

**RESOLUTION NO. 071665**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION (A) WAIVING THE REQUEST FOR PROPOSALS (RFP) PROCESS AND AUTHORIZING THE PRESIDENT OF THE BOARD TO EXECUTE AN AGREEMENT WITH INTELEGY CORPORATION FOR THE PURPOSE OF INTAKE SERVICE CENTER CONSULTING FOR THE TERM OF AUGUST 1, 2011 AND DECEMBER 31, 2012 IN THE AMOUNT OF \$418,583, \$68,495 IS NET COUNTY COST; AND (B) AUTHORIZING THE DIRECTOR OF THE HUMAN SERVICES AGENCY (HSA) OR THE DIRECTOR'S DESIGNEE TO EXECUTE AMENDMENTS WHICH MODIFY THE COUNTY'S MAXIMUM FISCAL OBLIGATION BY NO MORE THAN \$25,000 (IN AGGREGATE), AND/OR MODIFY THE CONTRACT TERM AND/OR SERVICES SO LONG AS THE MODIFIED TERM OF SERVICES IS/ARE WITHIN THE CURRENT OR REVISED FISCAL PROVISIONS**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, HSA has approximately 84,000 residents in San Mateo County on Medi-Cal or an aid payment program and over the last few years Human Services Agency (HSA) has experienced an increase in applications; and

**WHEREAS**, there is currently a 35% increase in applications as compared to prior fiscal years and due to the continued economic downfall, HSA is expecting the rise in applications to continue for Medi-Cal and aid payment programs; and

**WHEREAS**, San Mateo County wishes to contract with InTelegy Corporation in the amount of \$380,530 and for the term of August 1, 2011 and December 31, 2012 for the purpose of enhancing its Economic Self-Sufficiency intake service delivery model in order to best serve San Mateo County's growing Medi-Cal, CalFresh, General

Assistance and CalWORKs populations through a revised intake process which will create a streamlined application system while increasing the number of channels in which an application can be submitted such as by web, phone and mail in addition to applying at one of HSA's regional offices; and

**WHEREAS**, it is anticipated that this enhanced system will reduce the number of individuals visiting HSA offices, increase application processing efficiency and reduce the number of overdue applications; and

**WHEREAS**, HSA is requesting that the Board of Supervisors waive the RFP process based on Santa Clara County's sole source justification for new business model consulting services and the fact that the Contractor should be considered a sole source based on their unique experience of providing similar plans in nine Bay Area Counties; and

**WHEREAS**, this Board has been presented with a form of such an Agreement and has examined and approved it as to both form and content and desires to enter into same.

**NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that

A. The RFP process is waived and the President of this Board of Supervisors is hereby authorized and directed to execute said Agreement for and on behalf of the County of San Mateo, and the Clerk of this Board shall attest the President's signature thereto; and

(B) The Director of the Human Services Agency (HSA) or the Director's designee is hereby authorized execute amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term of services is/are within the current or revised fiscal provisions.

\* \* \* \* \*

Regularly passed and adopted this 27<sup>th</sup> day of September, 2011.

*AYES and in favor of said resolution:*

*Supervisors:*

DAVE PINE

CAROLE GROOM

DON HORSLEY

ROSE JACOBS GIBSON

ADRIENNE J. TISSIER

*NOES and against said resolution:*

*Supervisors:*

NONE

*Absent Supervisors:*

Carole Groom

*President, Board of Supervisors  
County of San Mateo  
State of California*

*Certificate of Delivery*

*I certify that a copy of the original resolution filed in the Office of the Clerk of the Board of Supervisors of San Mateo County has been delivered to the President of the Board of Supervisors.*

R. Romero

*Rebecca Romero, Deputy  
Clerk of the Board of Supervisors*

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