Subject:** County Manager's Report #5 of 2018

**RECOMMENDATION:**

Accept this informational report.

**BACKGROUND:**

This report will provide you with updates on a variety of County initiatives focusing on Public Safety, Health and Human Services, Community Services and Performance, in addition to reports on legislation and issues that require your action. We also will keep you and the public informed about new services, upcoming events and general updates.

**DISCUSSION:**

**Public Safety**

**Sheriff's Office to host community presentation on violent intruders**

Recent tragic events in Florida and Yountville serve as somber reminders that a violent intruder can happen any place, any time. Next month, the Sheriff's Office will host "Response to a Violent Intruder," a free community presentation to help attendees consider their options and begin thinking about the mental preparation that can help increase the odds of survival. The event, to be held April 17 at the San Carlos Adult Community Center, will include remarks from Sheriff Carlos Bolanos and Office of Education Associate Superintendent Nancy Magee.

**Health and Human Services**

**County ranked 2<sup>nd</sup> healthiest in state**

San Mateo County is ranked the second-healthiest county in the state, after slipping behind Marin County in the Robert Wood Johnson Foundation annual health rankings.

The study compared each of the state's counties, with the exception of Alpine, against 30 different factors including life expectancy, diet and exercise, birth rates, access to quality health care, education, income, housing and air quality. The rankings are considered a snapshot of how ones' health is influenced by where he or she lives. In 2017, San Mateo County unseated Marin County from its seven-year streak on the top of the rankings.

## **Community Services**

### **Former Housing Authority employee named “Unsung Hero”**

I am pleased to share that Janet Stone, formerly a housing development manager with the San Mateo County Housing Authority, was selected for the 2018 “Unsung Hero” award by the Non-Profit Housing Association of Northern California. The award, which is one of the industry’s highest honors, recognizes her for committing more than 20 years to advancing affordable and special needs housing development, partnership and advocacy in San Mateo County. Housing Director Ken Cole and Evelyn Stivers of the Housing Leadership Council co-nominated Stone and I join them in congratulating Janet on this well-deserved honor and outstanding career. She is seen by her peers as dynamic, innovative and collaborative and she is a shining example of the County employees that make this community so strong.

### **Drone use by ISD takes off**

The Information Services Department is in the drone game. After a successful run with its previous, entry-level 3DR model, ISD is eagerly awaiting its new DJI Matrice 210 RTK which will provide highly accurate location data, be easier to fly thanks to more accurate controls and provide real-time video with flight data like direction, speed and altitude. Once the drone is in hand, the County will register it with the Federal Aviation Administration as required and let its pilot make some test runs before putting it to work surveying sights and shooting video footage. ISD used its previous drone for similar efforts including a survey of the radio tower in La Honda to identify potential transmission obstacles like trees. The use of drones rather than human crews is less expensive and safer.

## **Boards and Commissions**

### **Arts Commission opens application window for local grants**

Calling all artists! The County’s Arts Commission has opened the application window for its 2018 local grants to fund free or low-cost performances, workshops or exhibitions and make diverse cultural programs broadly accessible to residents. Organizational support grants are also available to provide unrestricted funding to help an organization with day-to-day activities or ongoing expenses as it pursues its mission. Applications are due April 13 and are available, along with more guideline information, at <https://cmo.smcgov.org/grant-information>. The local grants help fulfill the Commission’s mission of funding arts organizations located in the county, particularly those aimed at neighborhoods, K-12 schools and underserved constituencies.

## **Measure K**

### **New dashboard pages better measure performance**

As part of our ongoing mission to improve transparency and hold ourselves accountable, our Performance Dashboard now includes new pages with fresh information about a number of Measure K initiatives. Updates are available on initiatives ranging from the Affordable Housing Fund (projects include Waverly Place in North Fair Oaks and Rotary Miller in South San Francisco), satisfaction with the Institute on Aging's Friendship Line (97 percent in FY 2016-17) and The Big Lift (average gain in reading skills after participation in Inspiring Summers: 1.5 months) among others. The dashboards are a complement to the personal stories told about the initiatives on the Measure K website and shared on social media. The dashboard is available at <https://performance.smcgov.org/stories/s/wrp9-8d6b>

## **News, Events & Updates**

### **Employee commuter shuttle hits ride milestone**

County employees have taken more than 10,000 rides - actually 10,400 as of this month -on Chariot,

the fleet of commuter shuttles that help our workers ditch their cars on the way to the County Center and Health System campuses. All those rides combined have saved 44.6 metric tons of carbon dioxide emissions which is the equivalent of nearly 581 trees.

To make the employee shuttle program as efficient and beneficial as possible, the contract with Chariot recently added two new vehicles to meet demand on two of the most popular routes: East Bay to county Center which serves employees living near Hayward BART and Amtrak, and North County to County Center which serves employees living near Colma BART, Daly City and the North County Courts. Based on an employee survey conducted in January, the Office of Sustainability which oversees the contract also adjusted schedules on less popular routes and with help from the ADA compliance Committee improved the accessibility at some pick up locations. Another round of updates is expected in April.